

RCMP-GRC



NEW BRUNSWICK



NOUVEAU-BRUNSWICK

ROYAL CANADIAN MOUNTED POLICE • GENDARMERIE ROYALE DU CANADA



CODIAC REGIONAL RCMP QUARTERLY REPORT

RAPPORT TRIMESTRIEL DU SERVICE RÉGIONAL DE CODIAC DE LA GRC

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Royal Canadian
Mounted Police

Gendarmerie royale
du Canada

Canada



Table of Contents

Table of Contents	1
INTRODUCTION - Codiac Regional RCMP and the Codiac Regional Policing Authority.....	2
STRATEGIC FRAMEWORK.....	4
ANNUAL PERFORMANCE PLAN (APP) (Fiscal year).....	5
KPI - APP1: Percentage of citizens who feel safe in their community.....	5
KPI - APP2: Property Crime Reduction.....	6
KPI - APP3: Prolific Offenders arrested	7
KPI - APP4: Youth Diversions	8
KPI - APP5: Victims reported to Victim Services within 24 hours.....	9
KPI - APP6: Mental Health – Reduction in Emergency Room visits	10
VOLUME MEASURES (calendar year)	11
KPI - V1: Calls for Service.....	11
KPI - V2: Percentage of calls for service that result in a public complaint.....	12
KPI - V3: Break and Enters (residences and businesses) per 10,000 population....	13
KPI - V4: Traffic tickets issued per 1,000 population.....	14
KPI - V5: Number of fatal traffic collisions per 100,000 population.....	15
KPI - V6: Number of non-fatal traffic collisions per 100,000 population	16
KPI - V7: Impaired driving and other related arrests (Driving in violation of the Criminal Code) per 1,000 population.....	17



INTRODUCTION - Codiac Regional RCMP and the Codiac Regional Policing Authority


Under the Codiac Regional Police Service Agreement, the Codiac Regional RCMP must render services as necessary to preserve the peace, protect life and property, prevent crime and offenses against the laws of Canada and the laws in force in the Province, apprehend criminals, offenders and others who may lawfully be taken into custody and execute all warrants and perform all duties and services to be performed by peace officers. To fulfill these obligations, the Codiac Regional RCMP must create and implement strategies, policies and business models that meet the specific needs and priorities of their local communities.

The Codiac Regional RCMP and the Codiac Regional Policing Authority (CRPA) are focused on delivering the best possible services at the lowest possible cost to taxpayers. As alignment and accountability are keys to achieving cost-effectiveness and delivering quality services, an accountability framework has been developed to help guide and improve responsiveness, accountability and transparency at the CRPA and Codiac Regional RCMP. (Refer to Strategic Framework on page 4)

The Codiac Regional RCMP, in consultation with the CRPA, will provide quarterly and annual reports so as to inform the CRPA and different stakeholder groups including the public on the progress being achieved on a variety of Key Performance Indicators (KPI). The report also includes measures and targets related to the Annual Performance Plan that are firmly grounded in the spirit of the RCMP's Mission and Mandate.

This report complements the planning and budgeting process and the intent is that the CRPA, RCMP managers, and staff will use it to track policing priorities. This will provide Codiac Regional RCMP senior management an overview of how the different units within Codiac Regional RCMP are working towards the objectives set for each policing priority, while still delivering a quality policing service.

This report is an opportunity for the Codiac Regional RCMP and the CRPA to inform citizens about the challenges and opportunities facing the community in the area of public safety, and how the police service will address those challenges and opportunities.



The report has two main components:

- 1.) **Annual Performance Plan (APP):** the Codiac Regional RCMP document setting out the police service's annual policing priorities. This document sets out specific objectives with a measurement goal. **The APP follows a fiscal year (April 1 to March 31)**
- 2.) **Volume Measurements:** track specific policing services and crime occurrences to illustrate trends during the year. **Volume measures and Annual Benchmark Indicators** follow a calendar year (January 1 to December 31)

Some of the measures will use population sizes of 1,000 or 100,000 to facilitate the comparison of the Codiac region with other cities.

The statistical information in the report is specific to the services delivered by Codiac Regional RCMP and the reader should consider that statistical results from other municipalities can be influenced to varying degrees by a number of factors (see table below) and as a result may affect the accuracy of direct comparisons to Codiac Regional RCMP statistics.

Influencing Factors	
Demographic Trends:	Socio-economic composition of a municipality's population.*
Non-Residents:	Degree of daily inflow and outflow of commuters, tourists, seasonal residents and attendees at cultural, entertainment or sporting events who require police services are not captured in population-based measures
Officer/Civilian Mix:	Differing policies regarding the type of policing work that may be done by civilian staff in one municipality vs. uniform staff in another.
Public Support:	Willingness of the public to report crimes and to provide information that assists police services in the solving of crimes.
Reporting:	Available police resources, departmental priorities, policies and procedures and enforcement practices all influence the number of reported criminal incidents.
Specialized Services:	Additional policing may be required at airports, casinos, etc.

**The crime rates included in this report may differ from those in Statistics Canada's publications due to the use of more current population estimates provided by the municipalities.*

STRATEGIC FRAMEWORK

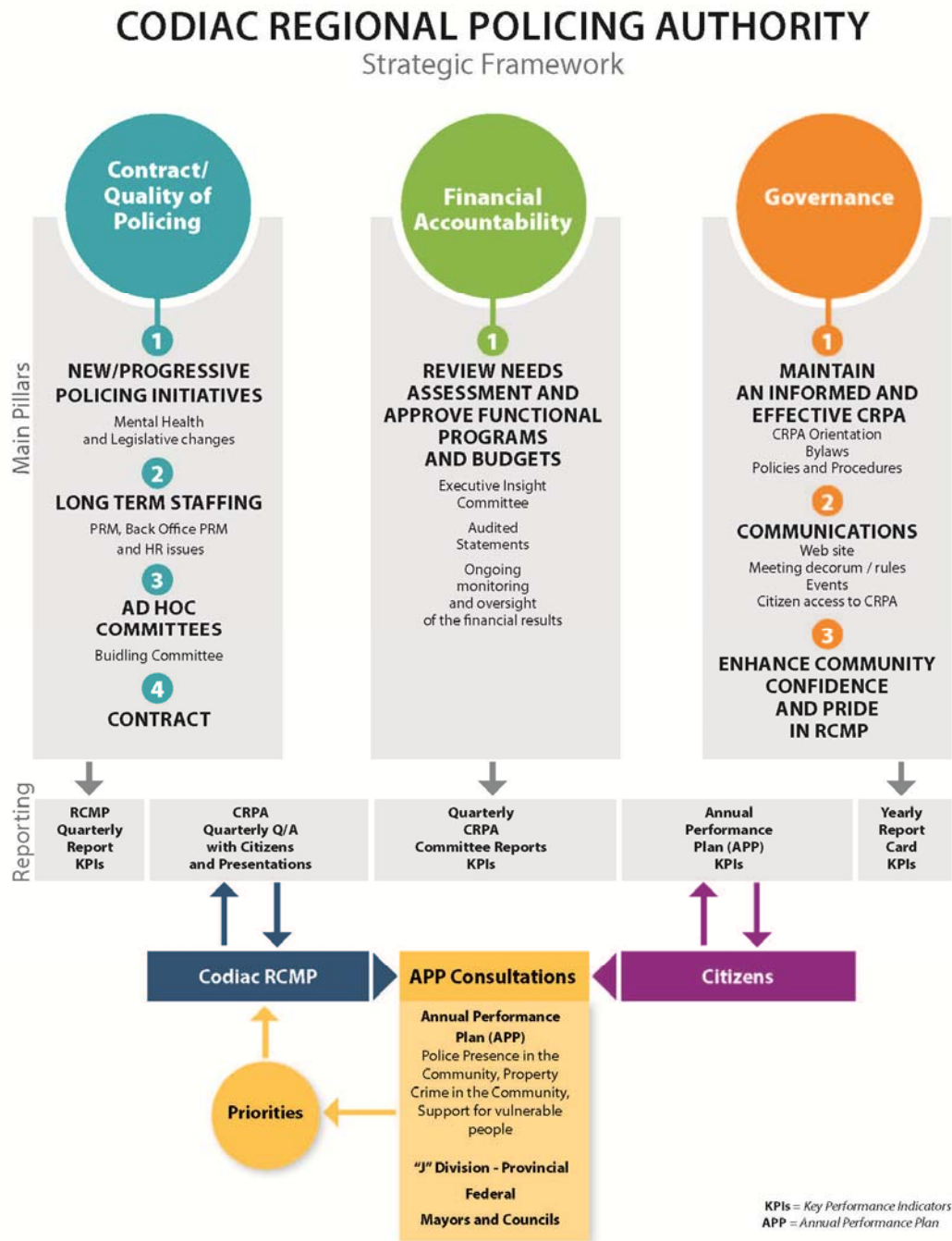


Figure 1 - CRPA - Strategic Framework

ANNUAL PERFORMANCE PLAN (APP) (Fiscal year)

KPI - APP1: Percentage of citizens who feel safe in their community

Objective:	<i>Make the Codioc region an even safer place to live and work</i>
Target:	<i>A survey satisfaction rating of 77.2% or higher</i>

Strategies

- Provide quality policing services
- Communicate policing success through traditional media and social media, encouraging public assistance to help solve crime
- Identify social and public events to provide a public presence in the form of patrols, including foot and bicycle
- Officers will contribute to road safety by being guided by intelligence and focusing their efforts on conducting check points, placing emphasis on impaired driving, dangerous driving and distracted driving offences.

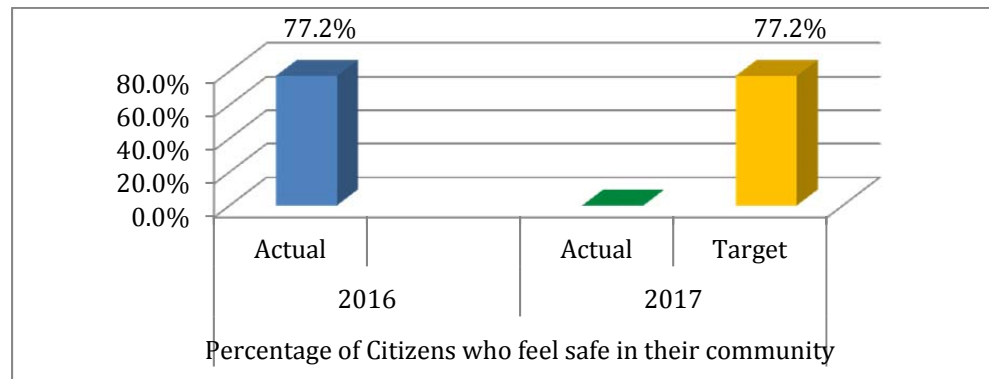


Figure 2 – KPI-APP1 Percentage of Citizens who feel safe in their community

Update

- Feedback is positive from public during checkstops
- Continued success in armed robbery arrests and violent crimes
- Recent street-level drug trafficking operation resulted in several arrests and prison sentences
- Public continue to assist police in solving crime

Next Steps

KPI - APP2: Property Crime Reduction

Objective:	<i>Make the Codiak region an even safer place to live and work by reducing property crime</i>
Target:	<i>To reduce the number of police calls for property incidents by 5%</i>

Strategies

- Maintain adequate staffing of positions to ensure Crime Reduction and Prevention units are performing at full capacity.
- Maintain enforcement capacity on street-level drug trafficking activity.

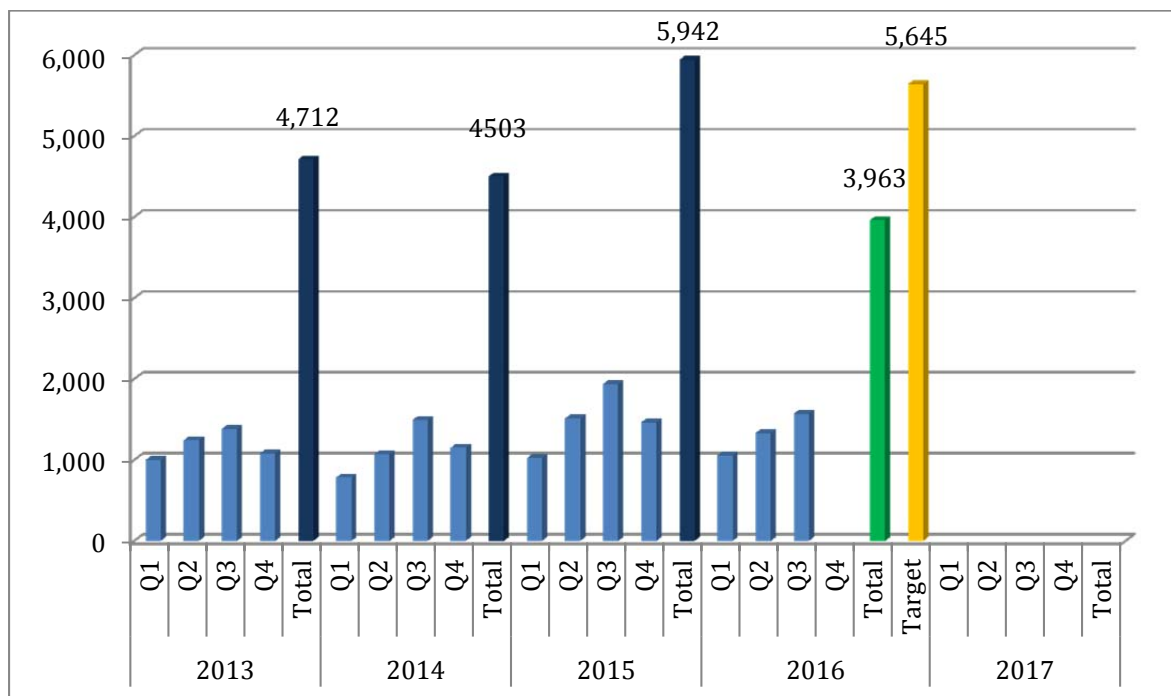


Figure 3 – KPI-APP2 - Property Crime Reduction

Update

- Property Crime rate is on a downward trend. Strategy is working.

Next Steps

KPI - APP3: Prolific Offenders arrested

Objective:	<i>Increase the percentage of prolific offenders (individuals doing the most harm to our community) arrested so as to lower property crime offences</i>
Target:	<i>Increase the number of prolific offenders arrested by 5%</i>

Strategies

- Involve crime analysts in tracking crime trends and prolific offenders so enforcement efforts are focused.

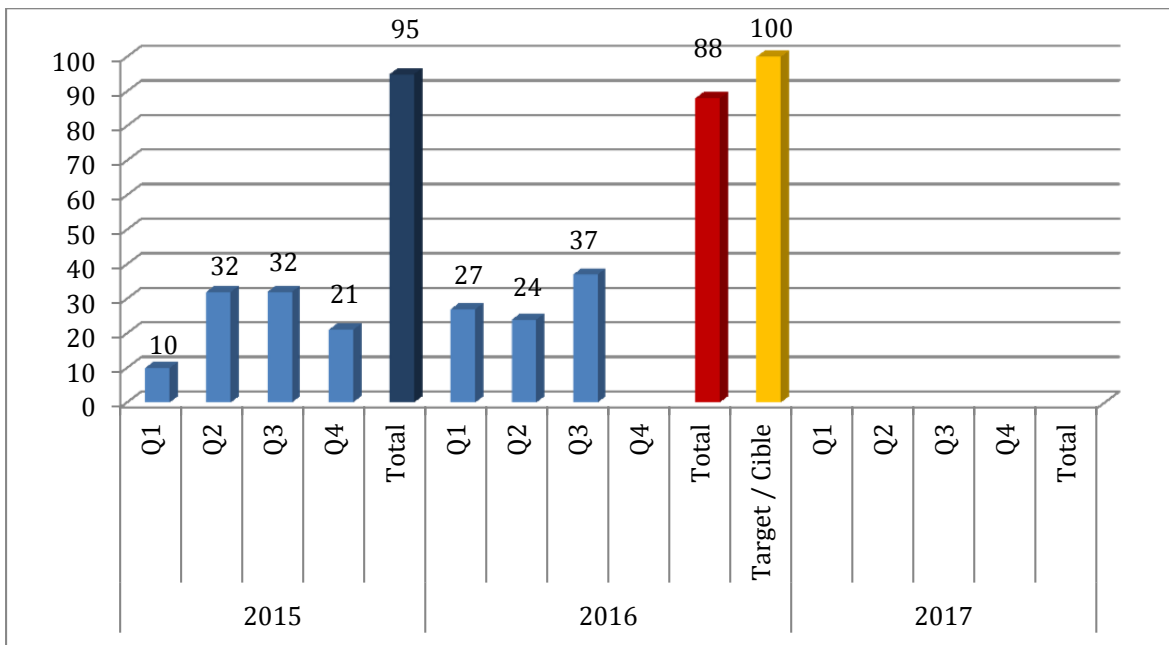


Figure 4 – KPI-APP3 - Prolific Offenders arrested

Update

- Number of arrests is trending in the right direction. Expect to achieve target in Q4

Next Steps

KPI - APP4: Youth Diversions

Objective:	<i>Divert vulnerable youth away from the justice system and refer them to alternative resources so as to avoid continued criminal activity</i>
Target:	<i>To maintain or exceed the current level of 30% diversion</i>

Strategies

- Reduce youth involvement in criminal activity and victimization by implementing the youth intervention and diversion strategy

Update

- This objective and corresponding target are being redefined to better illustrate the desired outcome.

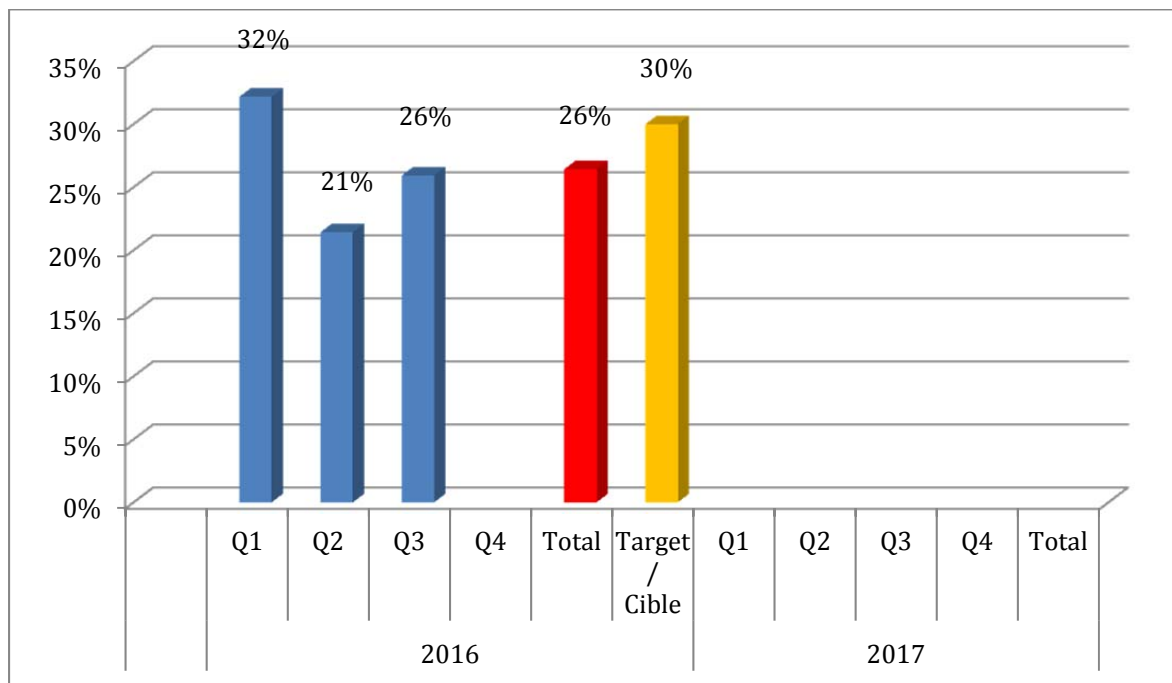


Figure 5 – KPI-APP4 - Percentage of Youths diverted from the Justice System

Next Steps

KPI - APP5: Victims reported to Victim Services within 24 hours

Objective:	<i>Increase the percentage of victims referred to Victim Services so as to provide support to vulnerable persons</i>
Target:	<i>100% of all victims of crime to be offered the service within 24 hours of offence.</i>

Strategies

- Provide training to each Regular Member to inform the victims of the availability of Victim Services
- Utilize form 5151 to ensure compliance by Regular Members and to assure that Victim Services has been alerted to all offences where a victim may require services.

Update

- 24-hour target has not been achieved
- 100% of victims have been offered services within 20 days.
- While Victim Services information is shared with all victims, it is the victim's personal choice to follow up on the services

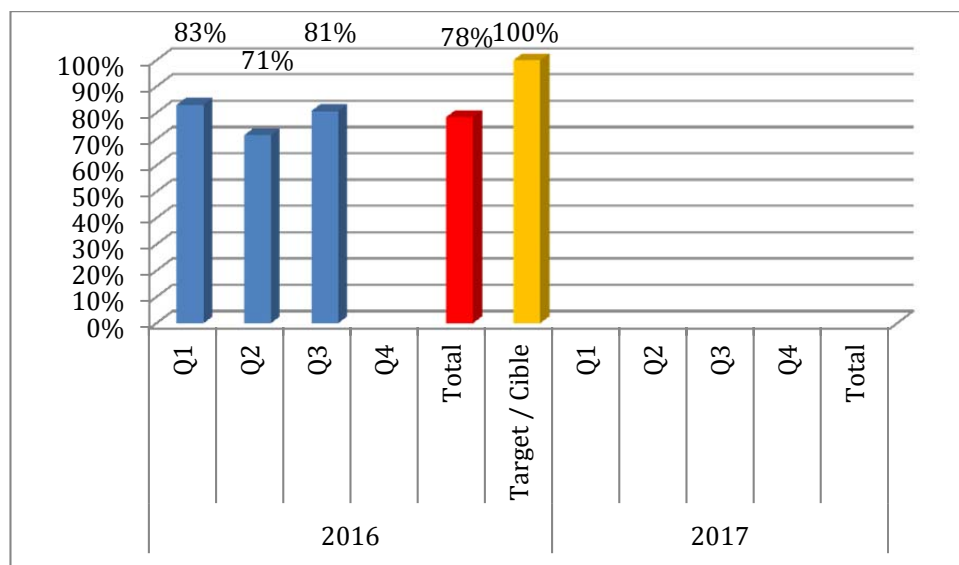


Figure 6 – KPI-APP5 - Victims reported to Victim Services within 24 hours

Next Steps

KPI - APP6: Mental Health – Reduction in Emergency Room visits

Objective:	<i>Find alternative mental health services for people suffering from mental health issues by diverting them away from hospital emergency rooms</i>
Target:	<i>To maintain or exceed the current level of 75%</i>

Strategies

- Collaborate with the Health Authorities to ensure that individuals suffering a mental health crisis can be evaluated and treated in a timely manner and minimize the police presence in the emergency rooms (ERs).
- Activate Mobile Crisis Unit when a police call involves an individual suffering from mental health issues

Update

- Exceeded initial goal of immediate referral of 75%.
- Improved care for mental health patients
- Less time spent in hospital ERs is giving police officers more time for pro-active policing initiatives
- Efficiencies for the ER departments

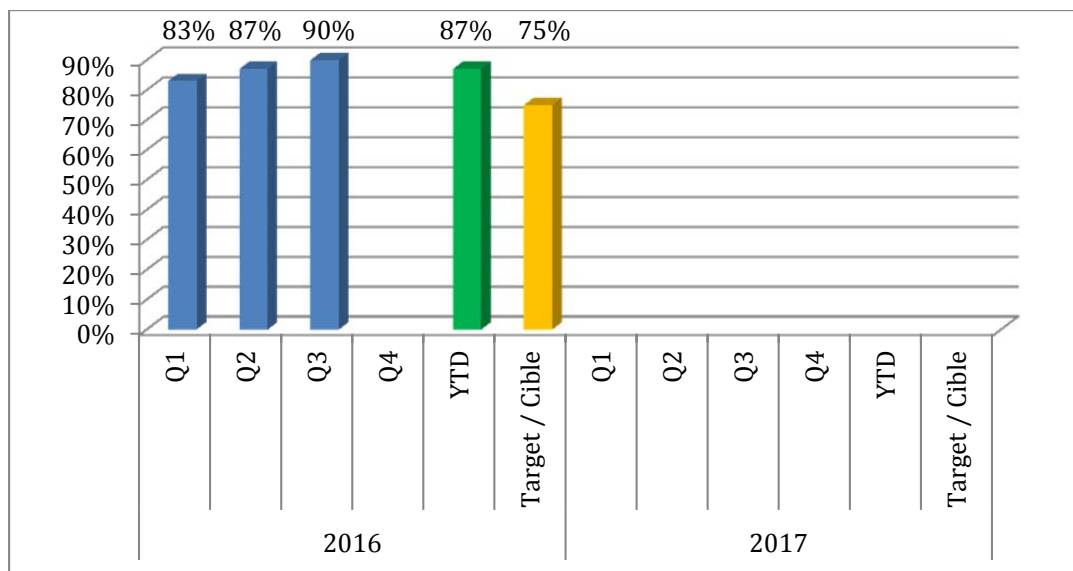


Figure 7 – KPI-APP6 - Mental Health - Reduction in Emergency Room visits

Next Steps

VOLUME MEASURES (calendar year)

The following volume measures have been identified so that over time trends may be identified. Measures have been calculated in different forms so that direct comparison could be made to other jurisdictions, if required.

KPI - V1: Calls for Service

Observations

- The number of files opened are at a four year high.
- Increased file load is not having an impact on the delivery of policing services at this time

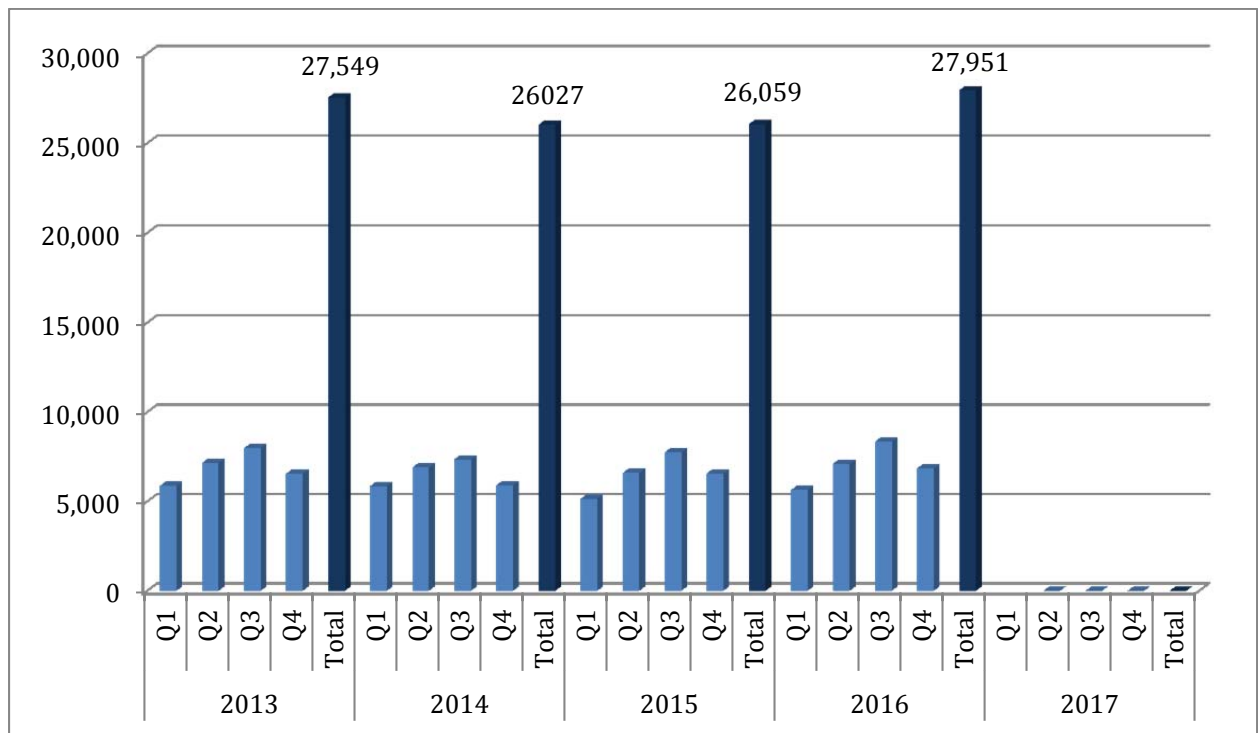


Figure 8 – KPI-V1 - Calls for Service

KPI - V2: Percentage of calls for service that result in a public complaint

Observations

- The number of public complaints continues to be extremely low.
- Public complaints represent less than 0.001% of total calls for service in 2016 or 1 complaint for every 755 calls for service.

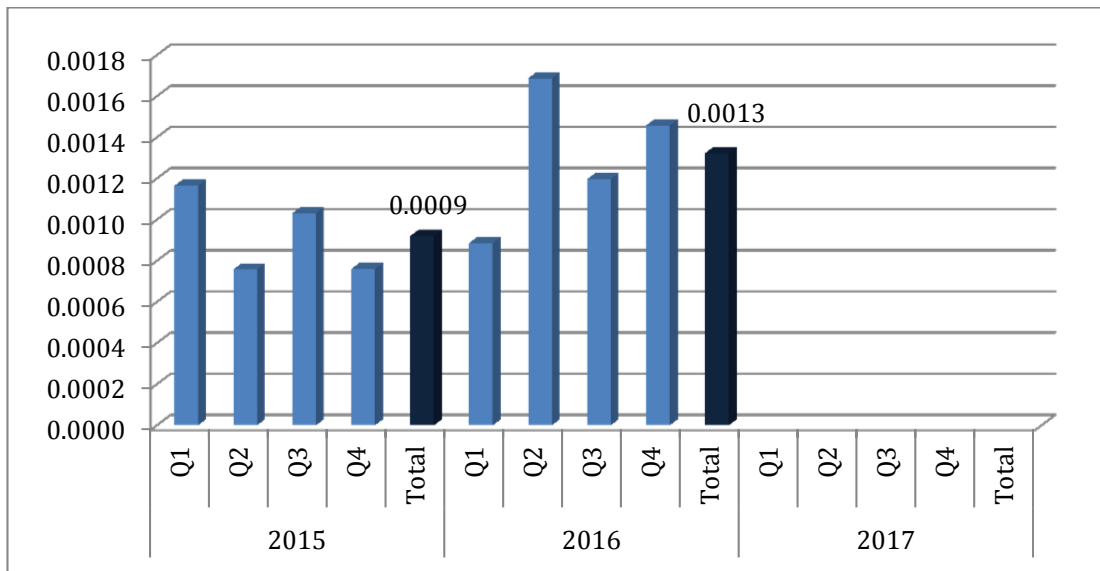


Figure 9 – KPI-V2 - Percentage of calls for service that result in a public complaint

KPI - V3: Break and Enters (residences and businesses) per 10,000 population

Observations

- Break and Enters trending down from last year.
- Mirrors property crime results.

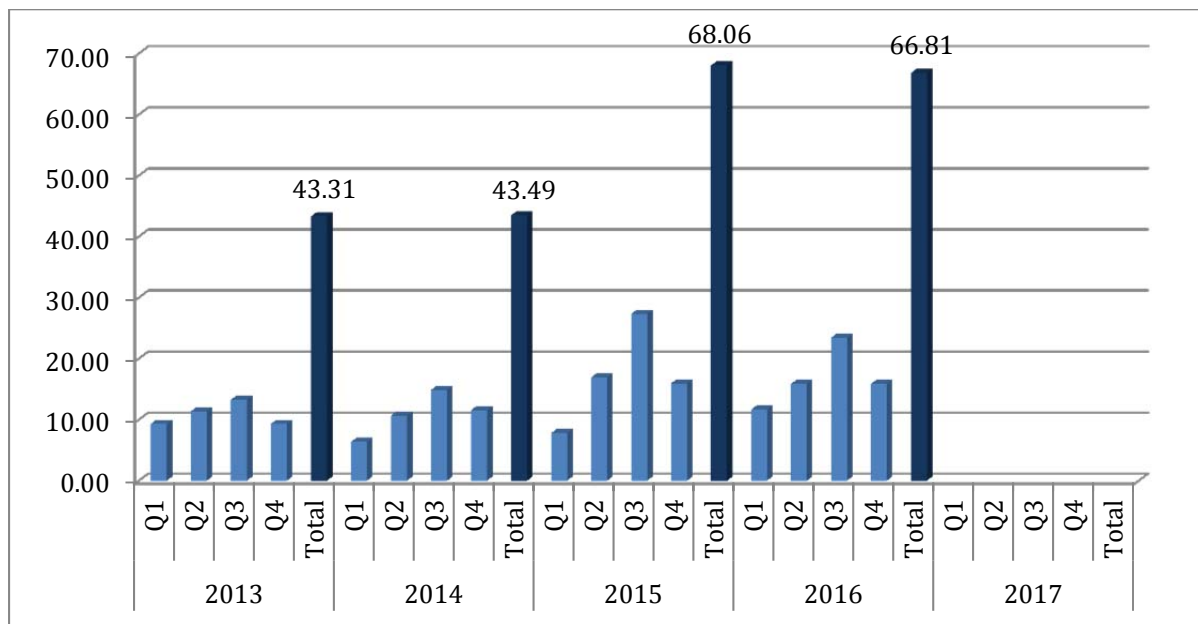


Figure 10 – KPI-V3 – Break and Enters per 10,000 population

KPI - V4: Traffic tickets issued per 1,000 population

Observations

- Enforcement action based primarily on concerns of the community.
- Every Regular Member contributes to road safety by conducting checkstops and issuing tickets.
- These checkstops increase our police presence in the community.
- There are occasions where checkstops have resulted in the arrest of impaired drivers, and arrests for various other offenses.

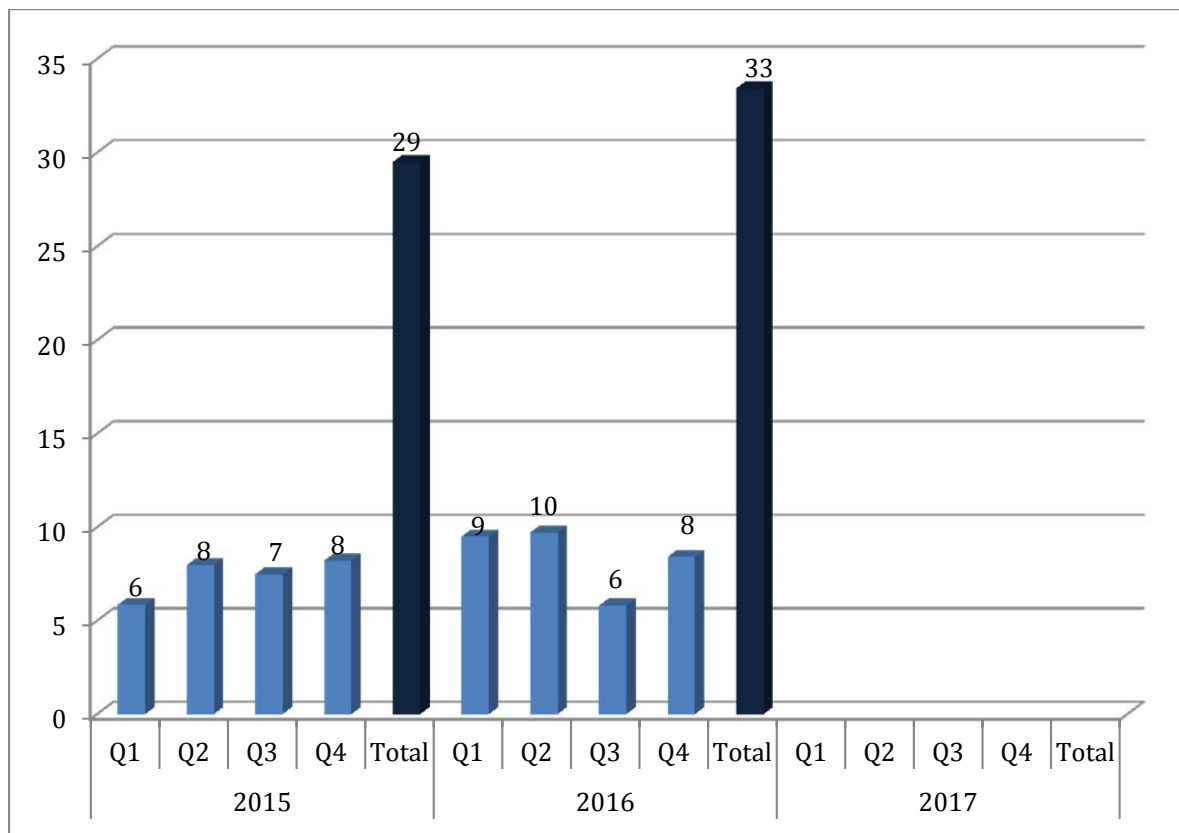


Figure 11 – KPI-V4 - Traffic tickets issued per 1,000 population

KPI - V5: Number of fatal traffic collisions per 100,000 population

Observations

- Increase in fatalities from last year.
- In 2016, there were two fatalities where vehicles making left-hand turns collided into a motorcycle, and 2 fatalities involving trains and pedestrians.

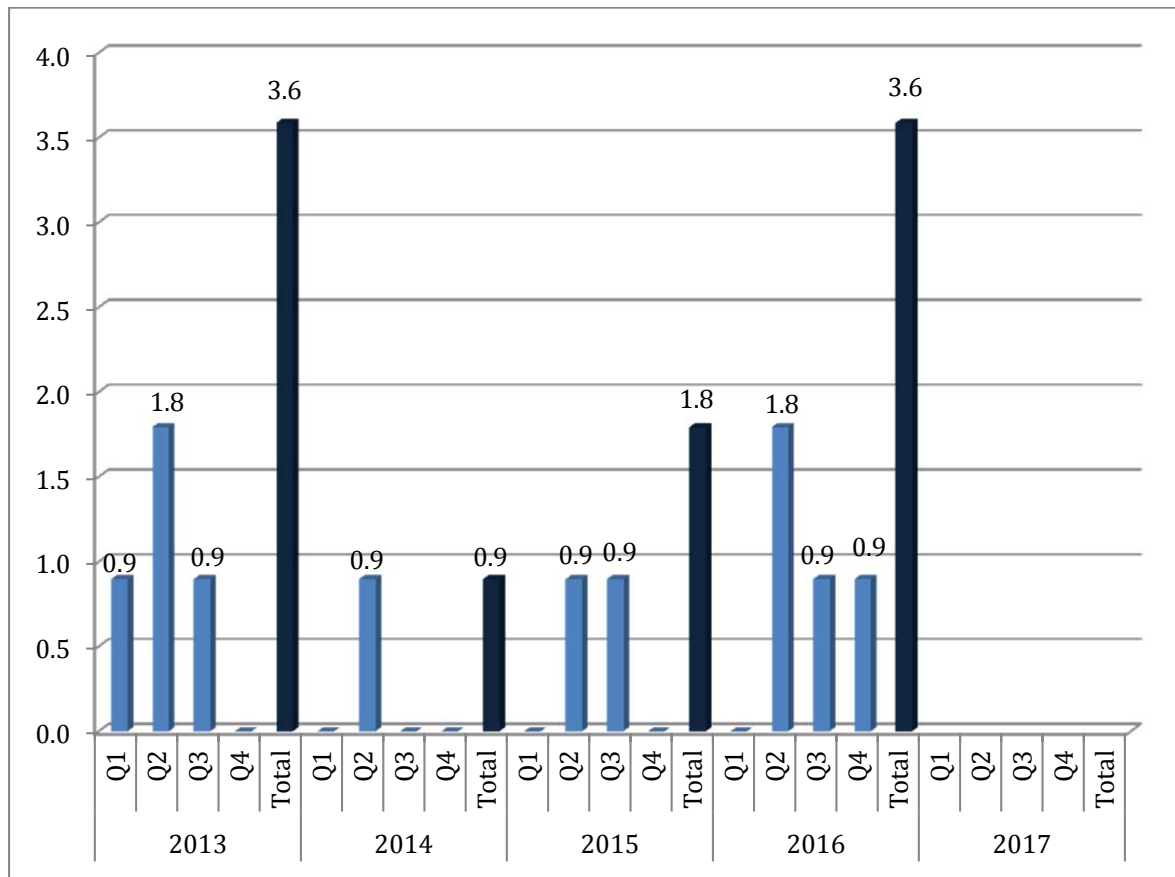


Figure 12 – KPI-V5 - Fatal traffic collisions per 100,000 population

KPI - V6: Number of non-fatal traffic collisions per 100,000 population

Observations

- Decrease in number of non-fatal collisions from last year.
- Results show a 4-year low.

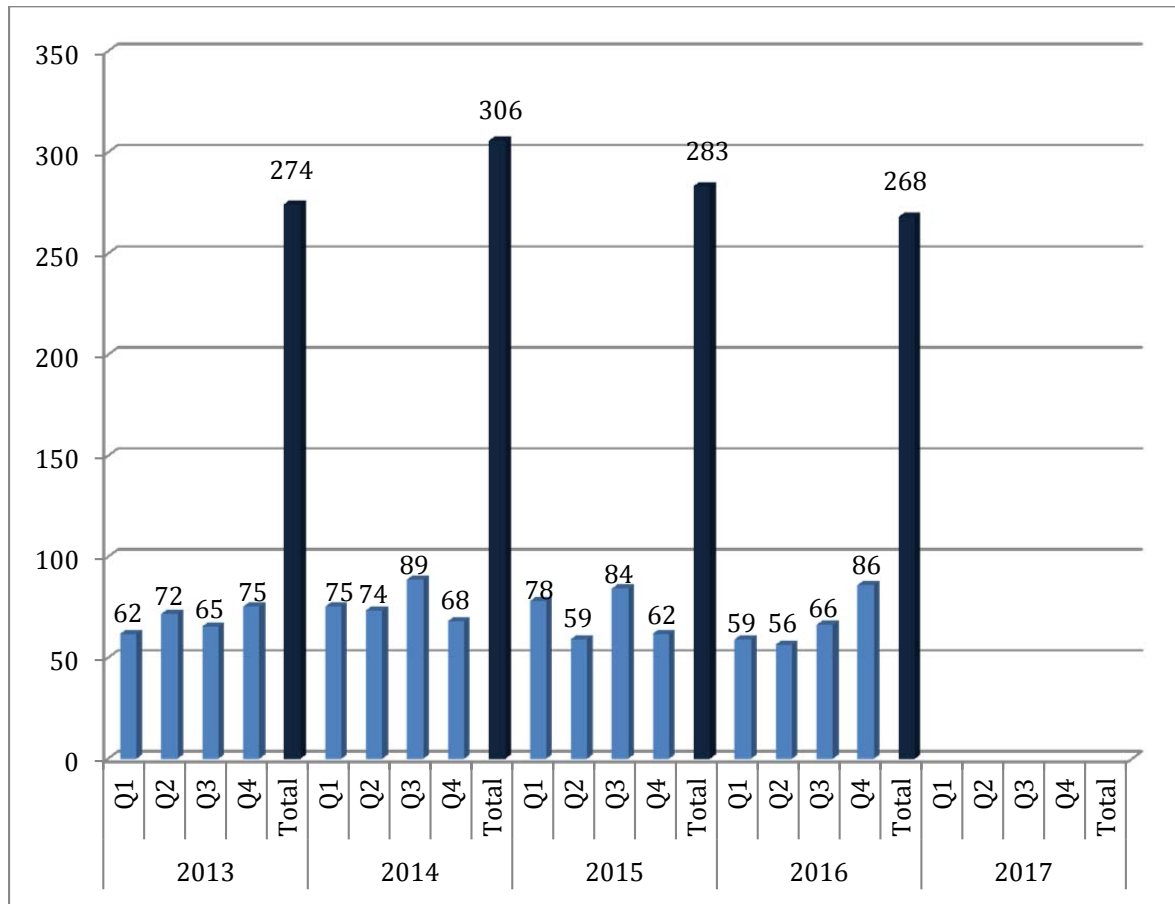


Figure 13 – KPI-V6 - Non-fatal traffic collisions per 100,000 population

KPI - V7: Impaired driving and other related arrests (Driving in violation of the Criminal Code) per 1,000 population

Observations

- Increase of enforcement action ensuring road safety.
- During the third quarter, enforcement resulted in seven impaired drivers arrested in a single weekend.
- Impaired drivers are also being detected during regular checkstops set up in the community.
- Results show a 4-year high.

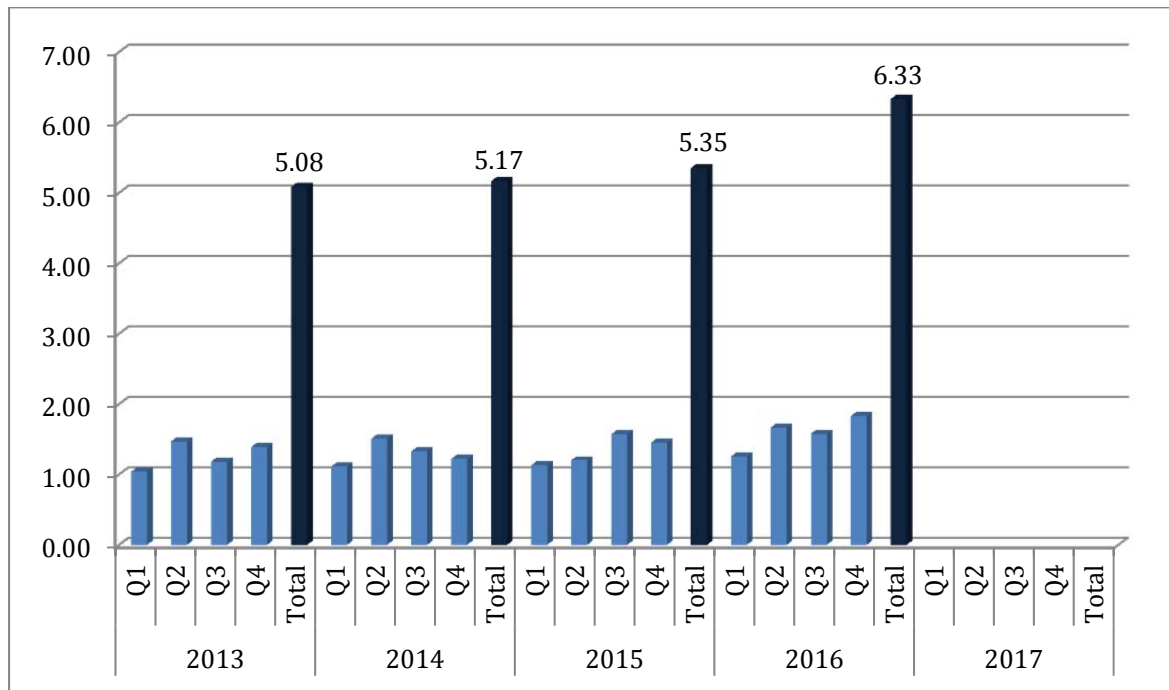


Figure 14 – KPI -V7 - Impaired driving and other related arrests (Driving in violation of the Criminal Code) per 1,000 population