



CODIAC REGIONAL RCMP QUARTERLY REPORT

RAPPORT TRIMESTRIEL DU SERVICE RÉGIONAL DE CODIAC DE LA GRC

Q1, 2019



Royal Canadian
Mounted Police

Gendarmerie royale
du Canada

Canada

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Disclaimer

Data contained in this report are subject to change for a variety of reasons pending investigational outcomes. For these and other reasons, this data may not reflect what is submitted to the Canadian Center for Justice Statistics.

More specifically, Information shown may not have been verified; Incidents shown are those in which a police record has been created, and may not reflect all police activity; Incidents may be reclassified pending investigation, or later determined to be unfounded; Some incidents may not be shown due to unsuccessful geocoding of addresses; There may be a delay in a crime being reported, and not all crime is reported; Information shown is not suitable for comparison purposes across neighborhoods or across time due to area size, population densities, influence of other variables, and shifting operational focus;

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INTRODUCTION - Codiak Regional RCMP and the Codiak Regional Policing Authority

Under the Codiak Regional Police Service Agreement, the Codiak Regional RCMP must render services as necessary to preserve the peace, protect life and property, prevent crime and offenses against the laws of Canada and the laws in force in the Province, apprehend criminals, offenders and others who may lawfully be taken into custody and execute all warrants and perform all duties and services to be performed by peace officers. To fulfill these obligations, the Codiak Regional RCMP must create and implement strategies, policies and business models that meet the specific needs and priorities of their local communities.

The Codiak Regional RCMP and the Codiak Regional Policing Authority (CRPA) are focused on delivering the best possible services at the lowest possible cost to taxpayers. As alignment and accountability are keys to achieving cost-effectiveness and delivering quality services, an accountability framework has been developed to help guide and improve



responsiveness, accountability and transparency at the CRPA and Codiac Regional RCMP.
(Refer to Strategic Framework on page 4)

The Codiac Regional RCMP, in consultation with the CRPA, will provide quarterly and annual reports so as to inform the CRPA and different stakeholder groups including the public on the progress being achieved on a variety of Key Performance Indicators (KPI). The report also includes measures and targets related to the Annual Performance Plan that are firmly grounded in the spirit of the RCMP's Mission and Mandate.

This report complements the planning and budgeting process and the intent is that the CRPA, RCMP managers, and staff will use it to track policing priorities. This will provide Codiac Regional RCMP senior management an overview of how the different units within Codiac Regional RCMP are working towards the objectives set for each policing priority, while still delivering a quality policing service.

This report is an opportunity for the Codiac Regional RCMP and the CRPA to inform citizens about the challenges and opportunities facing the community in the area of public safety, and how the police service will address those challenges and opportunities.

This report is made up of information gathered from the Codiac Regional RCMP's Annual Performance Plan that was created in consultation with the tri-community and community stakeholders. An Annual Performance Plan is an internal RCMP document that focuses on issues important to the community above and beyond core policing functions. The high level objectives are:

1. Increase Community Safety
2. Reduce Property Crime (Victimization)
3. Support Vulnerable People
4. Healthy & Supportive Workplace

The report is also made up of volume measures. Together and combined with historical data this information is being presented as Key Performance Indicators (KPIs).

Some of the measures will use population sizes of 1,000 or 100,000 to facilitate the comparison of the Codiac region with other cities.

The statistical information in the report is specific to the services delivered by Codiac Regional RCMP and the reader should consider that statistical results from other municipalities can be influenced to varying degrees by a number of factors (see table below)

and as a result may affect the accuracy of direct comparisons to Codiac Regional RCMP statistics.

Influencing Factors	
Demographic Trends:	Socio-economic composition of a municipality's population.*
Non-Residents:	Degree of daily inflow and outflow of commuters, tourists, seasonal residents and attendees at cultural, entertainment or sporting events who require police services are not captured in population-based measures
Officer/Civilian Mix:	Differing policies regarding the type of policing work that may be done by civilian staff in one municipality vs. uniform staff in another.
Public Support:	Willingness of the public to report crimes and to provide information that assists police services in the solving of crimes.
Reporting:	Available police resources, departmental priorities, policies and procedures and enforcement practices all influence the number of reported criminal incidents.
Specialized Services:	Additional policing may be required at airports, casinos, etc.

*The crime rates included in this report may differ from those in Statistics Canada's publications due to the use of more current population estimates provided by the municipalities.

STRATEGIC FRAMEWORK

CODIAC REGIONAL POLICING AUTHORITY Strategic Framework

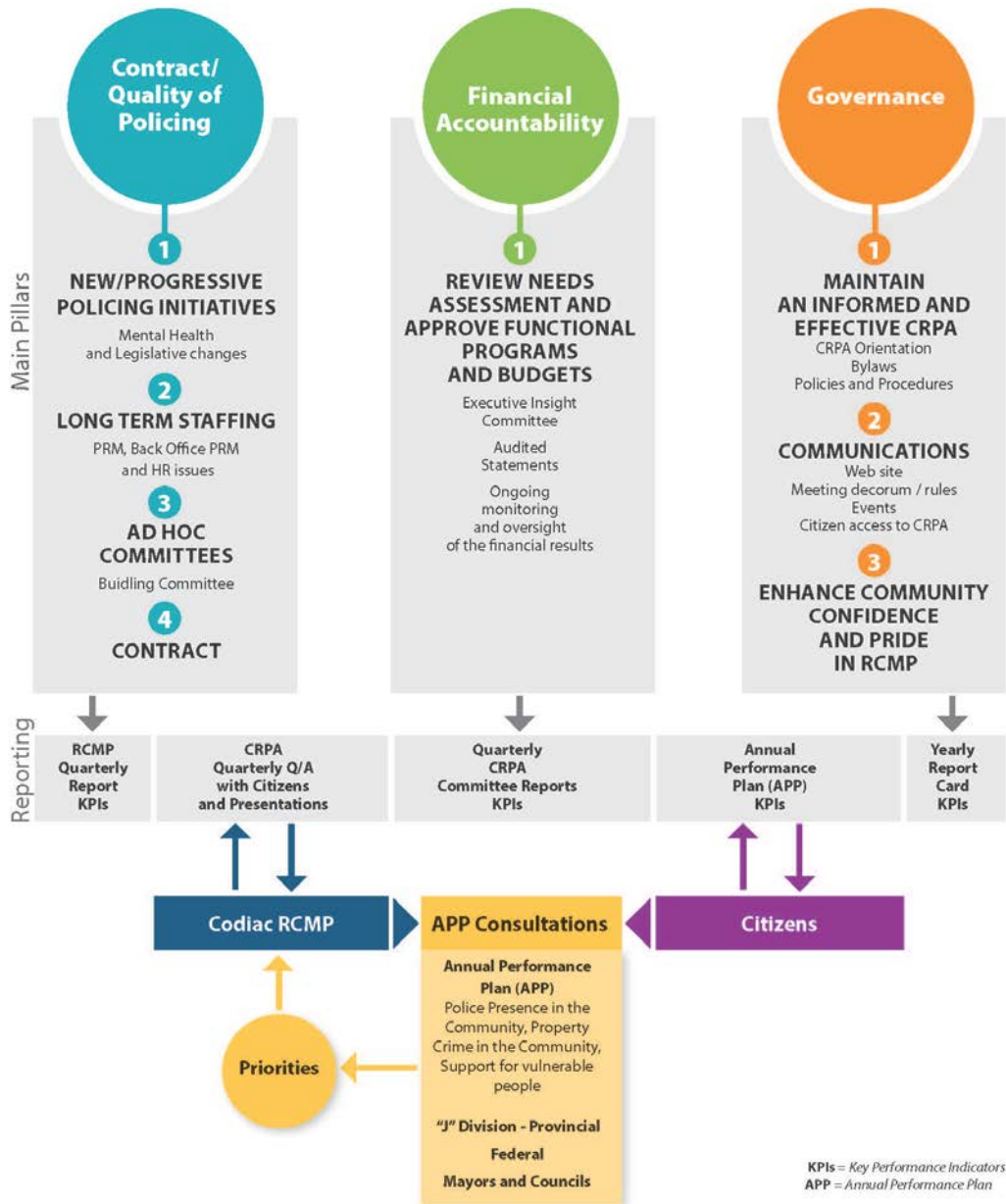


Figure 1 - CRPA - Strategic Framework

PERCENTAGE OF CITIZENS WHO FEEL SAFE IN THE CODIAC REGION

One very important measure used to monitor the performance of the Codiac Regional RCMP is community surveys. In 2017 and 2019, the survey was conducted by Corporate Research Associates (CRA).

The following graph illustrates the public response to feeling safe in the community. In 2019, the vast majority of residents (**93%**) felt safe in their neighborhood with results similar to two years ago. The last survey conducted in early 2017 showed **94%** of those surveyed in the Codiac Region felt safe in their community.

The overall results are accurate to within +/- 4.9 percentage points, 19 times out of 20.

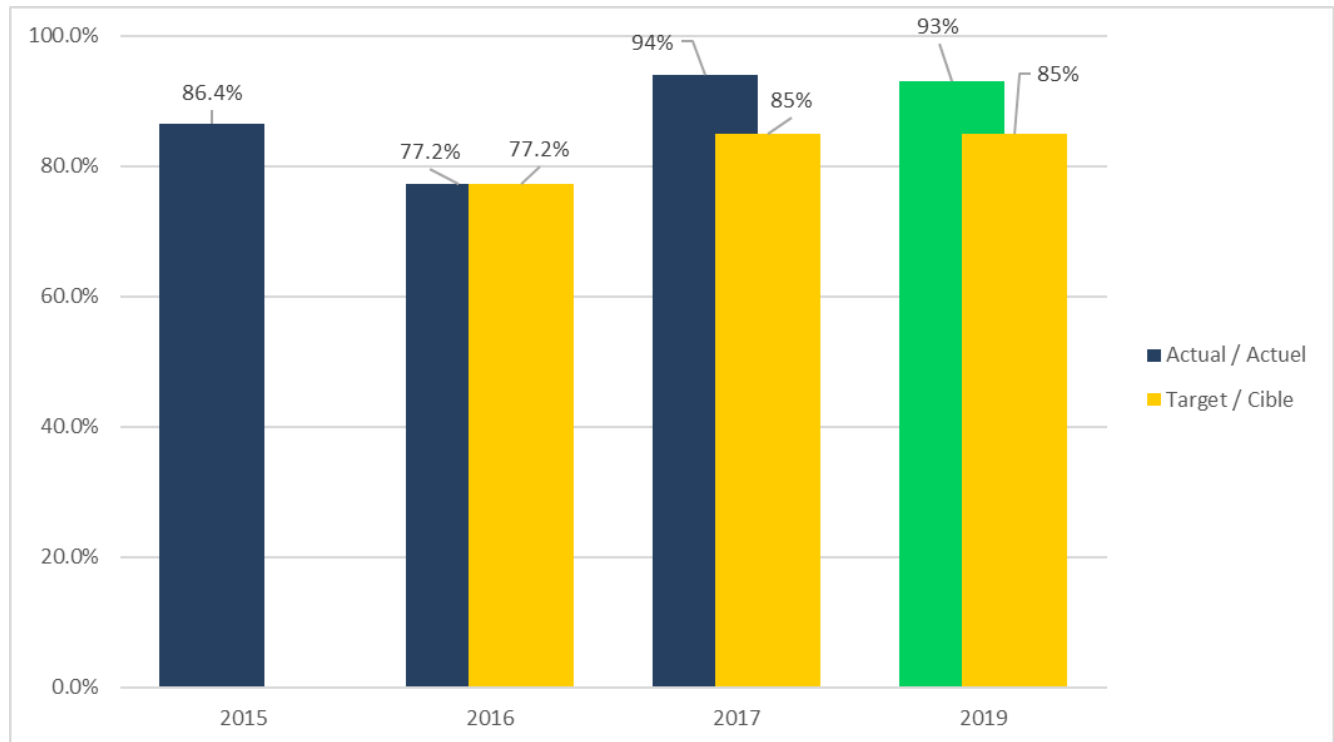


Figure 2 – Community Safety



ROAD SAFETY STRATEGY

Codiac Regional RCMP's Road Safety Strategy is aligned with the Canada Road Safety Strategy 2025 Towards Zero which is to have the safest roads in Canada.

Some key objectives of our strategy include:

- Raising public awareness and commitment to Road Safety
- Improving communication cooperation and collaboration among stakeholders
- Enhancing legislation and enforcement

Codiac receives information and intelligence from the tri-community public as well as collects collision data and analysis to enable identification of hot spots. Partnerships with engineering departments in Riverview, Moncton and Dieppe allow for validation of information received:

- Equipment can be placed to monitor traffic
- Traffic calming methods can be implemented

Strategic Communication is used in conjunction with focused traffic enforcement which includes check stop operations, allowing the public to be informed and enforcement action focused on evidence based Road Safety problems.

Lastly, enforcement action is also evidence based on risk factors that lead to traffic collisions (non-injury; injury; and fatal). Some of the most important key contributing factors being:

- Alcohol impaired driving;
- Drug impaired driving;
- Distracted driving;
- Speed and aggressive driving;
- Unrestrained occupants;
- Fatigue impaired driving.

The following Key Performance Indicators (KPIs) are meant to measure the Regional Police Services performance concerning Road Safety.

RS KPI: Number of Non-Fatal Traffic Collisions per 10,000 Population

Objective:	<i>Decrease number of non-fatal traffic collisions</i>
Target:	<i>Below previous year average rate of 26.7 per 10,000 population</i>

Observations

- This statistic indicates the general status of our road safety strategy and its effectiveness, Codiac is within target for the quarter, therefore road strategy is effective
- Codiac completed
- The number of POPAs issued is not currently available due to a shortage in staffing of the POPA Administrator for J Div; results are expected to be available for the next reporting period

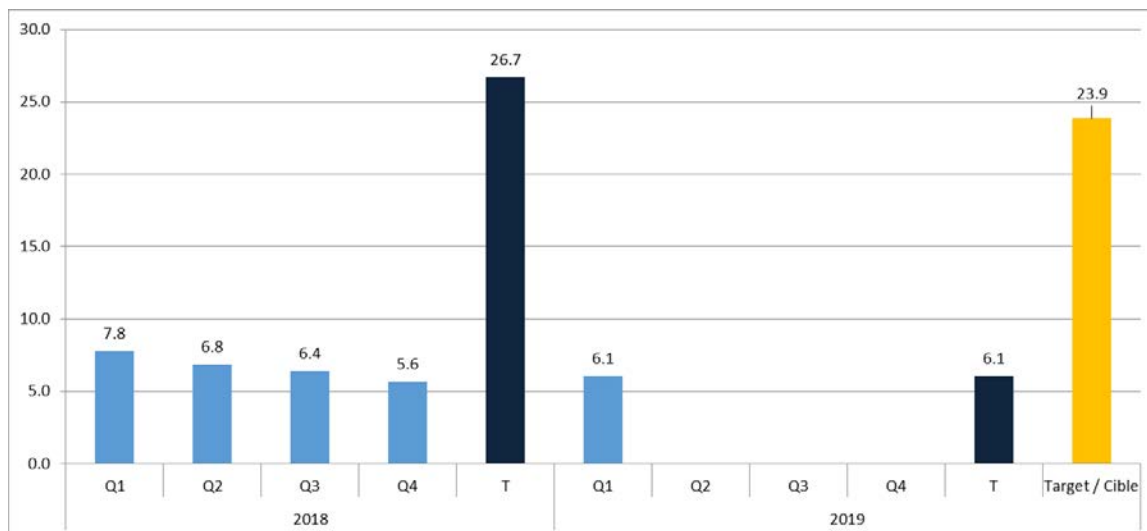


Figure 3 - Non-fatal traffic collisions per 10,000 population

RS KPI: Number of Fatal Traffic Collisions per 10,000 Population

Objective:	<i>Decrease number of fatal traffic collisions</i>
Target:	<i>Below previous year average rate of 0.3 per 10,000 population</i>

Observations

- Within target for the year, road strategy is effective.
- Three (3) fatal collisions were reported in Q1, 2019; one involving a vehicle and Codiac Transport city bus; two related to travelling at a high rate of speed and loss of control of the vehicle.

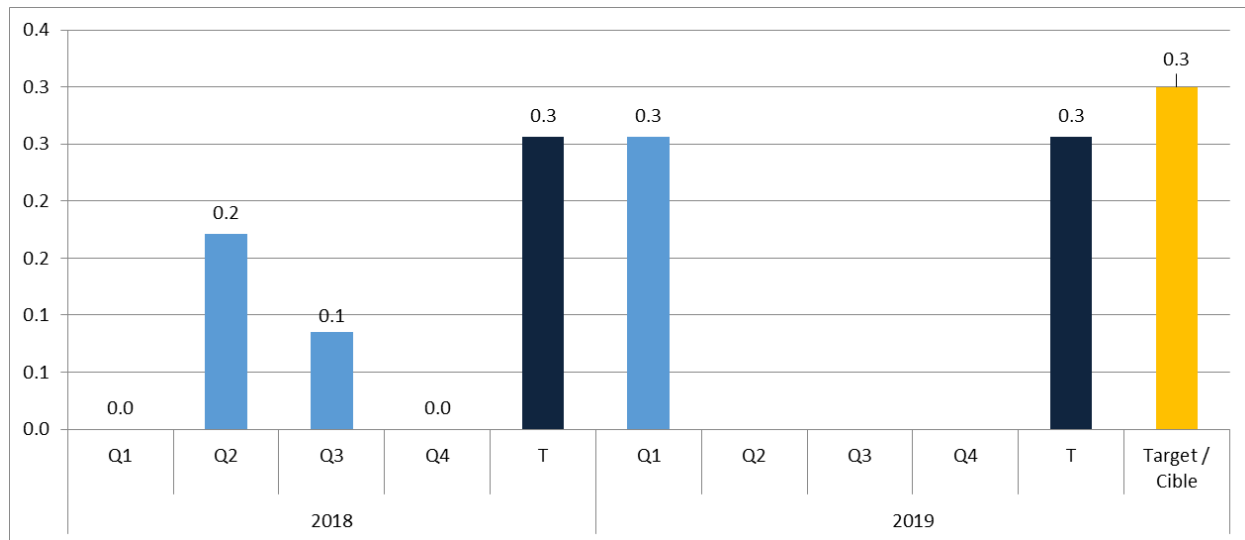


Figure 4 - Fatal traffic collisions per 10,000 population

RS KPI: Strategic Traffic Initiatives by Municipality

Objective:	<i>Increase visibility in the community and raise public awareness of road safety</i>
Target:	<i>N/A</i>

Observations

- Codiac Patrol remains focused on strategic traffic initiatives throughout the year by completing Checkstops and Selective Traffic Enforcement Programs (STEP);
 - A total of 29 traffic initiatives were completed in Q1, 2019.

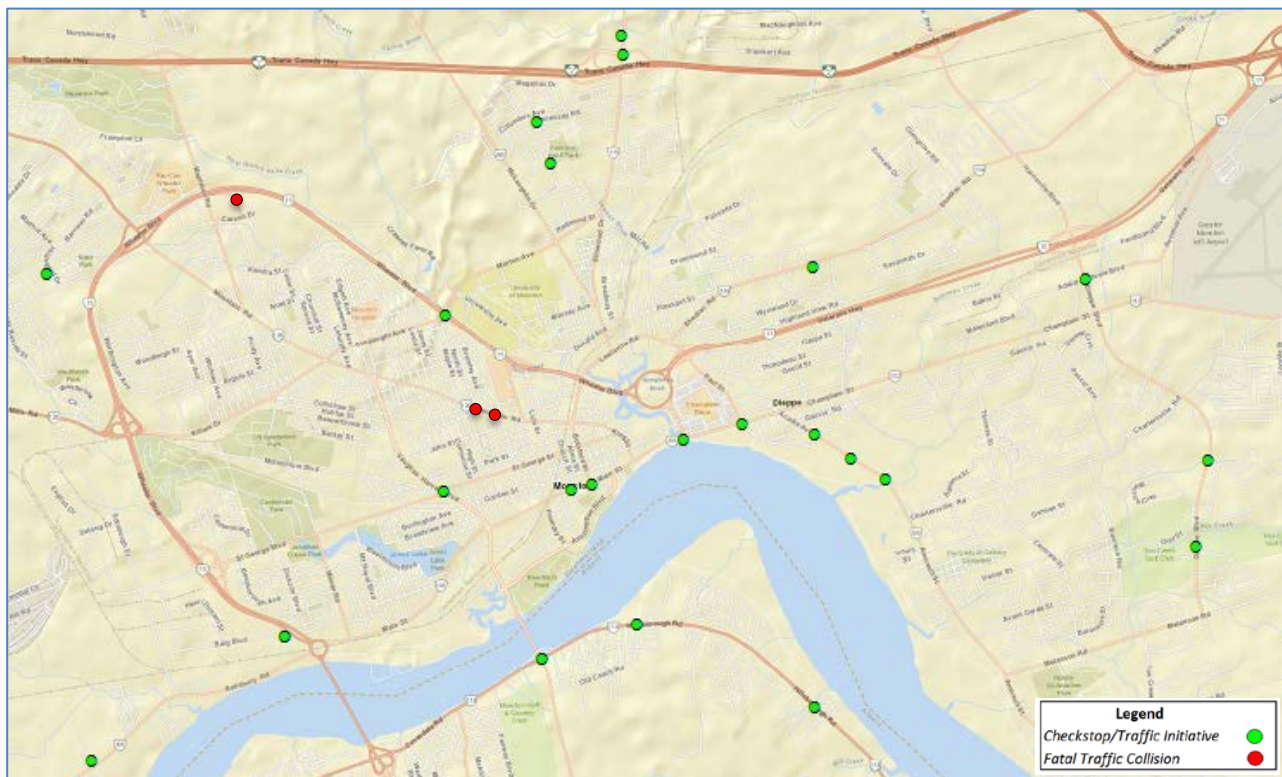


Figure 5 – Locations of Strategic Traffic Initiatives / Fatal Traffic Collisions ¹

¹ Some locations were subject to multiple traffic initiatives in Q1, 2019.



CRIME REDUCTION AND PREVENTION STRATEGY

Codiac Regional RCMP has developed robust Crime Reduction and Prevention Strategies that are embedded into the core functions of this Regional Police Service.

Numerous units working together ensure a strategic focus on individuals causing the most harm in our communities. This evidence based strategy has been proven reliable in reducing crime efficiently and also in indirectly decreasing the victimization in our community.

The Codiac RCMP units focused on crime prevention include:

- Street Crime Unit
- Criminal Intelligence Unit (CIU)
- Youth Services Unit
- Alternate Response Unit
- Call Back Unit
- General Investigation Unit
- Further Investigation Unit

Each one of these units contribute in one way or another to the seven essential principles of Crime Reduction which when applied results in efficient and effective Crime Reduction:

- Be information led
- Be intelligence led
- Focus on offenders
- Focus on problems
- Develop meaningful relationships
- Be pre-emptive
- Be performance based

The following Key Performance Indicators (KPIs) are meant to measure the Regional Police Services performance with regards to victimization and crime reduction

CRP KPI: Property Crime

Objective:	<i>Make the Codiac region an even safer place to live and work by reducing property crime</i>
Target:	<i>To reduce the number to 7057 occurrences or less.</i>

Observations

- There was a 6.7% decrease in reported property crimes in Q1, 2019 compared to 2018.
- Codiac predicts an increase in property crime in Q2, 2019, due to the impact of 'Tent City' complaints, and an emphasis recently placed in the media on citizens reporting all crimes

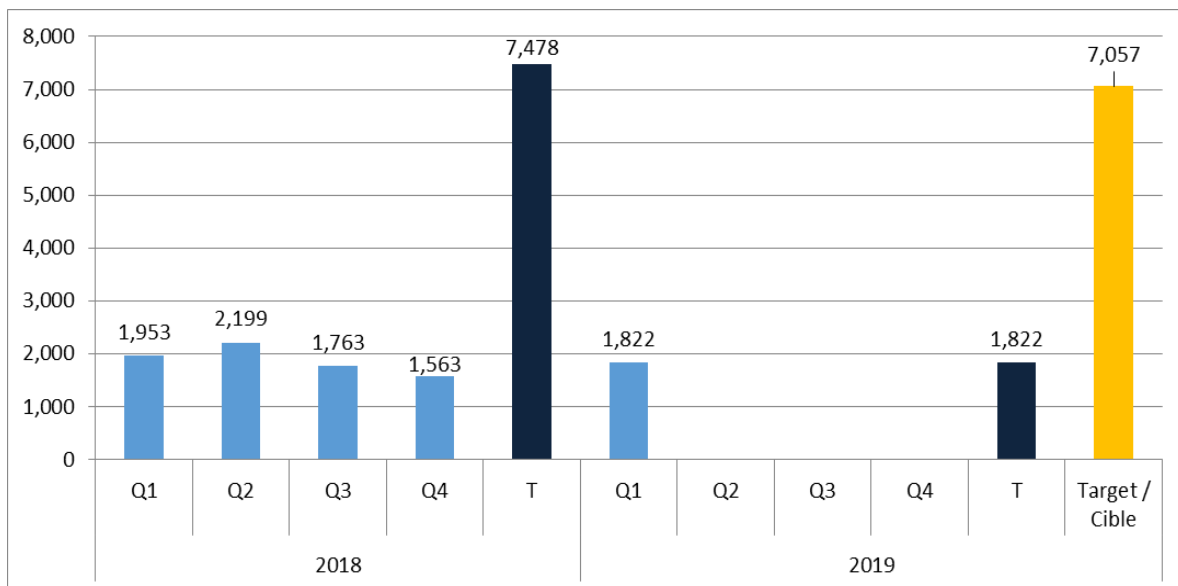


Figure 6 – Total Property Crime

CRP KPI: Percentage of Prolific Offenders Arrested

Objective:	<i>Increase the percentage of prolific offenders (individuals doing the most harm to our community) arrested so as to lower property crime offences</i>
Target:	92%

Observations:

- The Codiac Crime Reduction Unit will remain focused on newly identified prolific offenders for 2019
 - A business break & enter crime spree caused by one prolific offender consumed multiple Crime Reduction Unit resources in Q1 – 2019, to locate, arrest, and prepare court files.
 - Resources have been re-allocated from the Crime Reduction Unit to Patrol section due to the current volume of calls, as well as other operational needs, such as a `J Trilogy`
 - A reduction in the number of prolific offenders arrested in Q1, 2019 could contribute to an increase in property crime for Q2, 2019 if not resolved.

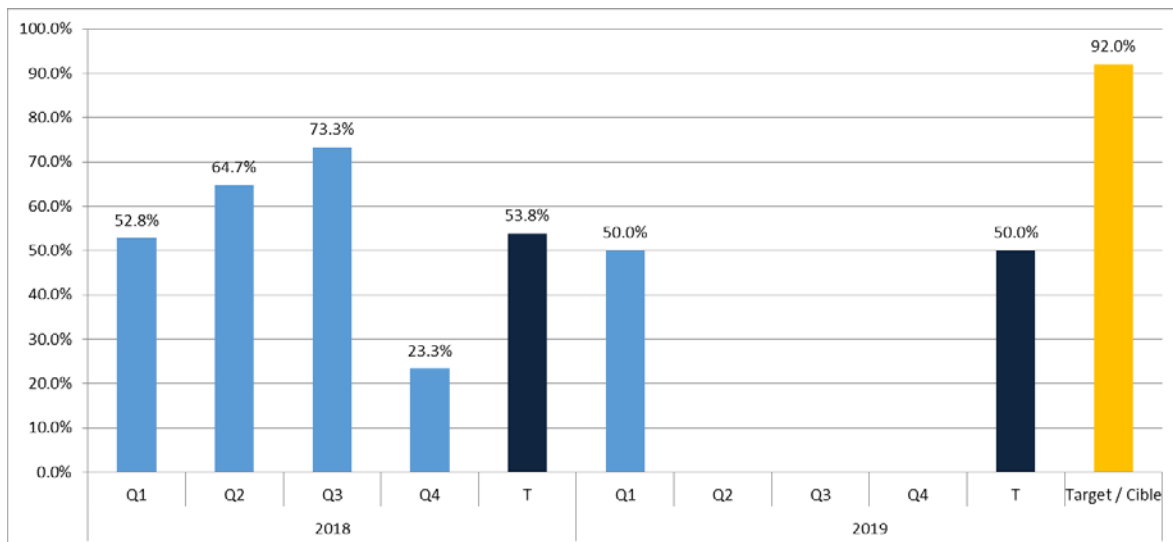


Figure 7 – Percentage of prolific offenders arrested

CRP KPI: Percentage of Curfew Checks Completed

Objective:	<i>Ensure curfew checks are completed to enforce compliance of offenders on conditions.</i>
Target:	100%

Observations:

- Codiac increased the target for curfew check compliance from 85% to 100% for this reporting period due to the importance of persistent offender management in the crime reduction strategy

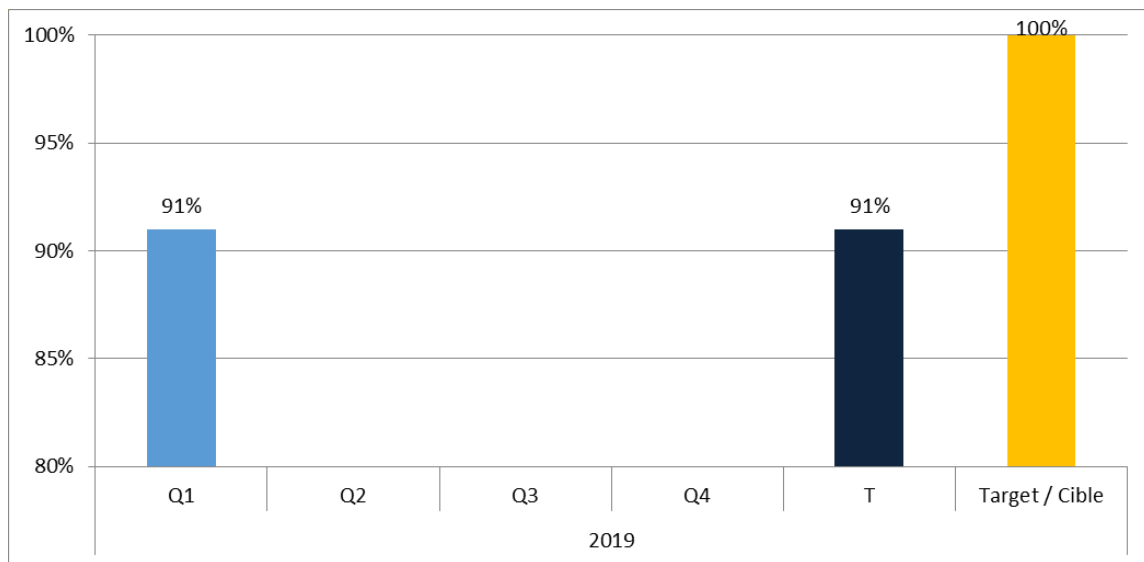


Figure 8 – Percentage of curfew checks completed

CRP KPI: Percentage of Violent Crime Solved Within 12 Months

Objective:	<i>Increase solvency of violent crimes against persons.</i>
Target:	<i>40% or more of crimes against person files solved within 12 months.</i>

Observations:

- Codiac remains focused on increasing the solvency of crimes against persons; category is comprised of offences such as assault, robbery, sexual assaults, uttering threats, and homicide
- 35% of violent crimes committed in Q1, 2018 were solved within 1 year
- 20% were concluded as 'unsubstantiated'

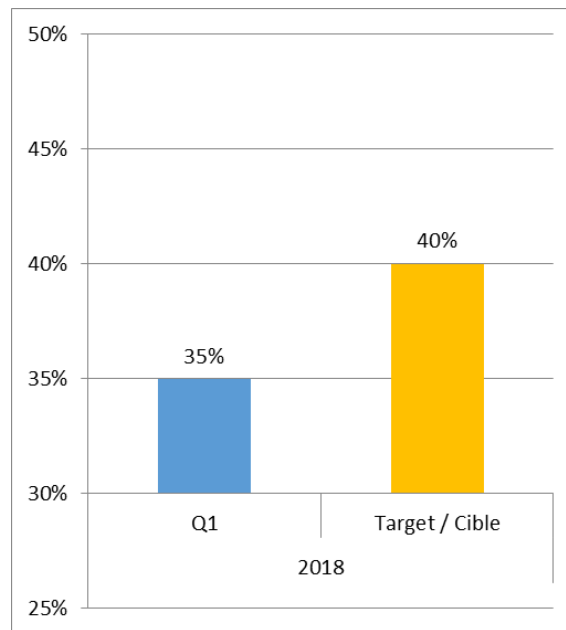


Figure 9 – Percentage of Violent Crimes Solved Within 12 Months

CRP KPI: Number of Reoffending Youths (Recidivism)

Objective:	Reduce the number of youths re-offending
Target:	Reduce percentage of youth who re-offend from previous reporting period to 30%.

An analysis was completed by Division Criminal Analysis Section (DCAS), to provide an overview of calls for service involving youth (subjects 12-17 years old) and recidivism rates for youth in J Division. Overall, the number of occurrences involving youth continues to decline, a trend noted since 2010.

The following data is specific to Codiak's young offenders; analysis includes occurrences between January 1st, 2014 to November 16th, 2018.

Codiak - Youth Recidivism					
Prevalence of Youth Occurrences					
1	<i>Number of young offenders who were involved in an occurrence as suspect chargeable, charged or YP criminal offense that were involved in at least one subsequent occurrence</i>				
	2014	2015	2016	2017	2018 <i>(Jan 1 – Nov 16)</i>
	379	426	316	273	180
Frequency of Youth Re-Occurrences					
2	<i>Percentage of young offenders who re-offended in the next 18 months.</i>				
	Of the 180 offenders in Codiak, 62 (34%) re-offended by the end of the study time-frame of 2018-11-16.				
Youth Occurrences - Time to re-offend					
3	<i>Percentage of re-offenders involved in a subsequent occurrence within 6 months.</i>				
	Of the 62 offenders who re-offended in during the study period, 40 (65%) re-offended subsequently by 2018-11-16.				
Youth Occurrences - Nature of Re-Contact					
4	<i>Percentage of young offenders involved in a subsequent occurrence that was considered more severe than the first occurrence.</i>				
	Of the 55 youth identified as re-offenders and for which crime severity was available, 22 (40%) were considered to have a more serious re-offence than the initial offence.				

FISCAL and PROFESSIONAL ACCOUNTABILITY

The Codiac Regional RCMP is guided by the Mission, Vision and Core Values of the Royal Canadian Mounted Police.

MISSION

The RCMP is Canada's national police service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide quality service in partnership with our communities.

VISION

The RCMP will:

- be a progressive, proactive and innovative organization
- provide the highest quality service through dynamic leadership, education and technology in partnership with the diverse communities we serve
- be accountable and efficient through shared decision-making
- ensure a healthy work environment that encourages team building, open communication and mutual respect
- promote safe communities
- demonstrate leadership in the pursuit of excellence

CORE VALUES OF THE RCMP

Recognizing the dedication of all employees, we will create and maintain an environment of individual safety, well-being and development. We are guided by:

- integrity
- honesty
- professionalism
- compassion
- respect
- accountability

The following Key Performance Indicators (PKIs) are meant to measure the Regional Police Services performance concerning accountability.

FPA KPI: Calls for Service

Objective: Monitor call volume

Observations

- The increase in calls for service seen in 2018 versus the previous year was partially attributed to a mandate implemented in late 2017, to log every false alarm and phone related fraud call in PROS. The increase has stabilized this year, and no increase in calls for service was observed in Q1, 2019.

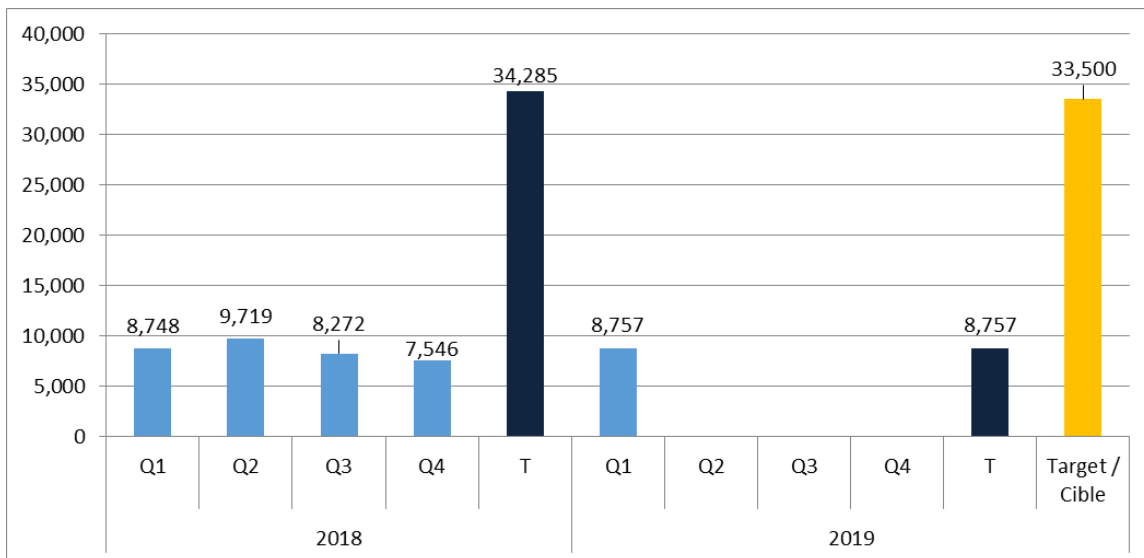


Figure 10 - Calls for Service

FPA KPI: Percentage of Calls for Service That Result in a Public Complaint

Objective:	Reduce number of complaints from public
Target:	Less than 1%

Observations

- The number of public complaints continues to be extremely low.
- Q1 of 2019, Codiac received 21 public complaints (out of 8,757 files)

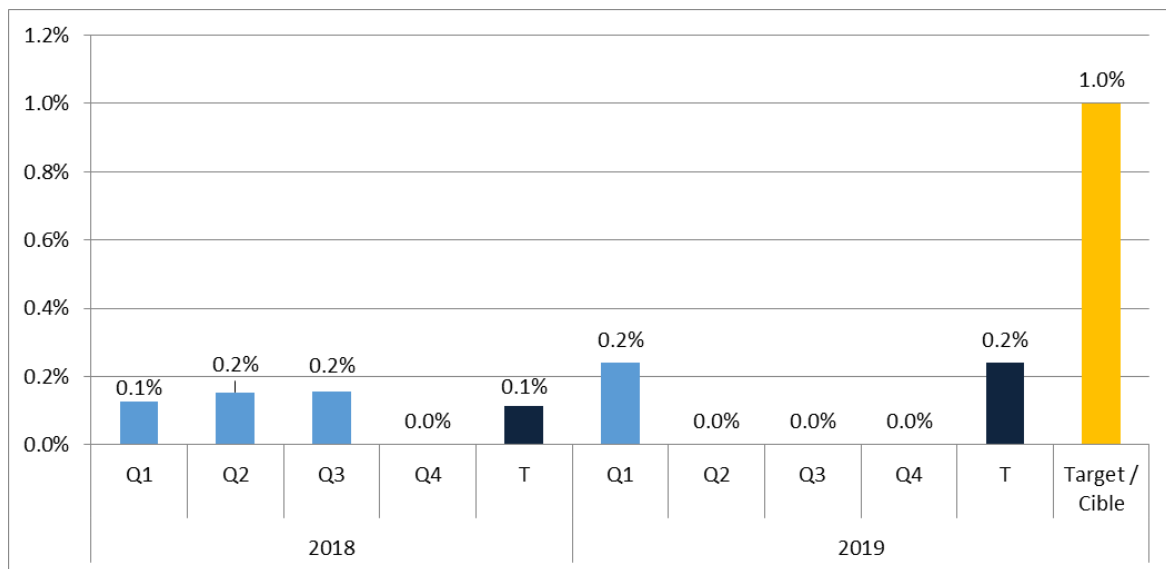


Figure 11 - Percentage of calls for service that result in a public complaint

FPA KPI: Criminal Code Incidents per Officer

Objective:	Total number of Criminal Code offences per officer should not exceed 30.
Target:	30 Criminal Code incidents or less per officer.

Observations

- This is a new KPI comparative with other Canadian Municipal Police forces; this excludes traffic duties and non-Criminal Code incidents.
- Codiac is below target the target set for the number of Criminal Code incidents per regular member.

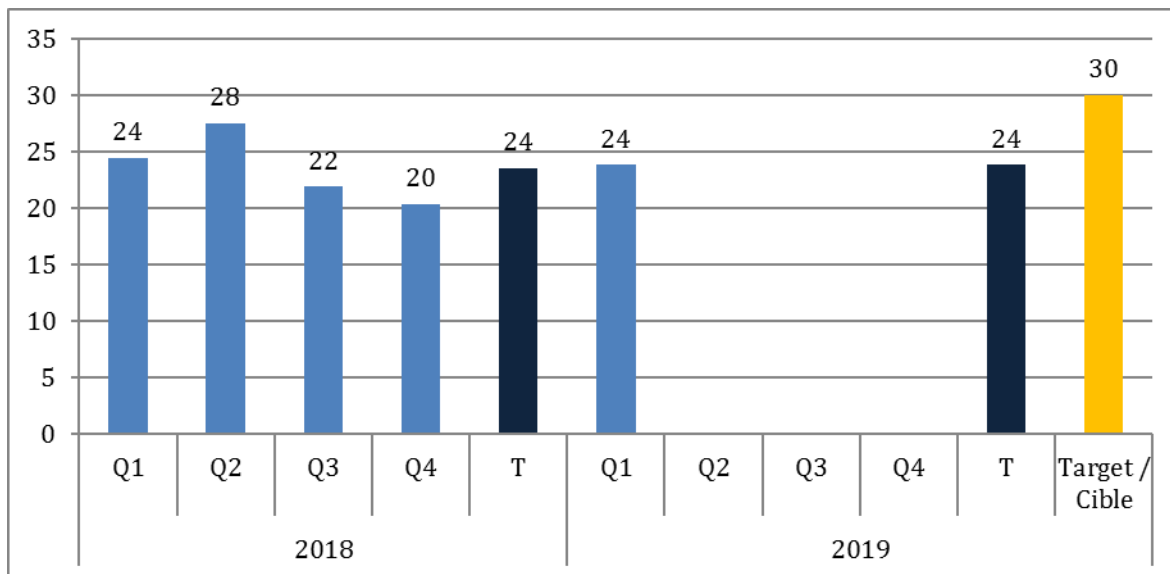


Figure 12 – Number of Criminal Code Offences per Officer

FPA KPI: Percentage of 911 Calls Answered Within 20 Seconds

Objective:	<i>Ensure Service Delivery Standards of NB 911 Public Service Answering Point.</i>
Target:	<i>85% of 911 calls answered within 20 seconds by OCC/911 operators.</i>

Observations

- Q1, 2019 results show that the OCC/911 center continues to exceed service standards in the Codiac region and consistently deliver high performance

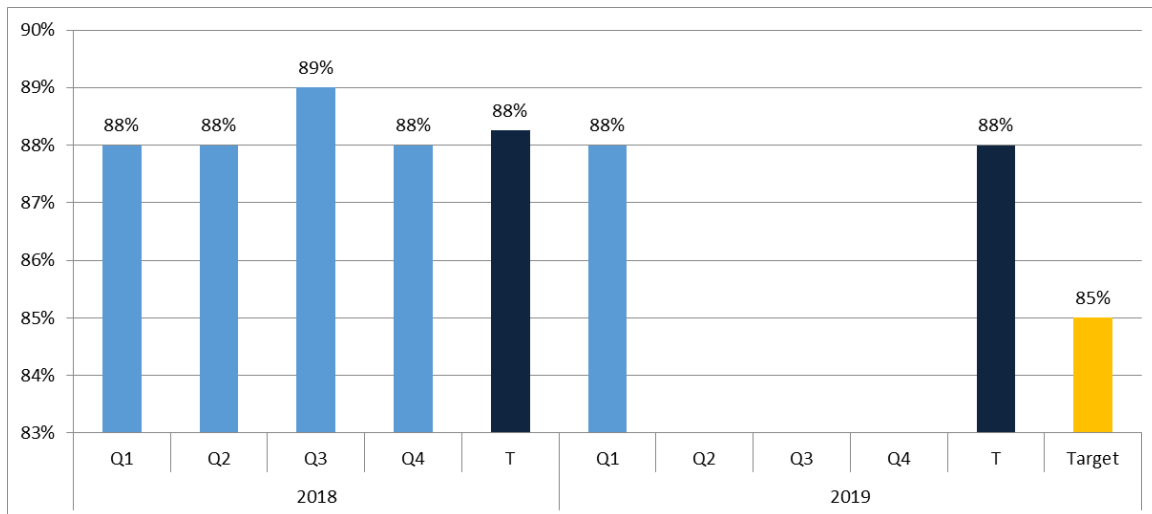


Figure 13 – Percentage of 911 calls answered within 20 seconds

FPA KPI: Percentage of Front-Line Shifts Not Meeting the Minimum Staff Threshold

Objective:	<i>Ensure that enough front-line members are available for duty.</i>
Target:	<i>10% or less of front line shifts meet the minimum staffing threshold (prior to issuing OT).</i>

Observations

- Operationally, the front-line is never short, however, 41.2% of shifts require a reallocation of 1.8 members from other units and an increase in overtime expenditure to achieve the minimum threshold for Patrol.
- The Senior Management Team will look at options to address the situation.

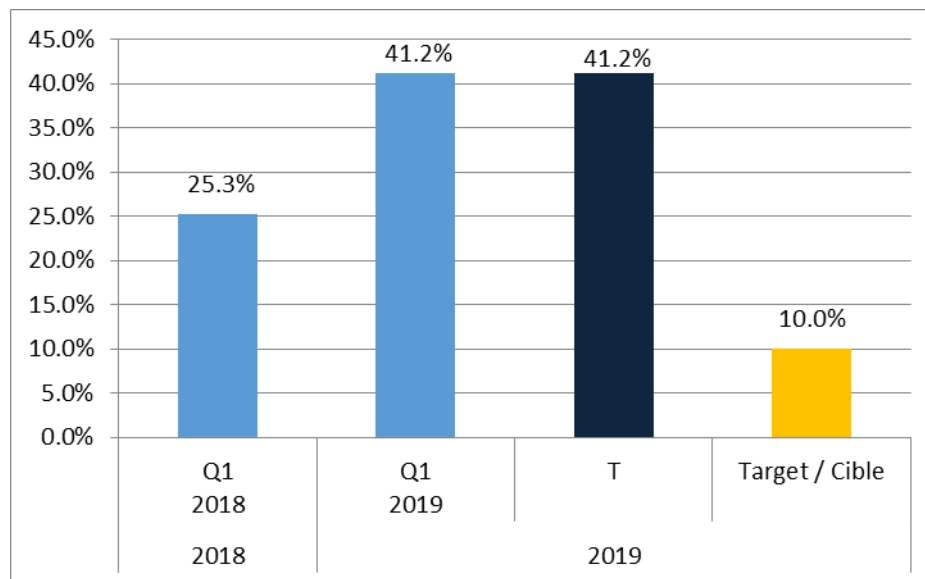


Figure 14 – Percentage of front-line shifts that do not meet the minimum staff threshold

FPA KPI: Percentage of Deployable Resources

Objective:	<i>Ensure that enough resources are available and ready for deployment.</i>
Target:	<i>95% or more of front line resources are deployable.</i>

Observations

- A non-deployable resource is any member who is not operational due to a temporary restriction, permanent restriction, limitation, or who is currently on leave for an extended period of time; examples include, off-duty sick, maternity or parental leave, leave without pay, or suspended.
- There are currently nine (9) Codiac members on long-term ODS
- Codiac Senior Management Team will complete further analysis and look at options to address the situation

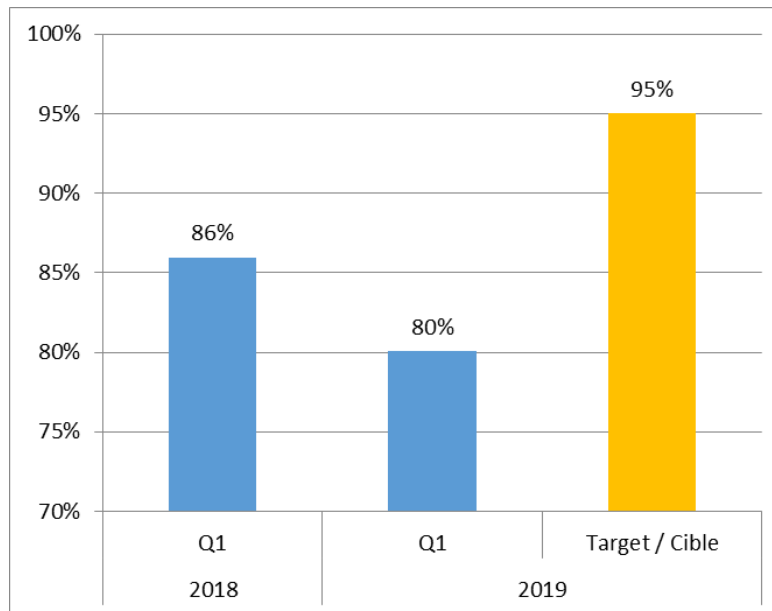


Figure 15 – Percentage of resources current deployable

FPA KPI: Hours of RM Re-allocated to Other Services due to Mobile Crisis Intervention

Objective:	Re-allocate regular member hours to other services with the assistance and partnership of Mobile Crisis Unit (MCU) intervention.
Target:	Re-allocate 1000 hours or more.

Observations

- Codiac has benefitted from re-allocating 233 regular members hours to other services in Q1, 2019, as a result of the ongoing partnership and assistance from the Mobile Crisis Unit
 - A savings of approximately 21 shifts (11.25hrs per RM shift)
- There were 93 interventions in Q1 of 2019, where the client did not have to be taken to the emergency;
 - The human resources saving for one (1) member, is approximately 2.5 hours per call

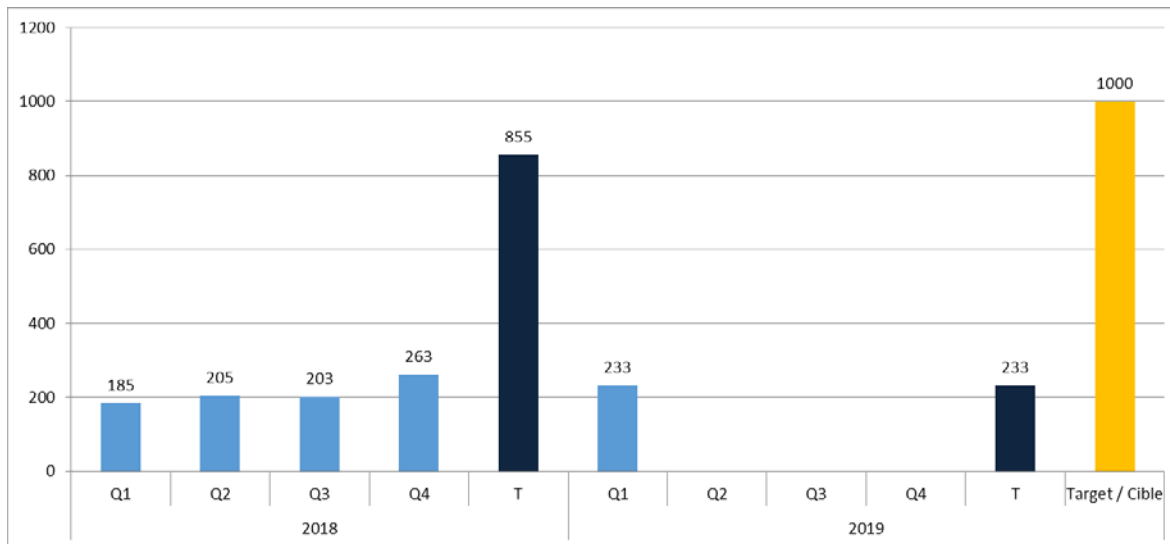


Figure 16 – RM Hours re-allocated to other services due to MCU

FPA KPI: Percentage of Overtime Budget (All Staff)

Objective:	Control overtime expense.
Target:	5% or less of total budget.

Observations

- It is common for discrepancies to exist in Q4, due to fiscal year turn over and reconciliation of overtime payout.

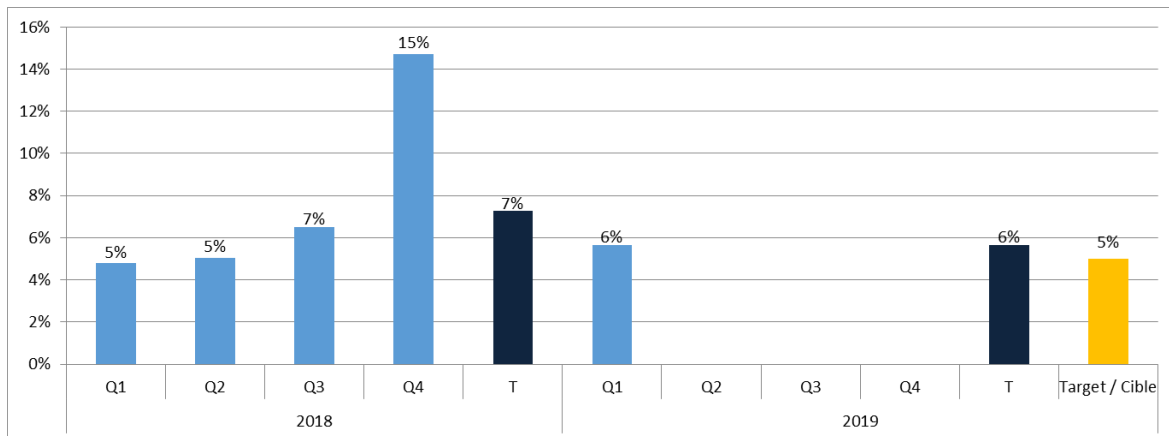


Figure 17 – Percentage of budget spent on overtime