

RCMP-GRC



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NOUVEAU-BRUNSWICK

ROYAL CANADIAN MOUNTED POLICE • GENDARMERIE ROYALE DU CANADA



CODIAC REGIONAL RCMP QUARTERLY REPORT

RAPPORT TRIMESTRIEL DU SERVICE RÉGIONAL DE CODIAC DE LA GRC

Q1 - 2018



Royal Canadian
Mounted Police

Gendarmerie royale
du Canada

Canada



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Disclaimer


Data contained in this report are subject to change for a variety of reasons pending investigational outcomes. For these and other reasons, this data may not reflect what is submitted to the Canadian Center for Justice Statistics.

More specifically, Information shown may not have been verified; Incidents shown are those in which a police record has been created, and may not reflect all police activity; Incidents may be reclassified pending investigation, or later determined to be unfounded; Some incidents may not be shown due to unsuccessful geocoding of addresses; There may be a delay in a crime being reported, and not all crime is reported; Information shown is not suitable for comparison purposes across neighborhoods or across time due to area size, population densities, influence of other variables, and shifting operational focus;

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INTRODUCTION - Codiac Regional RCMP and the Codiac Regional Policing Authority

Under the Codiac Regional Police Service Agreement, the Codiac Regional RCMP must render services as necessary to preserve the peace, protect life and property, prevent crime and offenses against the laws of Canada and the laws in force in the Province, apprehend criminals, offenders and others who may lawfully be taken into custody and execute all warrants and perform all duties and services to be performed by peace officers. To fulfill these obligations, the Codiac Regional RCMP must create and implement strategies, policies and business models that meet the specific needs and priorities of their local communities.



The Codiac Regional RCMP and the Codiac Regional Policing Authority (CRPA) are focused on delivering the best possible services at the lowest possible cost to taxpayers. As alignment and accountability are keys to achieving cost-effectiveness and delivering quality services, an accountability framework has been developed to help guide and improve responsiveness, accountability and transparency at the CRPA and Codiac Regional RCMP. (Refer to Strategic Framework on page 4)

The Codiac Regional RCMP, in consultation with the CRPA, will provide quarterly and annual reports so as to inform the CRPA and different stakeholder groups including the public on the progress being achieved on a variety of Key Performance Indicators (KPI). The report also includes measures and targets related to the Annual Performance Plan that are firmly grounded in the spirit of the RCMP's Mission and Mandate.


This report complements the planning and budgeting process and the intent is that the CRPA, RCMP managers, and staff will use it to track policing priorities. This will provide Codiac Regional RCMP senior management an overview of how the different units within Codiac Regional RCMP are working towards the objectives set for each policing priority, while still delivering a quality policing service.

This report is an opportunity for the Codiac Regional RCMP and the CRPA to inform citizens about the challenges and opportunities facing the community in the area of public safety, and how the police service will address those challenges and opportunities.

This report is made up of information gathered from the Codiac Regional RCMP's Annual Performance Plan that was created in consultation with the tri-community and community stakeholders. An Annual Performance Plan is an internal RCMP document that focuses on issues important to the community above and beyond core policing functions. The high level objectives are:

1. Increase Community Safety
2. Reduce Property Crime (Victimization)
3. Support Vulnerable People
4. Communicate effectively
- 5.

The report is also made up of volume measures. Together and combined with historical data this information is being presented as Key Performance Indicators (KPIs).



Some of the measures will use population sizes of 1,000 or 100,000 to facilitate the comparison of the Codiac region with other cities.

The statistical information in the report is specific to the services delivered by Codiac Regional RCMP and the reader should consider that statistical results from other municipalities can be influenced to varying degrees by a number of factors (see table below) and as a result may affect the accuracy of direct comparisons to Codiac Regional RCMP statistics.

Influencing Factors	
Demographic Trends:	Socio-economic composition of a municipality's population.*
Non-Residents:	Degree of daily inflow and outflow of commuters, tourists, seasonal residents and attendees at cultural, entertainment or sporting events who require police services are not captured in population-based measures
Officer/Civilian Mix:	Differing policies regarding the type of policing work that may be done by civilian staff in one municipality vs. uniform staff in another.
Public Support:	Willingness of the public to report crimes and to provide information that assists police services in the solving of crimes.
Reporting:	Available police resources, departmental priorities, policies and procedures and enforcement practices all influence the number of reported criminal incidents.
Specialized Services:	Additional policing may be required at airports, casinos, etc.

*The crime rates included in this report may differ from those in Statistics Canada's publications due to the use of more current population estimates provided by the municipalities.

STRATEGIC FRAMEWORK

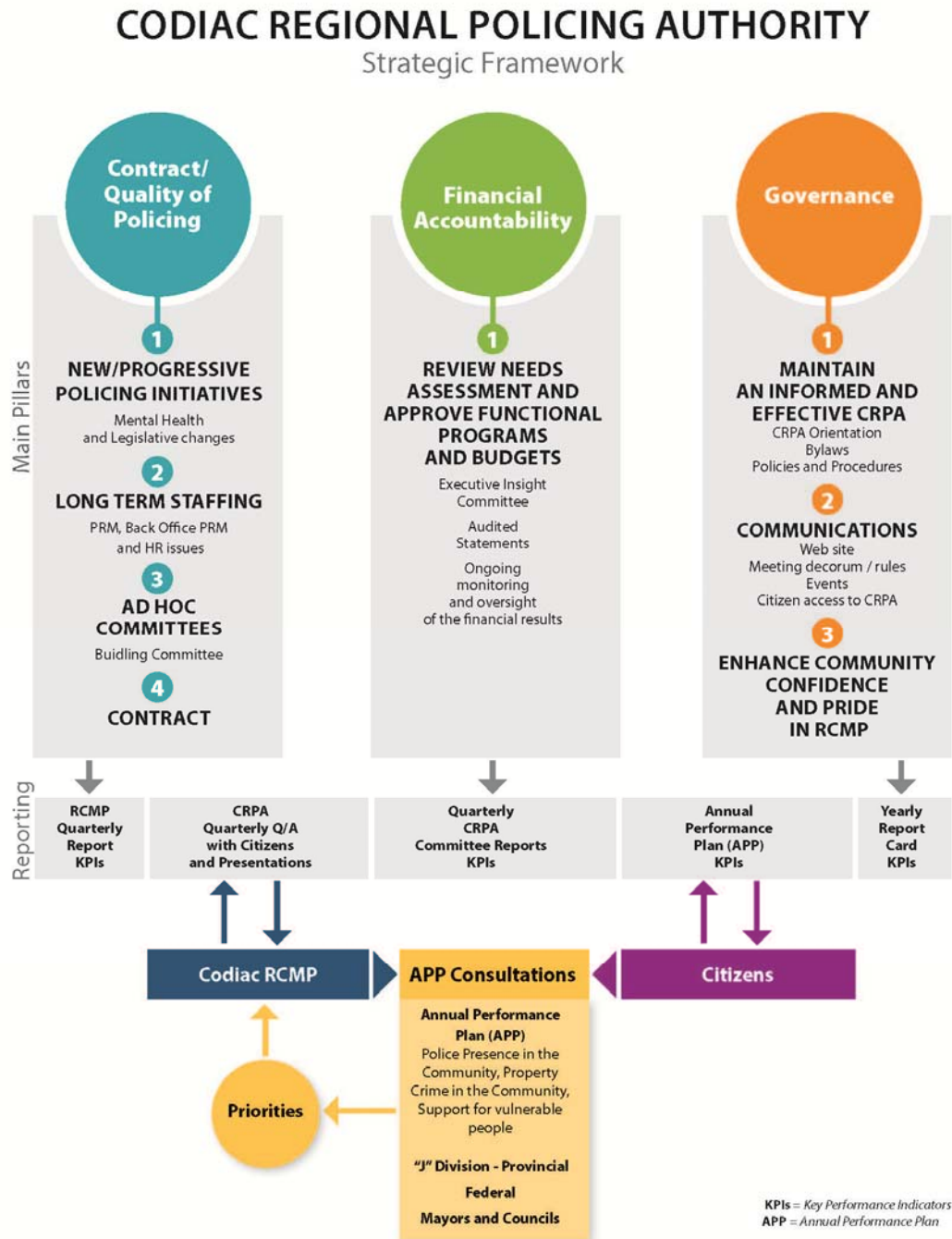


Figure 1 - CRPA - Strategic Framework



ROAD SAFETY STRATEGY

Codiac Regional RCMP's Road Safety Strategy is aligned with the Canada Road Safety Strategy 2025 Towards Zero which is to have the safest roads in Canada.

Some key objectives of our strategy include:

- Raising public awareness and commitment to Road Safety
- Improving communication cooperation and collaboration among stakeholders
- Enhancing legislation and enforcement

Codiac receives information and intelligence from the tri-community public as well as collects collision data and analysis to enable identification of hot spots. Partnerships with engineering departments in Riverview, Moncton and Dieppe allow for validation of information received:

- Equipment can be placed to monitor traffic
- Traffic calming methods can be implemented

Strategic Communication is used in conjunction with focused traffic enforcement which includes check stop operations, allowing the public to be informed and enforcement action focused on evidence based Road Safety problems.

Lastly, enforcement action is also evidence based on risk factors that lead to traffic collisions (non-injury; injury; and fatal). Some of the most important key contributing factors being:

- Distracted driving;
- Alcohol impaired driving;
- Drug impaired driving;
- Fatigue impaired driving;
- Speed and aggressive driving;
- Unrestrained occupants

The following Key Performance Indicators (KPIs) are meant to measure the Regional Police Services performance concerning Road Safety.

RS KPI: Number of impaired driving and other traffic related arrests (driving in violation of criminal code) per 1,000 population

Objective:	<i>Increase Road Safety through strategic enforcement of drug and alcohol impaired drivers</i>
Target:	<i>Below the 4-year average of 5.7 impaired driving offenses per 1,000 population</i>

Observations

- This KPI speaks to the number of arrests rather than convictions. The numbers for Q1 are slightly higher than past years. We expect that the spring and summer numbers will increase.

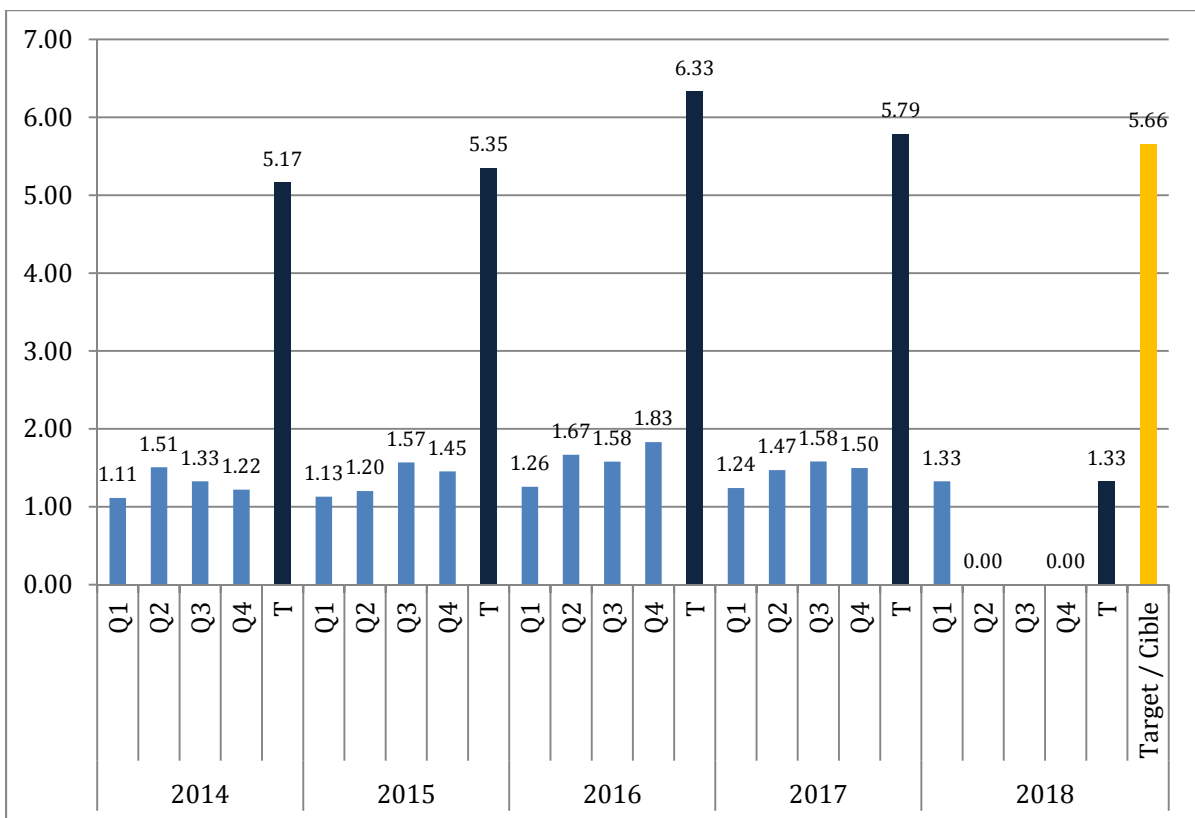


Figure 2– Impaired driving and other related arrests (Driving in violation of the Criminal Code) per 1,000 population

RS KPI: Number of fatal traffic collisions per 100,000 population

Objective:	<i>Reduce fatal traffic collisions</i>
Target:	<i>Below 4-year average of 2.5 fatal traffic collisions per 100,000 population</i>

Observations

- We had no fatalities in Q1
- No modifications required to Road and Safety Strategy at this time

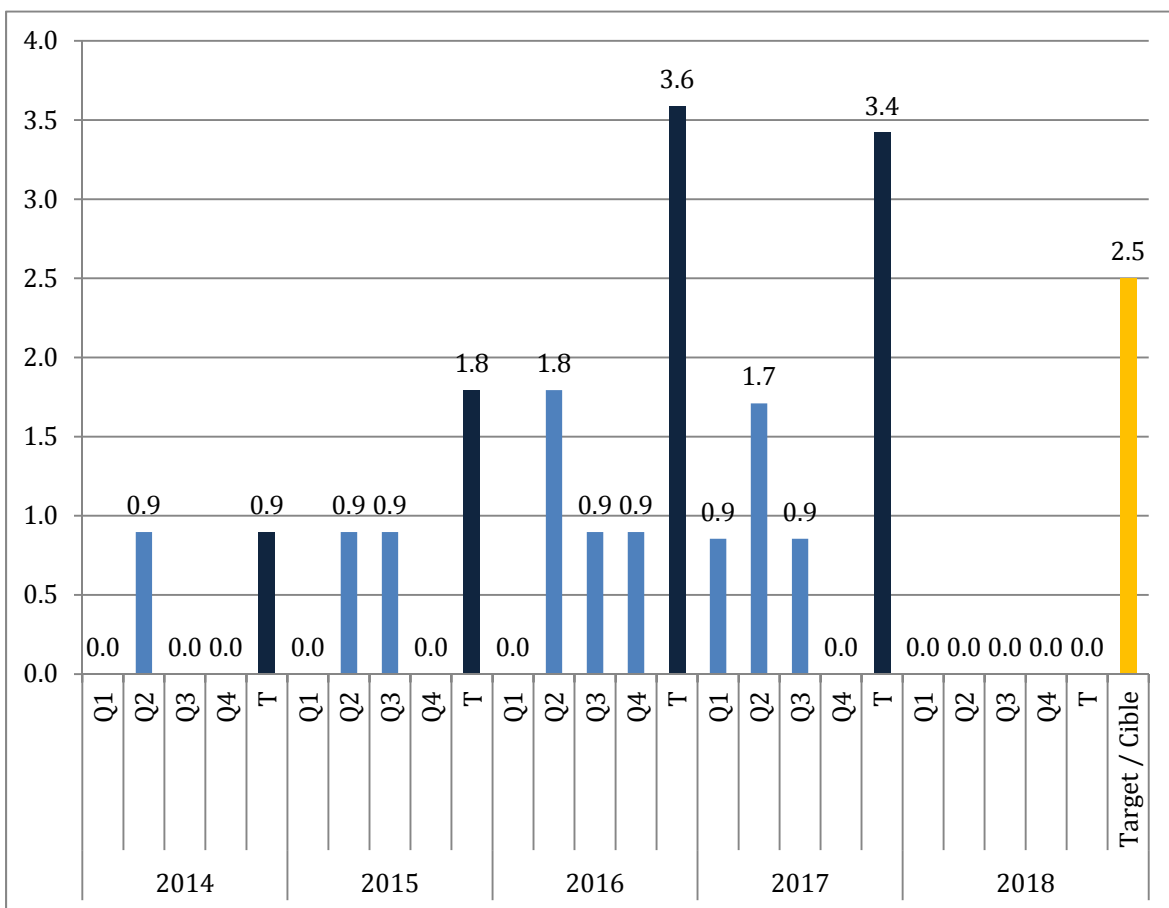


Figure 3- Fatal traffic collisions per 100,000 population

RS KPI: Number of non-fatal traffic collisions per 100,000 population

Objective:	<i>Decrease number of non-fatal traffic collisions</i>
Target:	<i>Below four-year average rate of 279 traffic collisions per 100,000 population</i>

Observations

- Q1 shows a significant decrease from last year
- Road strategy is effective

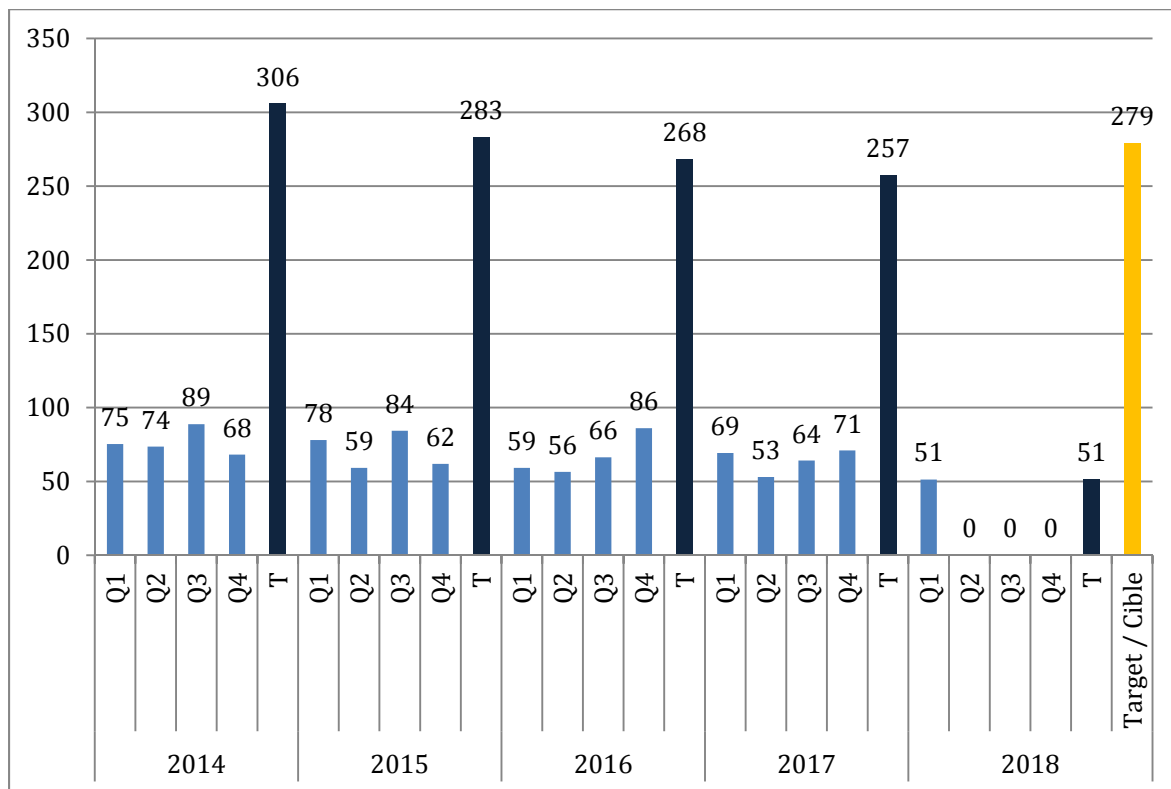


Figure 4 - Non-fatal traffic collisions per 100,000 population



CRIME REDUCTION AND PREVENTION STRATEGY

Codiac Regional RCMP has developed robust Crime Reduction and Prevention Strategies that are embedded into the core functions of this Regional Police Service. Numerous units working together ensure a strategic focus on individuals causing the most harm in our communities. This evidence based strategy has been proven reliable in reducing crime efficiently and also in indirectly decreasing the victimization in our community.

The Codiac RCMP units focused on crime prevention include:

- Street Crime Unit
- Criminal Intelligence Unit (CIU)
- Youth Services Unit
- Alternate Response Unit
- Call Back Unit
- General Investigation Unit
- Further Investigation Unit

Each one of these units contribute in one way or another to the seven essential principles of Crime Reduction which when applied results in efficient and effective Crime Reduction:

- Be information led
- Be intelligence led
- Focus on offenders
- Focus on problems
- Develop meaningful relationships
- Be pre-emptive
- Be performance based

The following Key Performance Indicators (KPIs) are meant to measure the Regional Police Services performance with regards to victimization and crime reduction.

CRP KPI: Property Crime

Objective:	<i>Make the Codiac region an even safer place to live and work by reducing property crime</i>
Target:	<i>To reduce the number below the 4-year average of 5,624 or less</i>

Observations

- Q1 shows a significant increase from past years. This can be partially attributed to the change in scoring in Q2 of 2017 where phone – related frauds were added to the category.

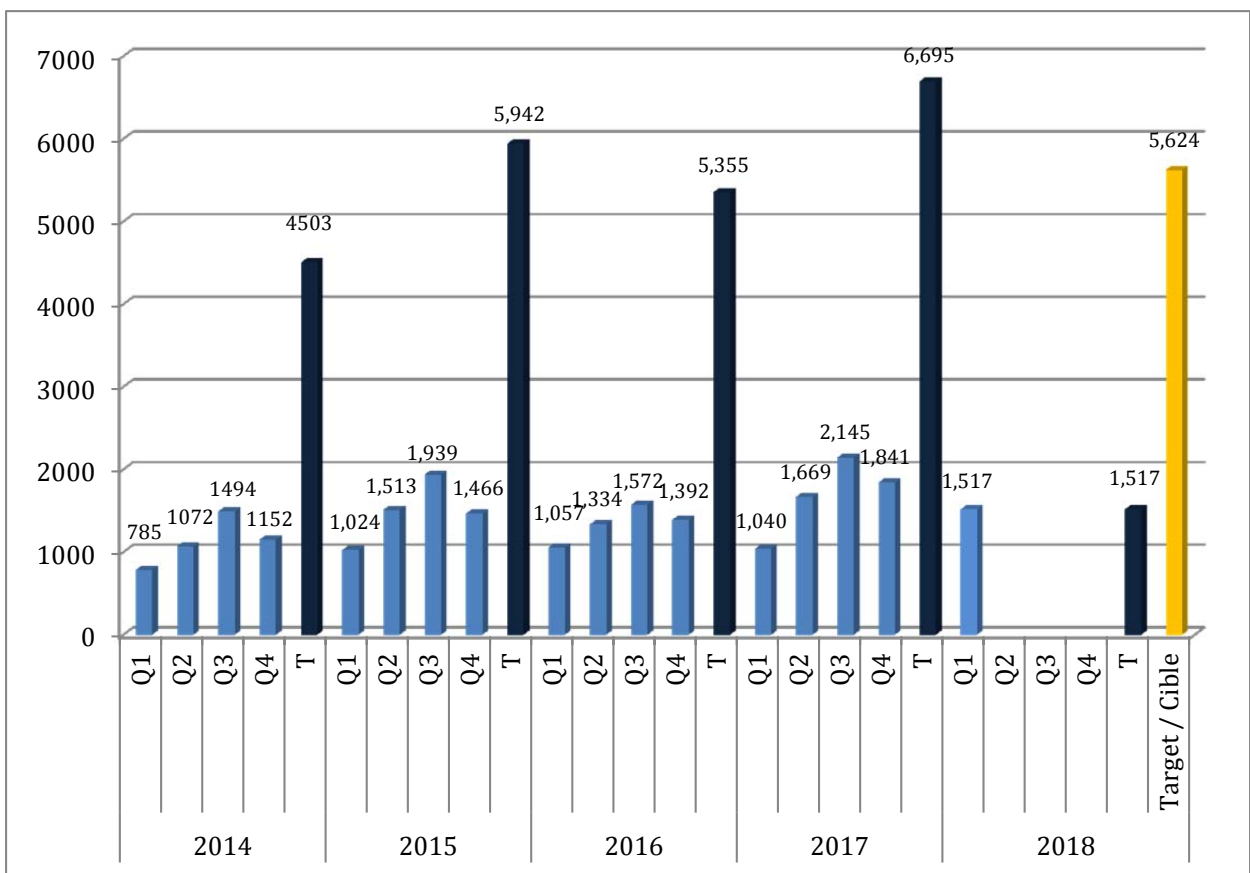


Figure 5 - Property Crime Reduction

CRP KPI: Percentage of Prolific Offenders arrested

Objective:	<i>Increase the percentage of prolific offenders (individuals doing the most harm to our community) arrested so as to lower property crime offences</i>
Target:	92%

Observations:

- Only 55% percent of the prolific offenders were arrested in Q1 which may explain the higher number of property crimes.

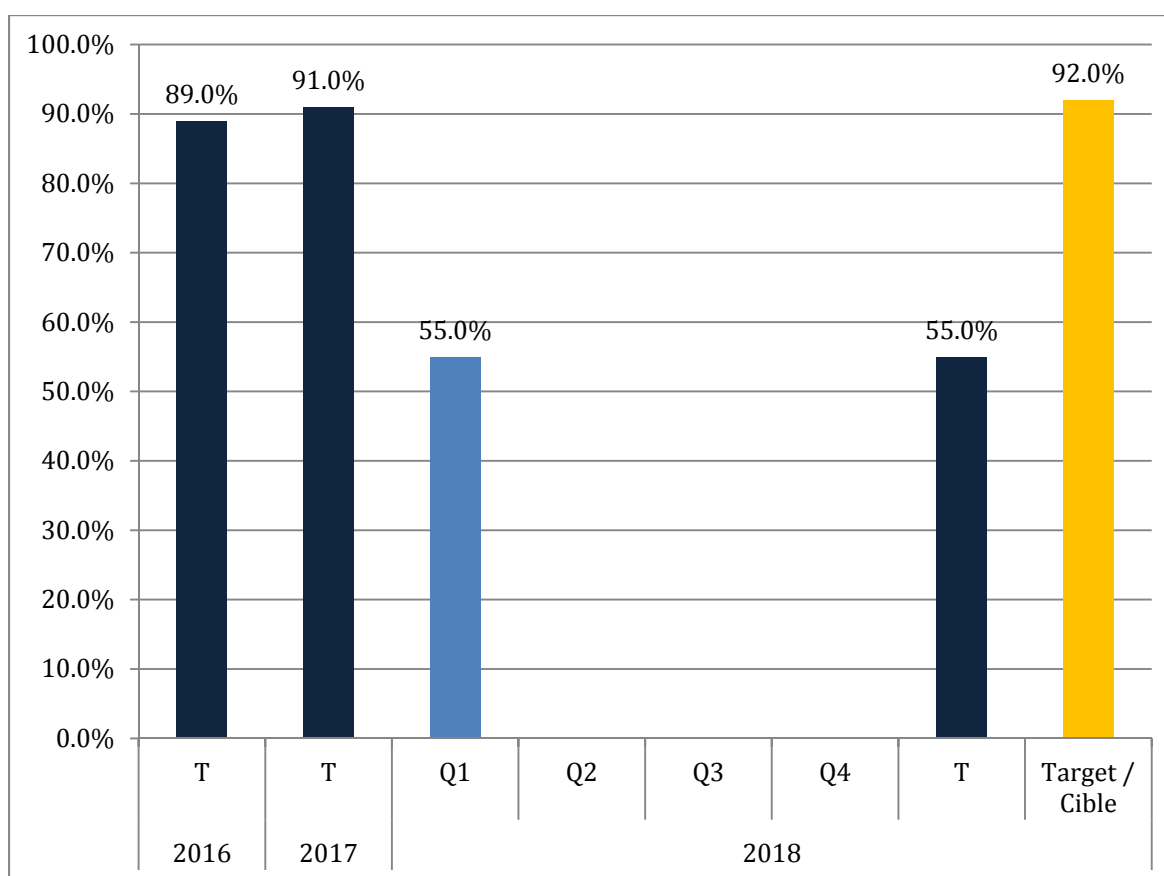


Figure 6 – Percentage of Prolific Offenders arrested

CRP KPI: Break and Enters (residences and businesses) per 10,000 population

Objective:	<i>Make the Codiac Region a safer place to live and work by reducing B&Es</i>
Target:	<i>To reduce the number below the last 4 years: 65 per 10,000 population</i>

Observations

- Q1 numbers are on par with 2016 numbers. The release of prolific offenders may be at the root cause of this level of B and Es

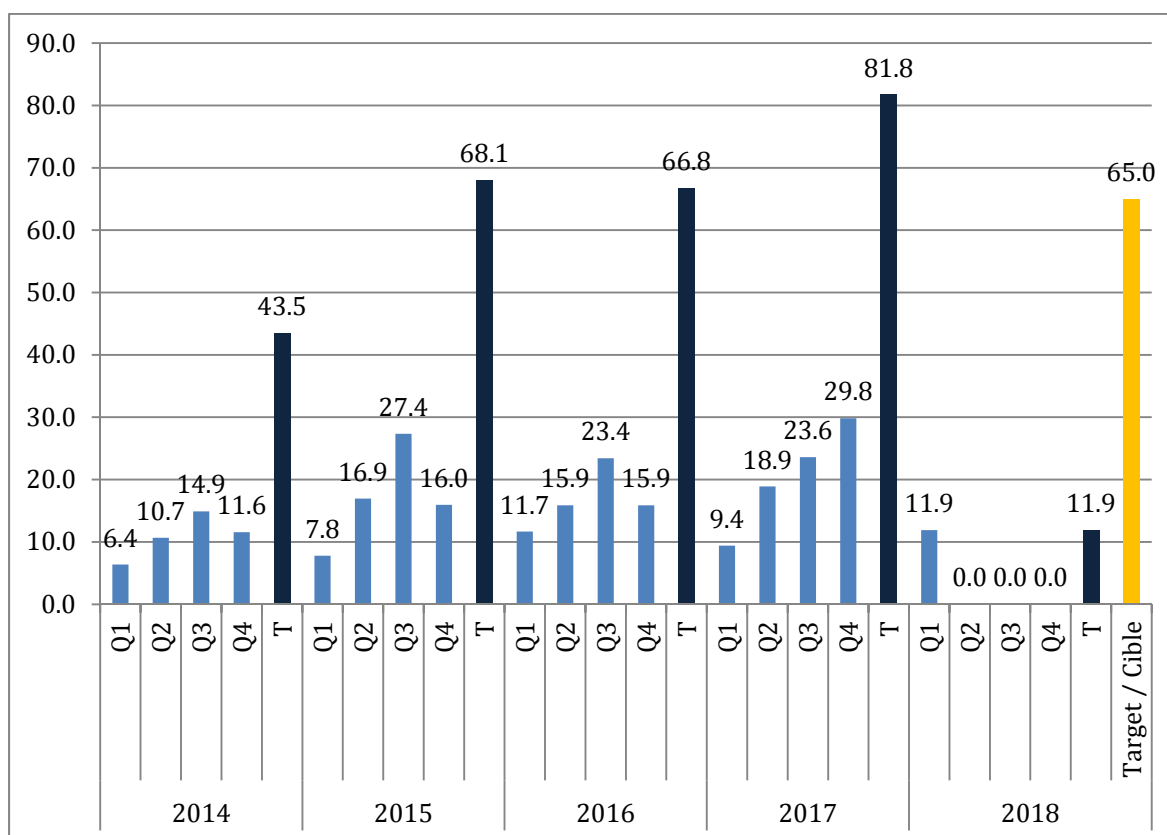


Figure 7 – Break and Enters per 10,000 population

CRP KPI: Number of reoffending youths (recidivism) – Work in progress

Objective:	Reduce the number of youths re-offending
Target:	To be determined during summer of 2018

Codiac - Youth Recidivism			
Prevalence of Youth Occurences			
1	<i>Number of young offenders who were involved in an occurrence as suspect chargeable, charged or YP criminal offense that were involved in at least one subsequent occurrence</i>		
	2017	2018	
	T	T	Target/ Cible
Frequency of Youth Re-Occurences			
2	<i>Percentage of Youth Offenders who re-offended in the next 18 months</i>		
	2017	2018	
	T	T	Target/ Cible
Youth Occurences - Time to re-offend			
3	<i>Percentage of re-offenders who were involved in a subsequent occurrence within the next 6 months</i>		
	2017	2018	
	T	T	Target/ Cible
Youth Occurences - Nature of Re-Contact			
4	<i>Percentage of Young Offenders that were involved in a subsequent occurrence that was considered more severe than the first occurrence</i>		
	2017	2018	
	T	T	Target/ Cible



FISCAL and PROFESSIONAL ACCOUNTABILITY

The Codiac Regional RCMP is guided by the Mission, Vision and Core Values of the Royal Canadian Mounted Police.

MISSION

The RCMP is Canada's national police service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide quality service in partnership with our communities.

VISION

The RCMP will:

- be a progressive, proactive and innovative organization
- provide the highest quality service through dynamic leadership, education and technology in partnership with the diverse communities we serve
- be accountable and efficient through shared decision-making
- ensure a healthy work environment that encourages team building, open communication and mutual respect
- promote safe communities
- demonstrate leadership in the pursuit of excellence

CORE VALUES OF THE RCMP

Recognizing the dedication of all employees, we will create and maintain an environment of individual safety, well-being and development. We are guided by:

- integrity
- honesty
- professionalism
- compassion
- respect
- accountability

The following Key Performance Indicators (PKIs) are meant to measure the Regional Police Services performance concerning accountability.

FPA KPI: Calls for Service

Objective:	Monitor call volume
Target:	N/A

Observations

- Q1 shows a significant increase in calls for service - could be attributable to increase in population, transient population increase. We assume that calls for service will increase with the new Down Town Centre

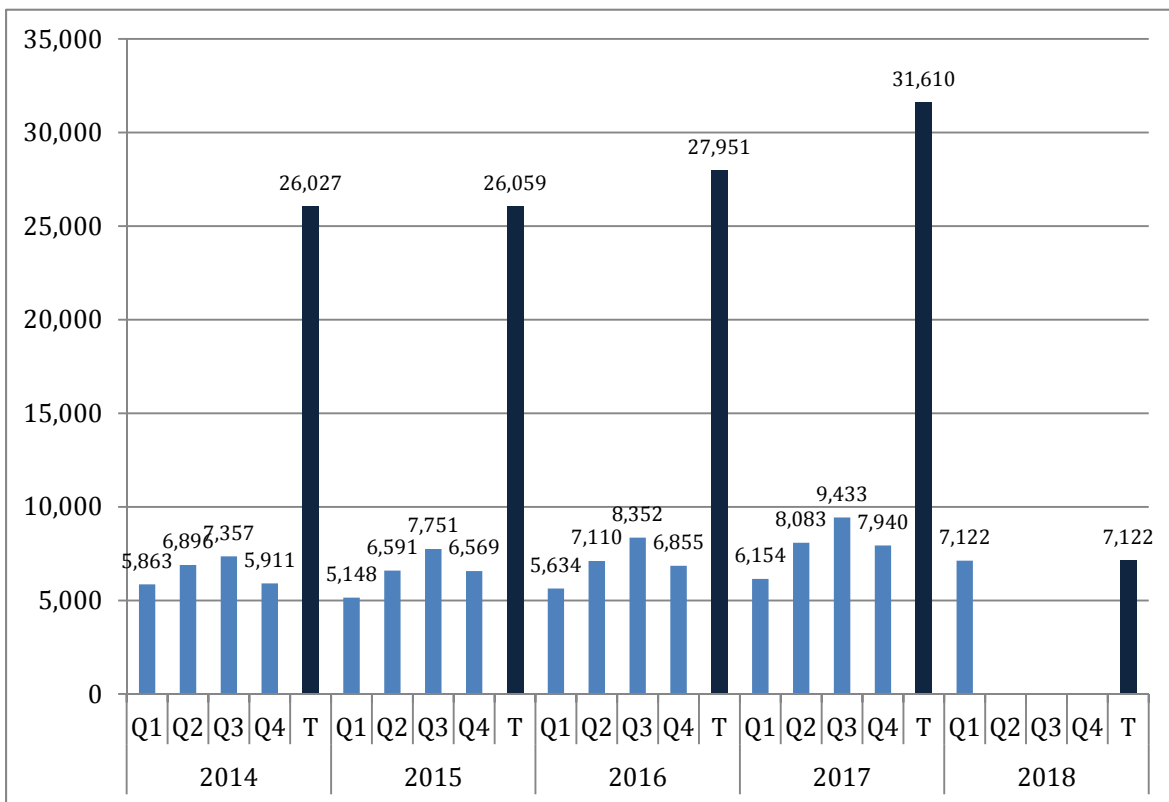


Figure 8 - Calls for Service

FPA KPI: Percentage of calls for service that result in a public complaint

Objective:	Reduce number of complaints from public
Target:	Less than 1%

Observations

- The number of public complaints continues to be extremely low
- Analysis of incidents has not identified any changes required to policies, procedure or training
- Rate is approximately one (1) complaint for every 1187 calls for service during Q1

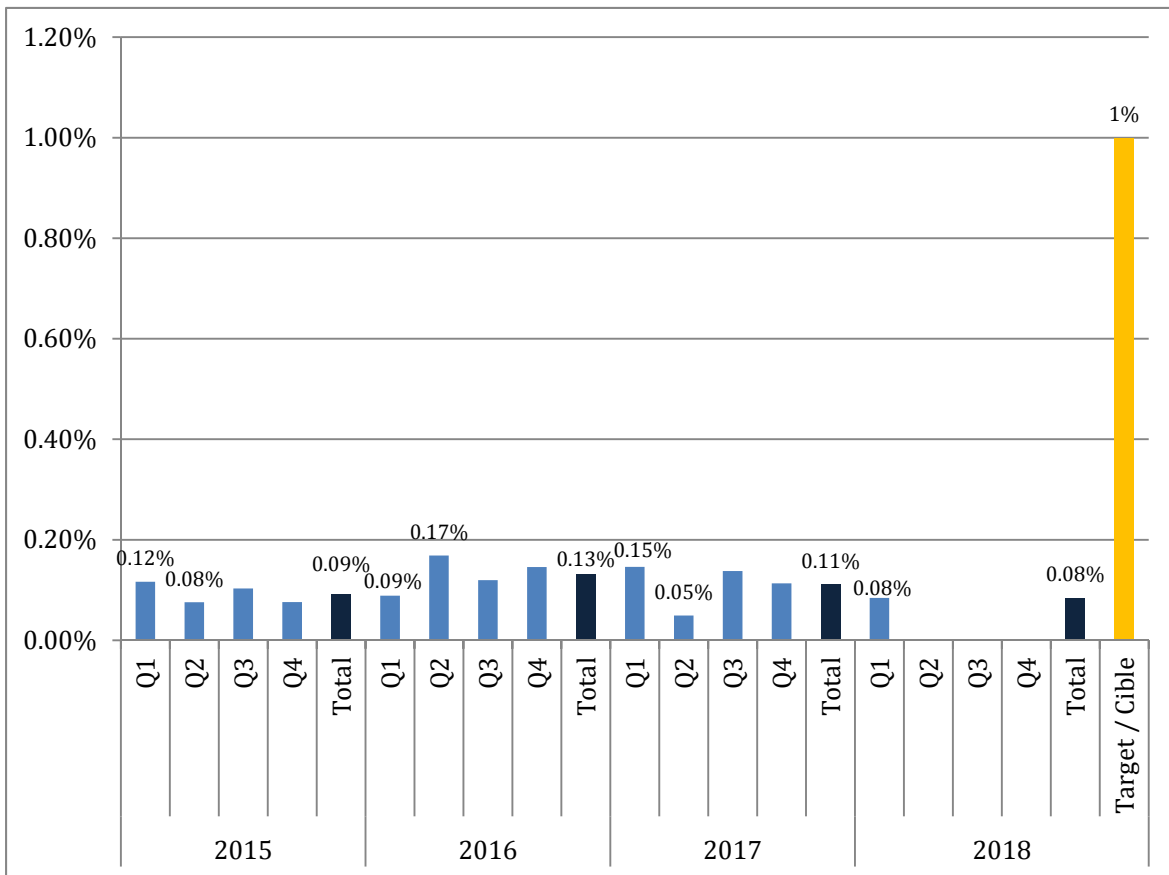


Figure 9 - Percentage of calls for service that result in a public complaint

FPA KPI: OT - Percentage of budget (All Staff)

Objective:	Control OT expenditure levels to municipalities
Target:	5% or below of total budget

Observations

- Q1 results show a higher amount than in 2017. Typically Q1 is one of the highest OT periods of the year. The OT may spike if a significant amount of special events are held this summer or fall

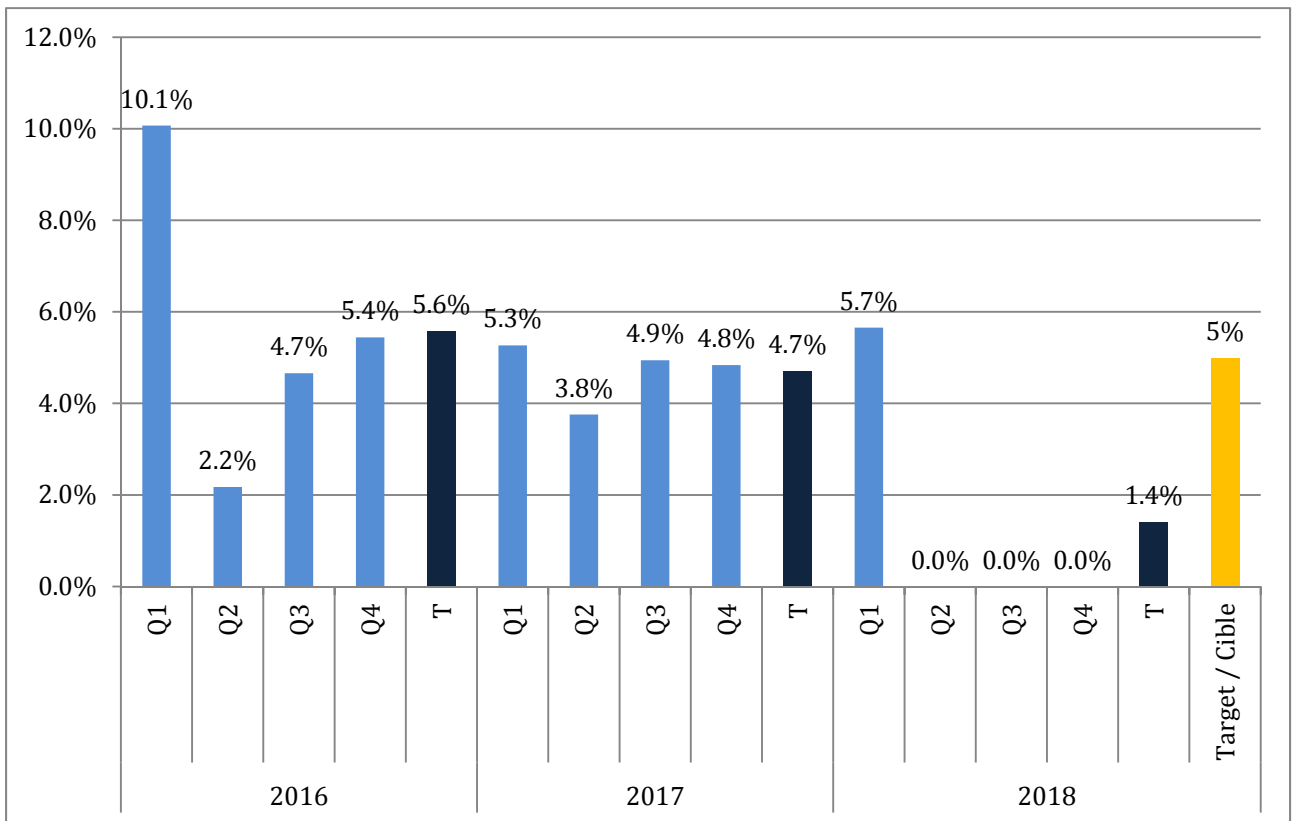


Figure 10 – Percentage of budget (All Staff)

FPA KPI: Percentage of 911 calls answered by OCC/911 operators within 20 seconds

Objective:	Ensure Service Delivery Standards of NB 911 Public Service Answering Point
Target:	85% of 911 calls answered within 20 seconds

Observations

- Q1 results show that the OCC/911 center continues to meet or exceed Service Delivery Standards and provides exceptional service to the Codiac region

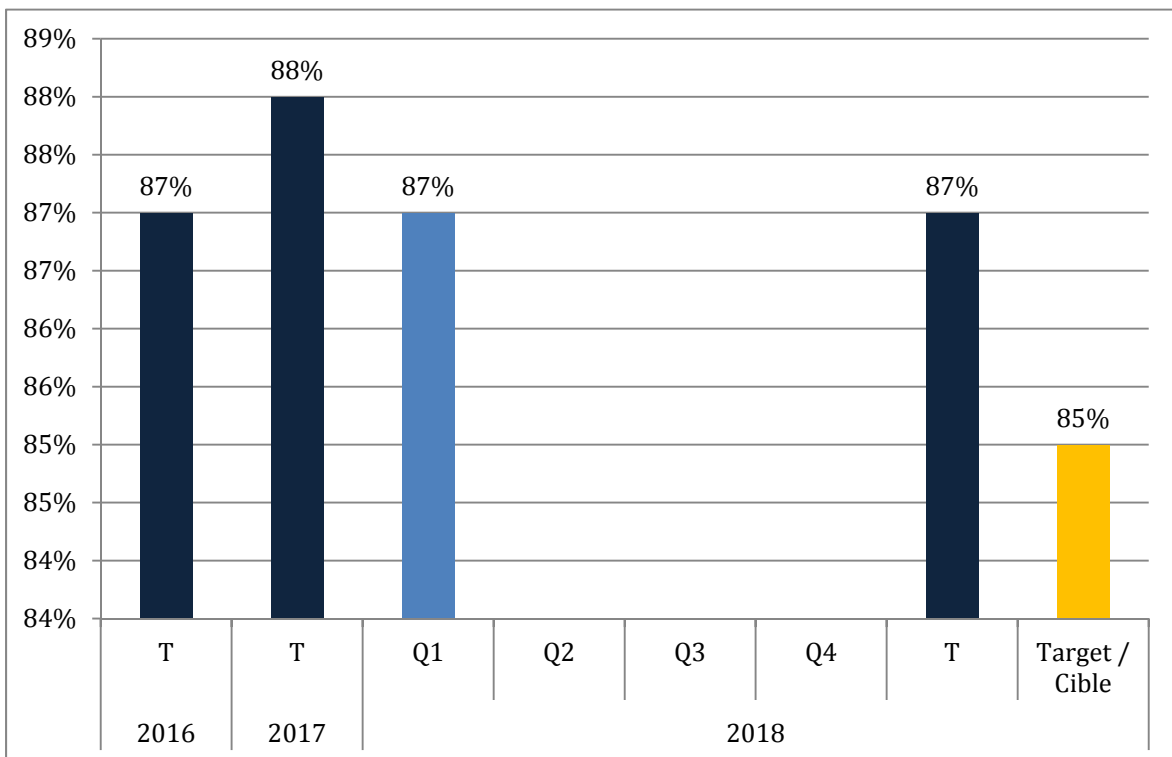


Figure 11 – Percentage of 911 calls answered within 20 seconds

FPA KPI: Percentage of front-line shifts that meet the minimum staff threshold

Objective:	Ensure that enough front-line members are available for duty
Target:	10% or less of front line shifts meet the minimum staffing threshold (prior to issuing OT)

Observations

- Q1 results show that more resources may be required or re-allocated. Codiac Senior Management Team will look at options and analyze further to address the situation.
- Majority of shifts that did not meet the minimum threshold required 1 member in OT in order to meet the threshold.

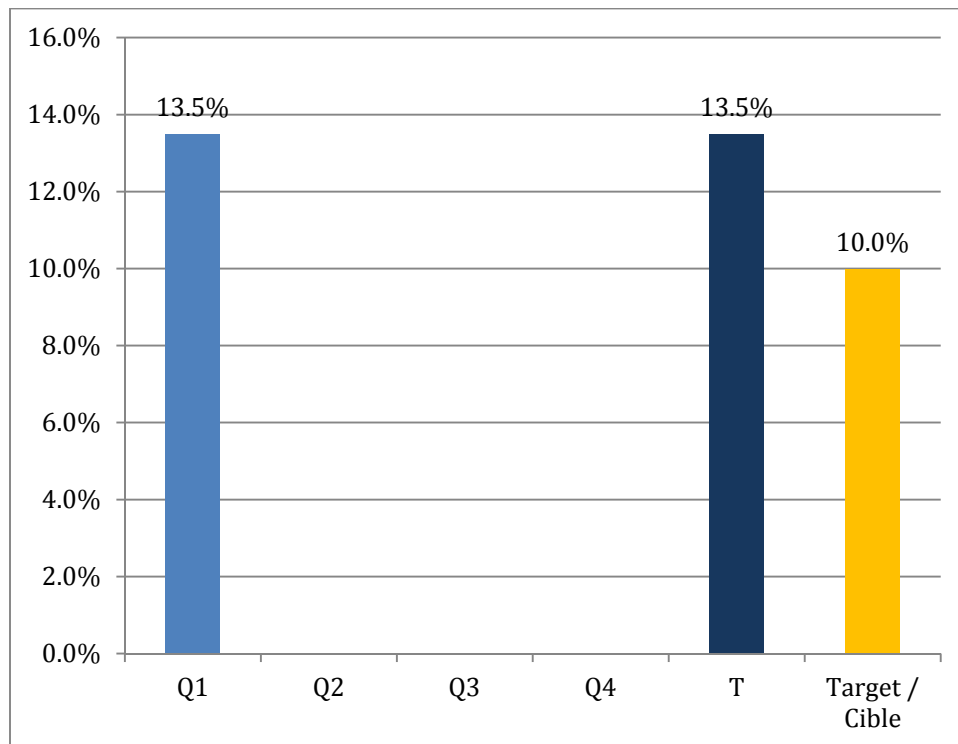


Figure 12 – Percentage of front-line shifts that meet the minimum staff threshold