

NEW BRUNSWICK **SEED NOUVEAU-BRUNSWICK**



CODIAC REGIONAL RCMP **QUARTERLY REPORT**

RAPPORT TRIMESTRIEL DU SERVICE RÉGIONAL DE CODIAC DE LA GRC





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INTRODUCTION - Codiac Regional RCMP and the Codiac Regional Policing Authority

Under the Codiac Regional Police Service Agreement, the Codiac Regional RCMP must render services as necessary to preserve the peace, protect life and property, prevent crime and offenses against the laws of Canada and the laws in force in the Province, apprehend criminals, offenders and others who may lawfully be taken into custody and execute all warrants and perform all duties and services to be performed by peace officers. To fulfill these obligations, the Codiac Regional RCMP must create and implement strategies, policies and business models that meet the specific needs and priorities of their local communities.

The Codiac Regional RCMP and the Codiac Regional Policing Authority (CRPA) are focused on delivering the best possible services at the lowest possible cost to taxpayers. As alignment and accountability are keys to achieving cost-effectiveness and delivering quality services, an accountability framework has been developed to help guide and improve responsiveness, accountability and transparency at the CRPA and Codiac Regional RCMP. (Refer to Strategic Framework on page 4)

The Codiac Regional RCMP, in consultation with the CRPA, will provide quarterly and annual reports so as to inform the CRPA and different stakeholder groups including the public on the progress being achieved on a variety of Key Performance Indicators (KPI). The report also includes measures and targets related to the Annual Performance Plan that are firmly grounded in the spirit of the RCMP's Mission and Mandate.

This report complements the planning and budgeting process and the intent is that the CRPA, RCMP managers, and staff will use it to track policing priorities. This will provide Codiac Regional RCMP senior management an overview of how the different units within Codiac Regional RCMP are working towards the objectives set for each policing priority, while still delivering a quality policing service.

This report is an opportunity for the Codiac Regional RCMP and the CRPA to inform citizens about the challenges and opportunities facing the community in the area of public safety, and how the police service will address those challenges and opportunities.

This report is made up of information gathered from the Codiac Regional RCMP's Annual Performance Plan that was created in consultation with the tri-community and community stake holders. An Annual Performance Plan is an internal RCMP

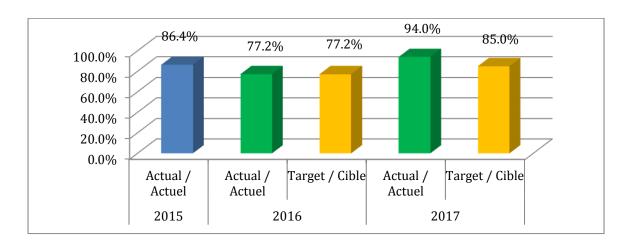
document that focuses on issues important to the community above and beyond core policing functions. The high level objectives are:

- 1. Increase Community Safety
- 2. Reduce Property Crime (Victimization)
- 3. Support Vulnerable People
- 4. Communicate effectively

The report is also made up of volume measures. Together and combined with historical data this information is being presented as Key Performance Indicators (KPIs).

PERCENTAGE OF CITIZENS WHO FEEL SAFE IN THE CODIAC REGION

One very important measure used to monitor the performance of Codiac Regional RCMP is a community survey. The following graph illustrates the public response to feeling safe in this community. The last survey conducted in early 2017 showed 94% of those survey in the Codiac Region felt safe in their community. In an effort to ensure the community is not surveyed too often resulting in survey fatigue, these surveys will only be conducted every two (2) years.



Some of the measures will use population sizes of 1,000 or 100,000 to facilitate the comparison of the Codiac region with other cities.

The statistical information in the report is specific to the services delivered by Codiac Regional RCMP and the reader should consider that statistical results from other municipalities can be influenced to varying degrees by a number of factors (see table below) and as a result may affect the accuracy of direct comparisons to Codiac Regional RCMP statistics.

Influencing Factors	
Demographic Trends:	Socio-economic composition of a municipality's population.*
Non-Residents:	Degree of daily inflow and outflow of commuters, tourists, seasonal residents and attendees at cultural, entertainment or sporting events who require police services are not captured in population-based measures
Officer/Civilian Mix:	Differing policies regarding the type of policing work that may be done by civilian staff in one municipality vs. uniform staff in another.
Public Support:	Willingness of the public to report crimes and to provide information that assists police services in the solving of crimes.
Reporting:	Available police resources, departmental priorities, policies and procedures and enforcement practices all influence the number of reported criminal incidents.
Specialized Services:	Additional policing may be required at airports, casinos, etc.

^{*}The crime rates included in this report may differ from those in Statistics Canada's publications due to the use of more current population estimates provided by the municipalities.

STRATEGIC FRAMEWORK

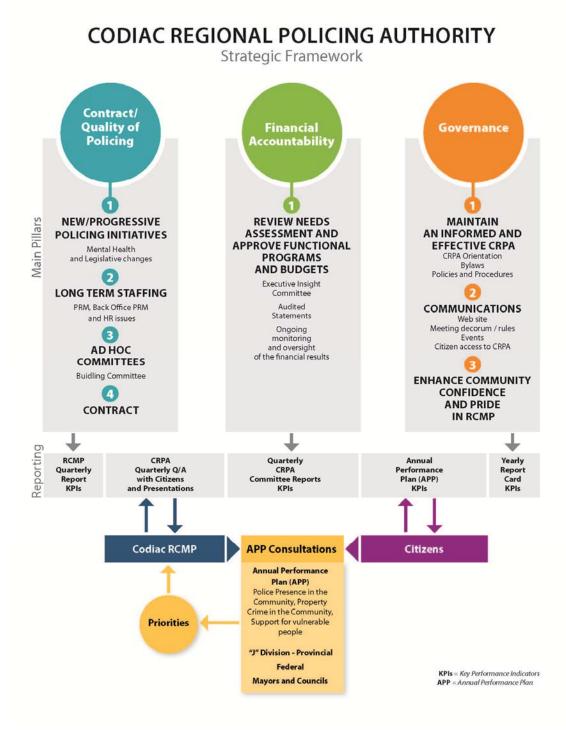


Figure 1 - CRPA - Strategic Framework

ROAD SAFETY STRATEGY

Codiac Regional RCMP's Road Safety Strategy is aligned with the Canada Road Safety Strategy 2025 Towards Zero which is to have the safest roads in Canada. Some key objectives of our strategy include:

- o Raising public awareness and commitment to Road Safety
- o Improving communication cooperation and collaboration among stakeholders
- o Enhancing legislation and enforcement

Codiac receives information and intelligence from the tri-community public as well as collects collision data and analysis to enable identification of hot spots. Partnerships with engineering departments in Riverview, Moncton and Dieppe allow for validation of information received:

- o Equipment can be placed to monitor traffic
- o Traffic calming methods can be implemented

Strategic Communication is used in conjunction with focused traffic enforcement which includes check stop operations, allowing the public to be informed and enforcement action focused on evidence based Road Safety problems.

Lastly, enforcement action is also evidence based on risk factors that lead to traffic collisions (non-injury; injury; and fatal). Some of the most important key contributing factors being:

- Distracted driving;
- Alcohol impaired driving;
- Drug impaired driving;
- Fatigue impaired driving:
- Speed and aggressive driving;
- Unrestrained occupants

The following Key Performance Indicators (KPIs) are meant to measure the Regional Police Services performance concerning Road Safety.

RS KPI: Number of impaired driving and other traffic related arrests (driving in violation of criminal code) per 1,000 population

Objective:	Increase Road Safety through strategic enforcement of drug and alcohol impaired drivers
Target:	Above the 4-year average of 5.5 impaired driving offenses per 1,000 population

- o Q2 and Q3 results trending in the right direction
- o Continue applying strategy, no modification required at this time

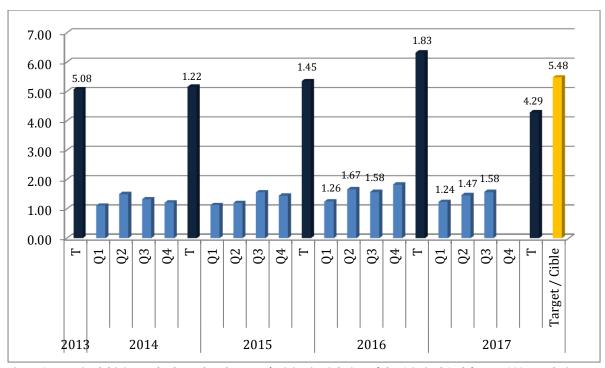


Figure 2– Impaired driving and other related arrests (Driving in violation of the Criminal Code) per 1,000 population

RS KPI: Number of fatal traffic collisions per 100,000 population

Objective:	Reduce fatal traffic collisions
Tavast	Below 4-year average of 2.5 fatal traffic collisions per 100,000
Target:	population

- o Q2 and Q3 results reported two fatal traffic collisions in each quarter
- o Analysis of collision identifies cause as medical not criminal
- o No modification required to Road Safety Strategy at this time

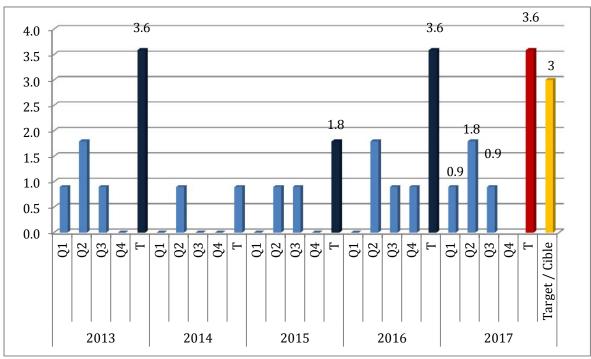


Figure 3- Fatal traffic collisions per 100,000 population

RS KPI: Number of non-fatal traffic collisions per 100,000 population

Objective:	Decrease number of non-fatal traffic collisions
Target:	Below four-year average rate of 283 traffic collisions per 100,000
	population

- o Q2 and Q3 results are trending similar to past years
- $\circ\quad \mbox{No trends identified that suggest that modification of strategy required in Q4}$

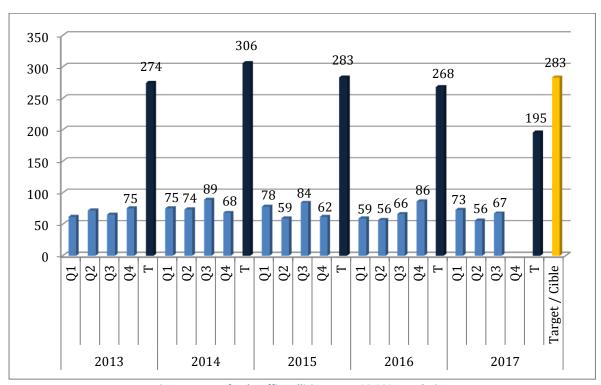


Figure 4 - Non-fatal traffic collisions per 100,000 population

CRIME REDUCTION AND PREVENTION STRATEGY

Codiac Regional RCMP has developed robust Crime Reduction and Prevention Strategies that are embedded into the core functions of this Regional Police Service. Numerous units working together ensure a strategic focus on individuals causing the most harm in our communities. This evidence based strategy has been proven reliable in reducing crime efficiently and also in indirectly decreasing the victimization in our community.

The Codiac RCMP units focused on crime prevention include:

- Street Crime Unit
- o Criminal Intelligence Unit (CIU)
- o Youth Services Unit
- o Alternate Response Unit
- o Call Back Unit
- o General Investigation Unit
- o Further Investigation Unit

Each one of these units contribute in one way or another to the seven essential principles of Crime Reduction which when applied results in efficient and effective Crime Reduction:

- Be information led
- o Be intelligence led
- Focus on offenders
- o Focus on problems
- Develop meaningful relationships
- o Be pre-emptive
- Be performance based

The following Key Performance Indicators (KPIs) are meant to measure the Regional Police Services performance with regards to victimization and crime reduction.

CRP KPI: Property Crime

Objective:	Make the Codiac region an even safer place to live and work by reducing property crime
Target:	To reduce the number below the 4-year average of 5,128 or less

- o Property Crime includes the following categories: arson; theft; B&E; fraud; mischief; and possession of property obtained by crime
- Q3 results indicate significant increase in property crime. This result is due mostly to policy change to create files on every reported fraud and increase in business B&Es

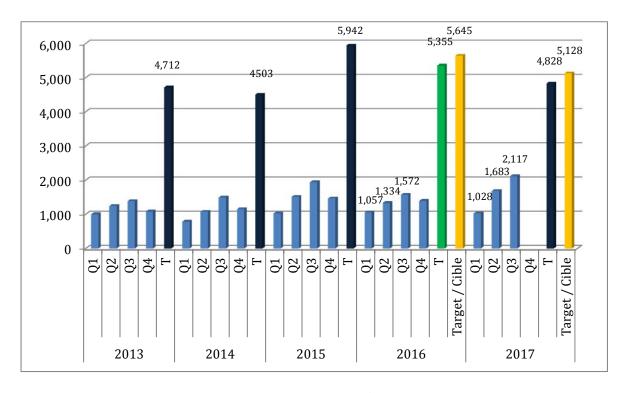


Figure 5 - Property Crime Reduction

CRP KPI: Prolific Offenders arrested

Objective:	Increase the number of prolific offenders (individuals doing the most harm to our community) arrested so as to lower property crime offences
Target:	100

- o Significant increase in the number of arrests. Record number of arrests for a single quarter
- o Continue to implement strategy

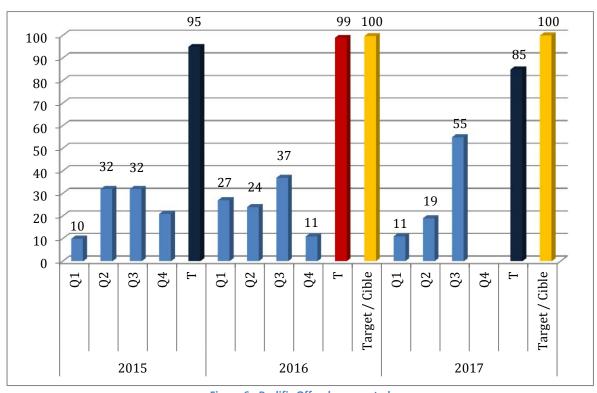


Figure 6 - Prolific Offenders arrested

CRP KPI: Break and Enters (residences and businesses) per 10,000 population

Objective:	Make the Codiac Region a safer place to live and work by reducing B&Es
Target:	To reduce the number below the last 4 years: 55.42 per 10,000 population

- Q2 and Q3 results show the normal quarterly increases seen in past years with a peak of B and Es in Q3
- Q2 and Q3 results trending higher from Q1 due to increase in Business B&Es
- Yearly target unlikely to be met. Strategies include

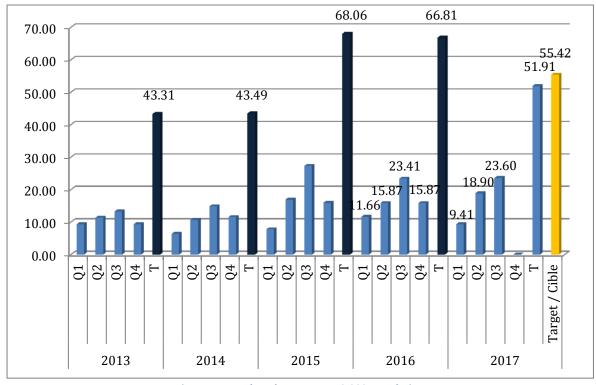


Figure 7 – Break and Enters per 10,000 population

CRP KPI: Number of reoffending youths (recidivism) – Work in progress

Objective:	Reduce the number of youths re-offending
Target:	To be determined

Observations

0

CRP KPI: Amount of regular member hours saved by using the Mobile Support Crisis Services Unit – Work in progress

Target:	people suffering from mental illness To be determined
Objective:	To decrease the amount of time officers spend on calls for service of

Observations

0

FISCAL and PROFESSIONAL ACCOUNTABILITY

The Codiac Regional RCMP is guided by the Mission, Vision and Core Values of the Royal Canadian Mounted Police.

MISSION

The RCMP is Canada's national police service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide quality service in partnership with our communities.

VISION

The RCMP will:

- be a progressive, proactive and innovative organization
- provide the highest quality service through dynamic leadership, education and technology in partnership with the diverse communities we serve
- be accountable and efficient through shared decision-making
- ensure a healthy work environment that encourages team building, open communication ad mutual respect
- promote safe communities
- demonstrate leadership in the pursuit of excellence

CORE VALUES OF THE RCMP

Recognizing the dedication of all employees, we will create and maintain an environment of individual safety, well-being and development. We are guided by:

- integrity
- honesty
- professionalism
- compassion
- respect
- accountability

The following Key Performance Indicators (PKIs) are meant to measure the Regional Police Services performance concerning accountability.

FPA KPI: Files opened as a result of calls for service

Objective:	Monitor call volume
Target:	N/A

- o Q3 results indicate the highest number of calls for service for a single quarter since Codiac began keeping records
- o 2016 total files results were a four (4) year high. Project 2017 results to surpass the 2016 results
- o This volume measure used as a reference for Fiscal and Professional Accountability

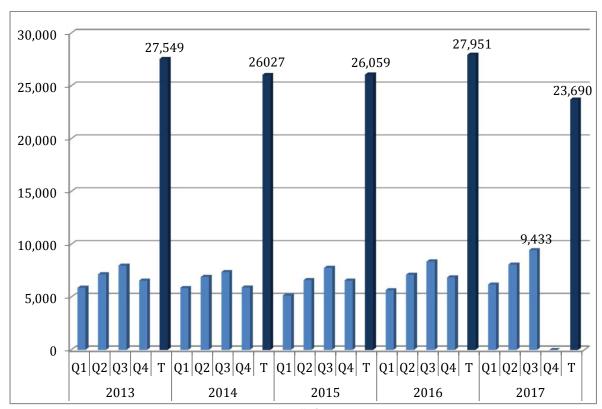


Figure 8 - Calls for Service

FPA KPI: Percentage of calls for service that result in a public complaint

Objective:	Reduce number of complaints from public
Target:	Less than 1%

- The number of public complaints continues to be extremely low
- Analysis of incidents has not identified any changes required to policies, procedure or training
- Rate is approximately one (1) complaint for every 1025 calls for service during Q2 and Q3

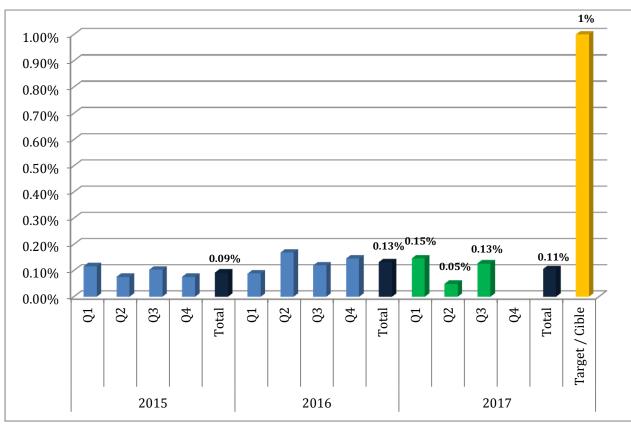


Figure 9 - Percentage of calls for service that result in a public complaint

FPA KPI: OT - Percentage of budget (All Staff)

Objective:	Control OT expenditure levels to municipalities
Target:	5% or below of total budget

- Q2 & Q3 results show an upward trend. This is due to some vacancies on the municipal side and on the Regular Member side which are difficult to fill or are undergoing a service review.
- Yearly target unlikely to be met. Strategies include: the completion of service reviews, civilianization and re-allocation of members to different areas

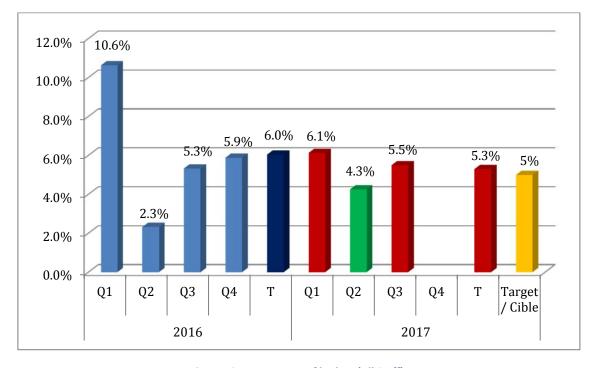


Figure 10 – Percentage of budget (All Staff)

FPA KPI: Percentage of 911 calls answered by OCC/911 operators within 20 seconds

Objective:	Ensure Service Delivery Standards of NB 911 Public Service Answering Point
Target:	85% of 911 calls answered within 20 seconds

Observations

 $\circ~$ Q2 & Q3 results show that the OCC/911 centre continues to meet or exceed Service Delivery Standards

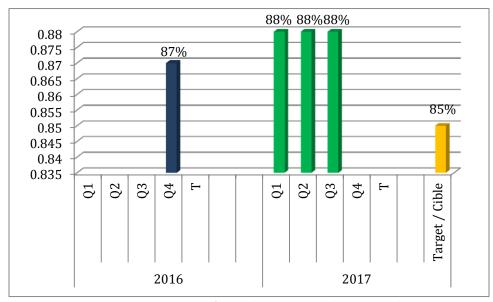


Figure 11 – Percentage of 911 calls answered within 20 seconds