

# RCMP-GRC



NEW BRUNSWICK



NOUVEAU-BRUNSWICK

ROYAL CANADIAN MOUNTED POLICE • GENDARMERIE ROYALE DU CANADA



## CODIAC REGIONAL RCMP QUARTERLY REPORT

## RAPPORT TRIMESTRIEL DU SERVICE RÉGIONAL DE CODIAC DE LA GRC

Q3 - 2018



Royal Canadian  
Mounted Police

Gendarmerie royale  
du Canada

Canada



## Table of Contents

<b>Table of Contents .....</b>	<b>1</b>
<b>Disclaimer .....</b>	<b>2</b>
<b>INTRODUCTION - Codiac Regional RCMP and the Codiac Regional Policing Authority.....</b>	<b>2</b>
<b>STRATEGIC FRAMEWORK.....</b>	<b>5</b>
<b>ROAD SAFETY STRATEGY .....</b>	<b>6</b>
o RS KPI: Total POPAs by Municipality - 2018	7
o RS KPI: Number of non-fatal traffic collisions per 100,000 population	9
o RS KPI: Number of impaired driving and other traffic related arrests (driving in violation of criminal code) per 1,000 population	10
<b>CRIME REDUCTION AND PREVENTION STRATEGY .....</b>	<b>11</b>
o CRP KPI: Property Crime	12
o CRP KPI: Percentage of Prolific Offenders arrested	13
o CRP KPI: Break and Enters (residences and businesses) per 10,000 population	14
o CRP KPI: Number of reoffending youths (recidivism) – Work in progress	15
<b>FISCAL and PROFESSIONAL ACCOUNTABILITY .....</b>	<b>16</b>
o FPA KPI: Calls for Service	17
o FPA KPI: Percentage of calls for service that result in a public complaint	18
o FPA KPI: OT - Percentage of budget (All Staff)	19
o FPA KPI: Percentage of 911 calls answered by OCC/911 operators within 20 seconds	20
o FPA KPI: Percentage of front-line shifts that do not meet the minimum staff threshold	21



## **Disclaimer**


Data contained in this report are subject to change for a variety of reasons pending investigational outcomes. For these and other reasons, this data may not reflect what is submitted to the Canadian Center for Justice Statistics.

More specifically, Information shown may not have been verified; Incidents shown are those in which a police record has been created, and may not reflect all police activity; Incidents may be reclassified pending investigation, or later determined to be unfounded; Some incidents may not be shown due to unsuccessful geocoding of addresses; There may be a delay in a crime being reported, and not all crime is reported; Information shown is not suitable for comparison purposes across neighborhoods or across time due to area size, population densities, influence of other variables, and shifting operational focus;

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## **INTRODUCTION - Codiak Regional RCMP and the Codiak Regional Policing Authority**

Under the Codiak Regional Police Service Agreement, the Codiak Regional RCMP must render services as necessary to preserve the peace, protect life and property, prevent crime and offenses against the laws of Canada and the laws in force in the Province, apprehend criminals, offenders and others who may lawfully be taken into custody and execute all warrants and perform all duties and services to be performed by peace officers. To fulfill these obligations, the Codiak Regional RCMP must create and implement strategies, policies and business models that meet the specific needs and priorities of their local communities.



The Codiac Regional RCMP and the Codiac Regional Policing Authority (CRPA) are focused on delivering the best possible services at the lowest possible cost to taxpayers. As alignment and accountability are keys to achieving cost-effectiveness and delivering quality services, an accountability framework has been developed to help guide and improve responsiveness, accountability and transparency at the CRPA and Codiac Regional RCMP. (Refer to Strategic Framework on page 4)

The Codiac Regional RCMP, in consultation with the CRPA, will provide quarterly and annual reports so as to inform the CRPA and different stakeholder groups including the public on the progress being achieved on a variety of Key Performance Indicators (KPI). The report also includes measures and targets related to the Annual Performance Plan that are firmly grounded in the spirit of the RCMP's Mission and Mandate.

This report complements the planning and budgeting process and the intent is that the CRPA, RCMP managers, and staff will use it to track policing priorities. This will provide Codiac Regional RCMP senior management an overview of how the different units within Codiac Regional RCMP are working towards the objectives set for each policing priority, while still delivering a quality policing service.


This report is an opportunity for the Codiac Regional RCMP and the CRPA to inform citizens about the challenges and opportunities facing the community in the area of public safety, and how the police service will address those challenges and opportunities.

This report is made up of information gathered from the Codiac Regional RCMP's Annual Performance Plan that was created in consultation with the tri-community and community stakeholders. An Annual Performance Plan is an internal RCMP document that focuses on issues important to the community above and beyond core policing functions. The high level objectives are:

1. Increase Community Safety
2. Reduce Property Crime (Victimization)
3. Support Vulnerable People
4. Healthy & Supportive Workplace

The report is also made up of volume measures. Together and combined with historical data this information is being presented as Key Performance Indicators (KPIs).





Some of the measures will use population sizes of 1,000 or 100,000 to facilitate the comparison of the Codiac region with other cities.

The statistical information in the report is specific to the services delivered by Codiac Regional RCMP and the reader should consider that statistical results from other municipalities can be influenced to varying degrees by a number of factors (see table below) and as a result may affect the accuracy of direct comparisons to Codiac Regional RCMP statistics.

<b>Influencing Factors</b>	
<b>Demographic Trends:</b>	Socio-economic composition of a municipality's population.*
<b>Non-Residents:</b>	Degree of daily inflow and outflow of commuters, tourists, seasonal residents and attendees at cultural, entertainment or sporting events who require police services are not captured in population-based measures
<b>Officer/Civilian Mix:</b>	Differing policies regarding the type of policing work that may be done by civilian staff in one municipality vs. uniform staff in another.
<b>Public Support:</b>	Willingness of the public to report crimes and to provide information that assists police services in the solving of crimes.
<b>Reporting:</b>	Available police resources, departmental priorities, policies and procedures and enforcement practices all influence the number of reported criminal incidents.
<b>Specialized Services:</b>	Additional policing may be required at airports, casinos, etc.

\*The crime rates included in this report may differ from those in Statistics Canada's publications due to the use of more current population estimates provided by the municipalities.

## STRATEGIC FRAMEWORK

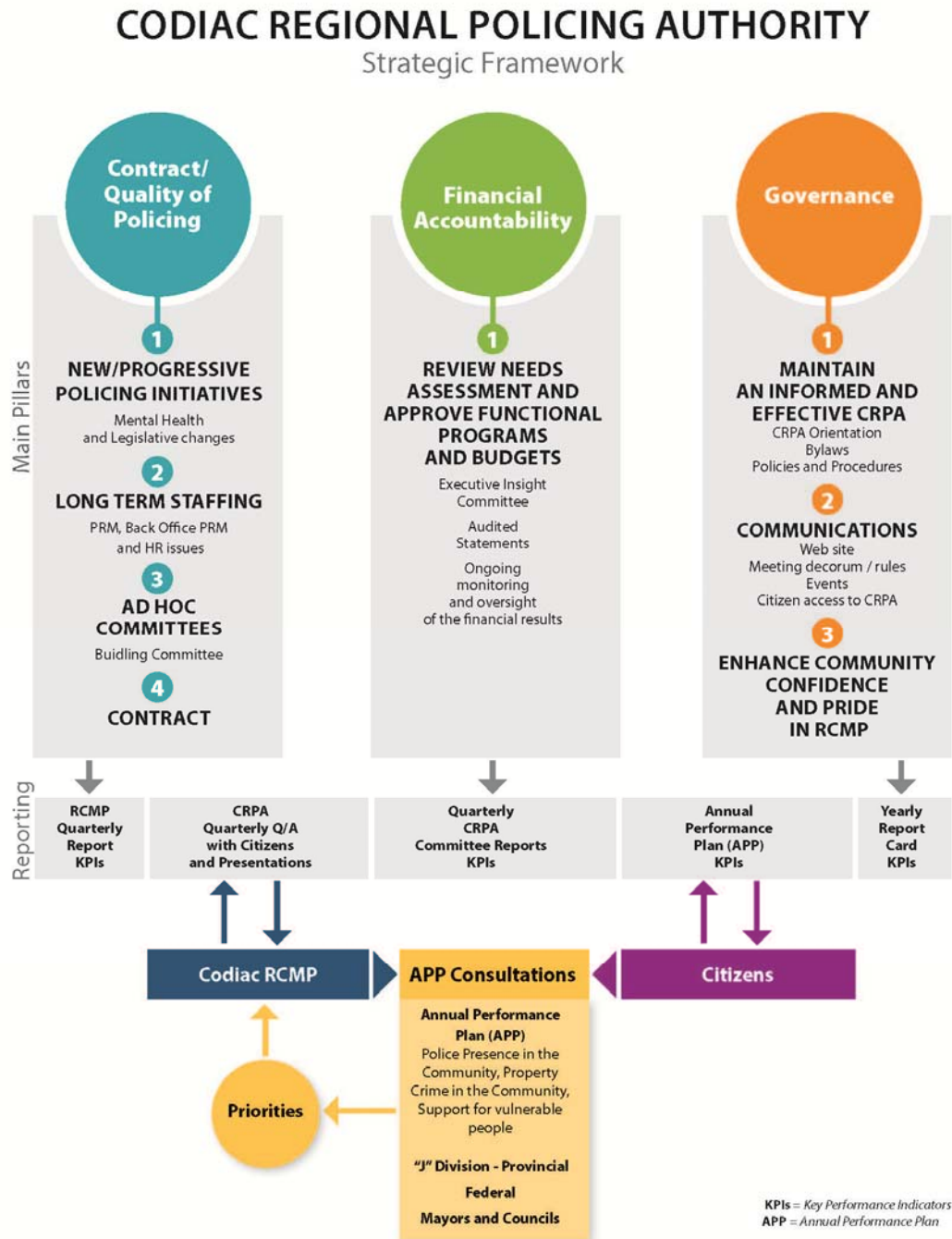


Figure 1 - CRPA - Strategic Framework



## ROAD SAFETY STRATEGY

Codiac Regional RCMP's Road Safety Strategy is aligned with the Canada Road Safety Strategy 2025 Towards Zero which is to have the safest roads in Canada.

Some key objectives of our strategy include:

- Raising public awareness and commitment to Road Safety
- Improving communication cooperation and collaboration among stakeholders
- Enhancing legislation and enforcement

Codiac receives information and intelligence from the tri-community public as well as collects collision data and analysis to enable identification of hot spots. Partnerships with engineering departments in Riverview, Moncton and Dieppe allow for validation of information received:

- Equipment can be placed to monitor traffic
- Traffic calming methods can be implemented

Strategic Communication is used in conjunction with focused traffic enforcement which includes check stop operations, allowing the public to be informed and enforcement action focused on evidence based Road Safety problems.

Lastly, enforcement action is also evidence based on risk factors that lead to traffic collisions (non-injury; injury; and fatal). Some of the most important key contributing factors being:

- Distracted driving;
- Alcohol impaired driving;
- Drug impaired driving;
- Fatigue impaired driving;
- Speed and aggressive driving;
- Unrestrained occupants

The following Key Performance Indicators (KPIs) are meant to measure the Regional Police Services performance concerning Road Safety.

## RS KPI: Total POPAs by Municipality - 2018

<b>Objective:</b>	<b><i>Increase visibility in the community and raise public awareness of road safety</i></b>
<b>Target:</b>	<b><i>TBD</i></b>

### Observations

- Five (5) particular categories of POPA tickets issued make up 45% of the overall number

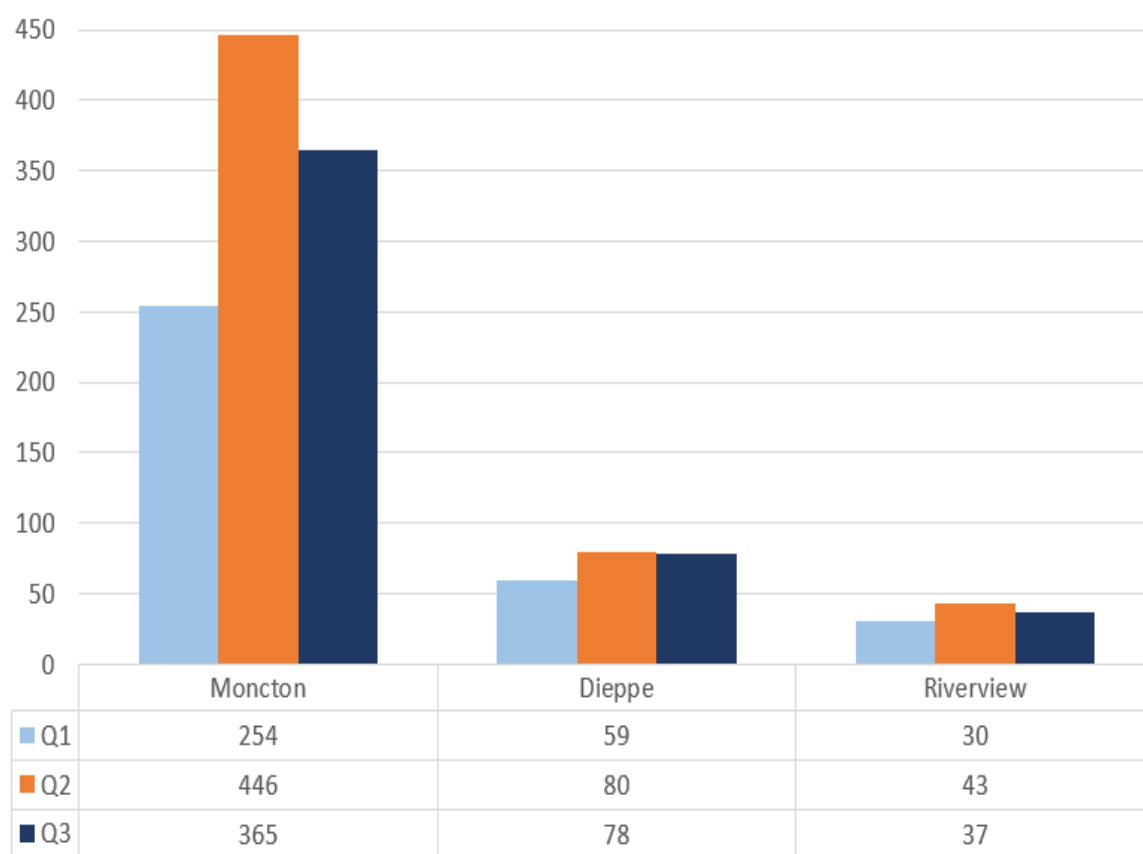


Figure 2 – Total POPAs by Municipality - 2018



## Observations

- Categories with higher issued ticket counts may be reflective of officer discretion to issue non-demerit point offences rather than infractions resulting in loss of demerit points



Figure 3 – Top 5 POPAs by Municipality - 2018

## RS KPI: Number of non-fatal traffic collisions per 100,000 population

<b>Objective:</b>	<b><i>Decrease number of non-fatal traffic collisions</i></b>
<b>Target:</b>	<b><i>Below four-year average rate of 279 traffic collisions per 100,000 population</i></b>

### Observations

- Cumulative forecast is within target for the year
- Road strategy is effective

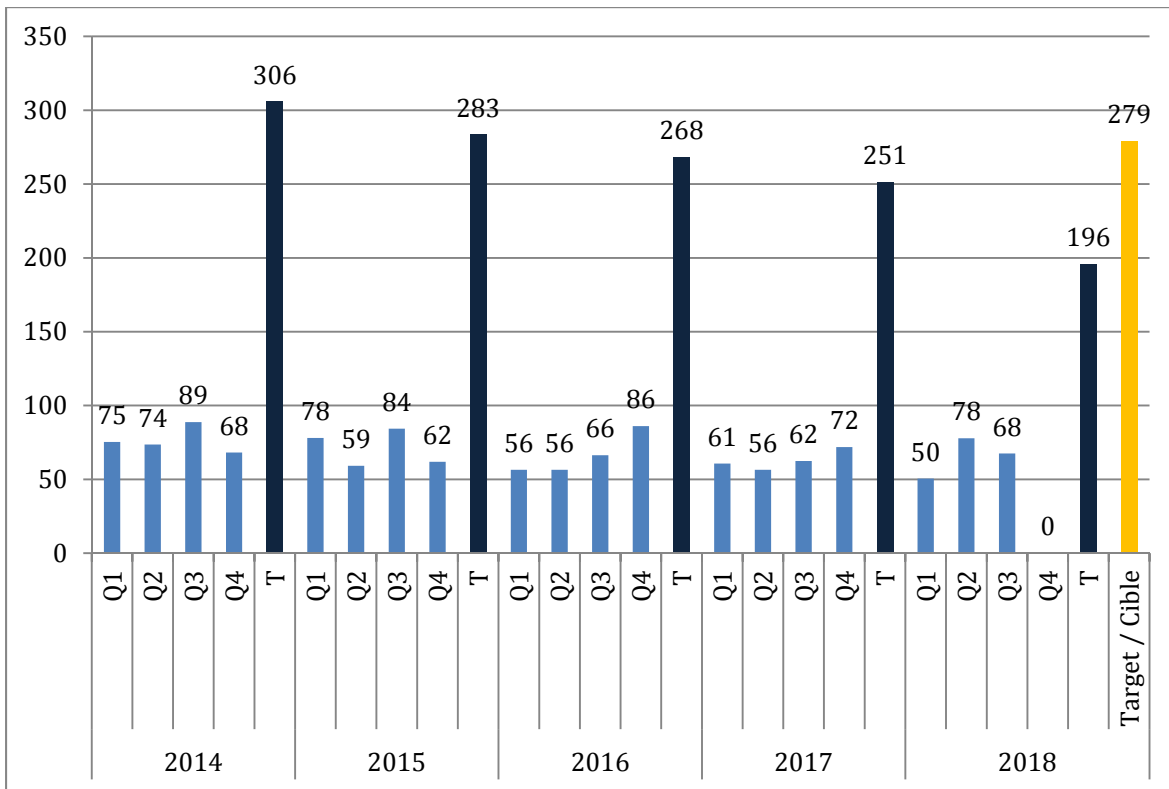


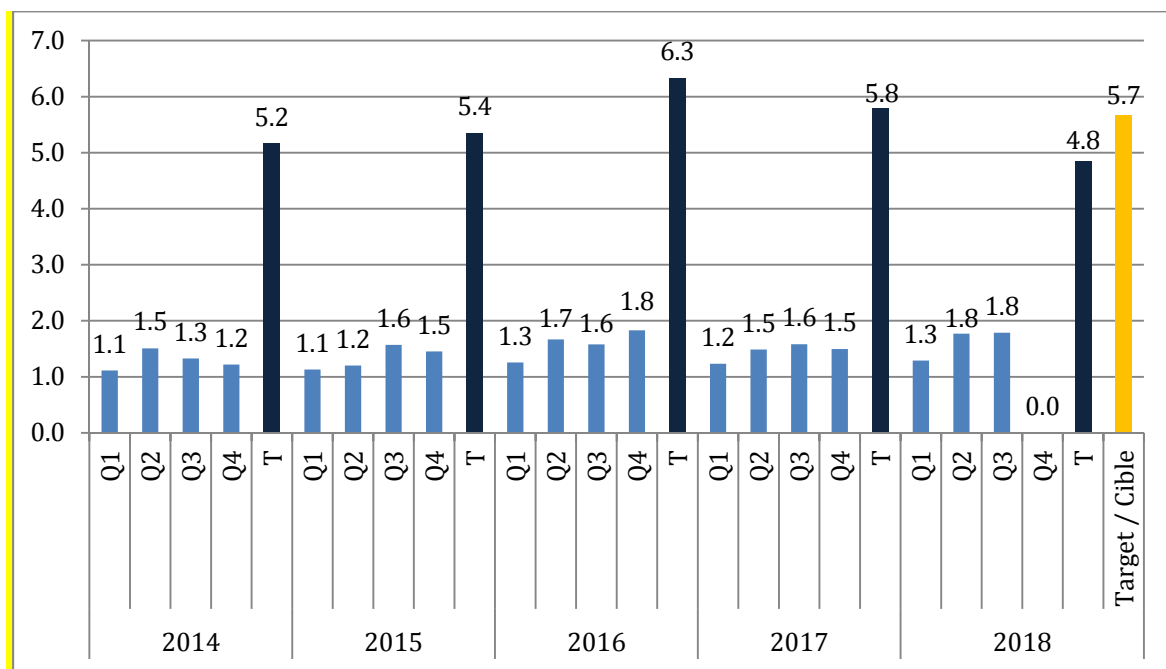
Figure 4 - Non-fatal traffic collisions per 100,000 population

**RS KPI: Number of impaired driving and other traffic related arrests (driving in violation of criminal code) per 1,000 population**

<b>Objective:</b>	<b><i>Increase Road Safety through strategic enforcement of drug and alcohol impaired drivers</i></b>
<b>Target:</b>	<b><i>Below the 4-year average of 5.7 impaired driving offenses per 1,000 population</i></b>

**Observations**

- This KPI speaks to the number of arrests rather than convictions
- Slightly off target at this reporting stage (Q3).



**Figure 5 – Impaired driving and other related arrests (Driving in violation of the Criminal Code) per 1,000 population**



## CRIME REDUCTION AND PREVENTION STRATEGY

Codiac Regional RCMP has developed robust Crime Reduction and Prevention Strategies that are embedded into the core functions of this Regional Police Service. Numerous units working together ensure a strategic focus on individuals causing the most harm in our communities. This evidence based strategy has been proven reliable in reducing crime efficiently and also in indirectly decreasing the victimization in our community.

The Codiac RCMP units focused on crime prevention include:

- Street Crime Unit
- Criminal Intelligence Unit (CIU)
- Youth Services Unit
- Alternate Response Unit
- Call Back Unit
- General Investigation Unit
- Further Investigation Unit

Each one of these units contribute in one way or another to the seven essential principles of Crime Reduction which when applied results in efficient and effective Crime Reduction:

- Be information led
- Be intelligence led
- Focus on offenders
- Focus on problems
- Develop meaningful relationships
- Be pre-emptive
- Be performance based

The following Key Performance Indicators (KPIs) are meant to measure the Regional Police Services performance with regards to victimization and crime reduction.

## CRP KPI: Property Crime

<b>Objective:</b>	<b><i>Make the Codiak region an even safer place to live and work by reducing property crime</i></b>
<b>Target:</b>	<b><i>To reduce the number below the 4-year average of 5,624 or less</i></b>

### Observations

- Forecasting significantly over target for the year
- This can be partially attributed to the change in scoring in Q2 of 2017 where all phone related frauds were added to the category (i.e. Phonebusters)
- In response to the increasing numbers, Codiak has divided the CRU unit into two teams which provides more coverage during non-business hours – (nights and weekends)

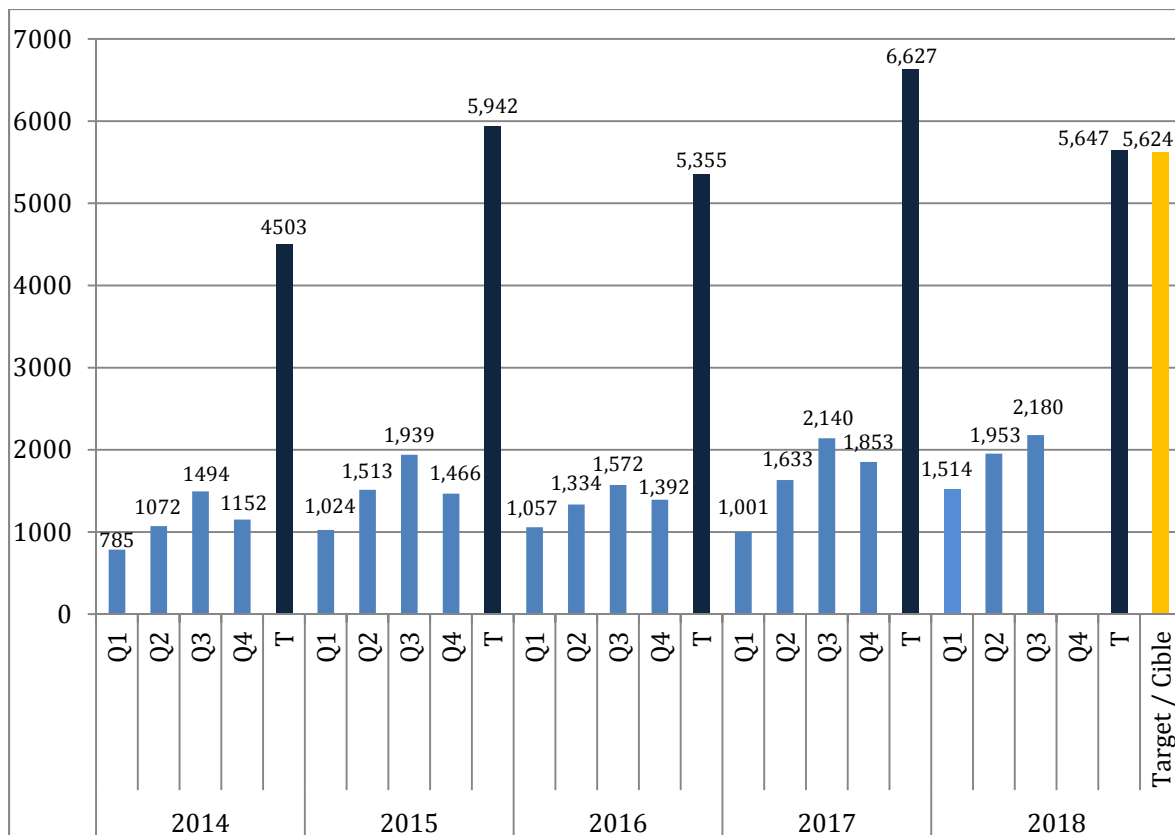


Figure 6 - Property Crimes



## CRP KPI: Percentage of Prolific Offenders arrested

<b>Objective:</b>	<b><i>Increase the percentage of prolific offenders (individuals doing the most harm to our community) arrested so as to lower property crime offences</i></b>
<b>Target:</b>	<b>92%</b>

### Observations:

- Below target arrests of prolific offenders in 2018 may also explain the higher number of property crimes (Q2 and Q3 – Focus was on illegal dispensaries)
- Crime Reduction Unit will remain focused on newly identified prolific offenders for the remainder of 2018

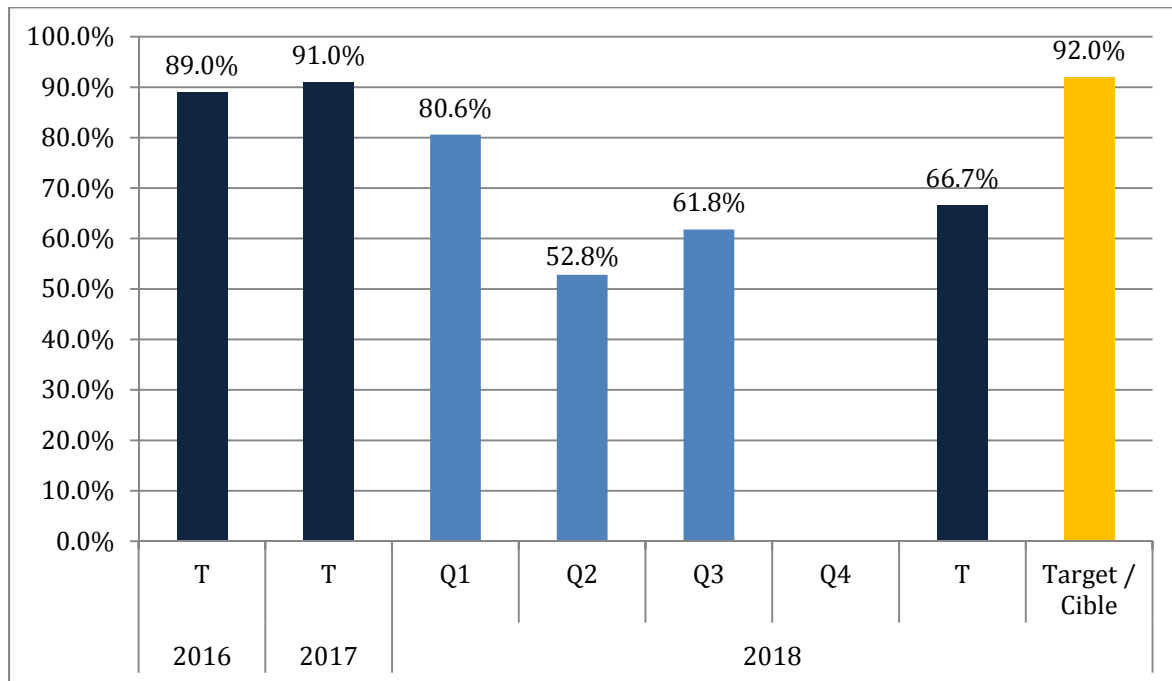


Figure 7 – Percentage of Prolific Offenders Arrested

## CRP KPI: Break and Enters (residences and businesses) per 10,000 population

<b>Objective:</b>	<b><i>Make the Codiac Region a safer place to live and work by reducing B&amp;Es</i></b>
<b>Target:</b>	<b><i>To reduce the number below the last 4 years: 65 per 10,000 population</i></b>

### Observations

- On par with last year but will not achieve target for 2018. The release of prolific offenders and an increase in transient population may be at the root cause of this increase.
- In response to the increasing numbers, Codiac has divided the CRU unit into two teams which provides more coverage during non-business hours – (nights and weekends)

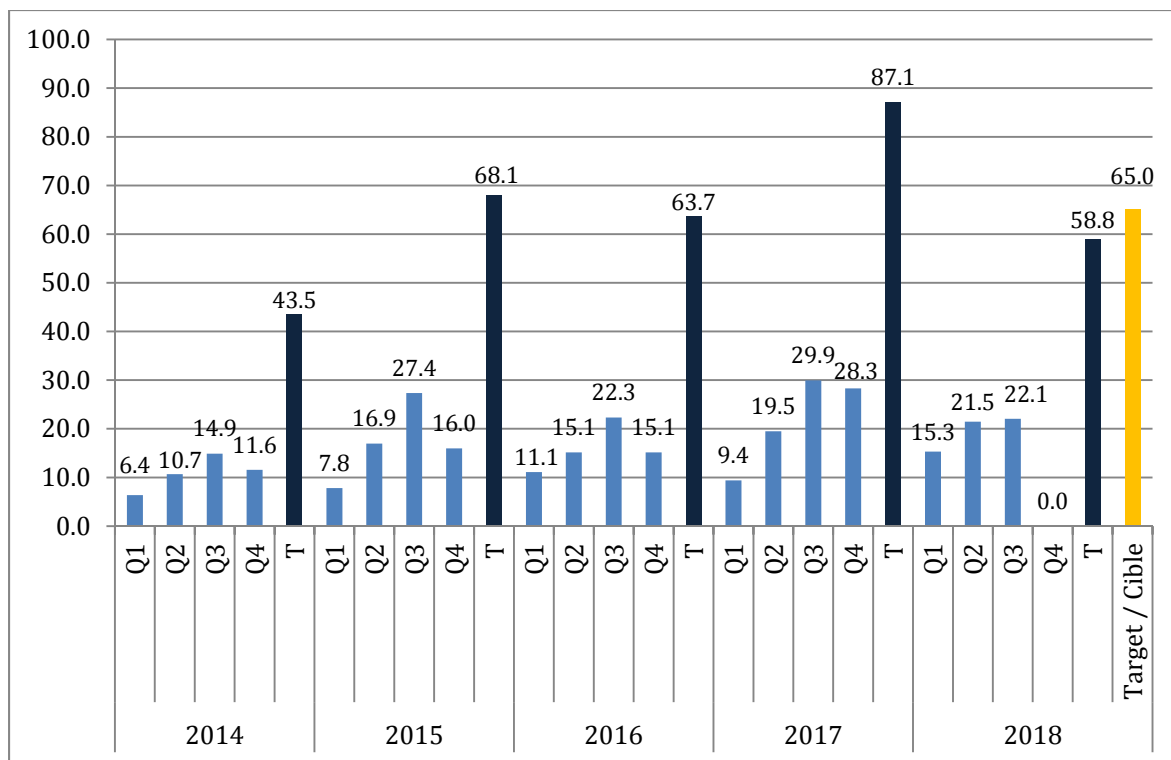


Figure 8 – Break and Enters per 10,000 population

## CRP KPI: Number of reoffending youths (recidivism) – Work in progress

<b>Objective:</b>	<b>Reduce the number of youths re-offending</b>
<b>Target:</b>	<b>KPI - To be determined</b>

<b>Codiac - Youth Recidivism</b>			
<b>Prevalence of Youth Occurrences</b>			
<b>1</b>	<i>Number of young offenders who were involved in an occurrence as suspect chargeable, charged or YP criminal offense that were involved in at least one subsequent occurrence</i>		
	<b>2017</b>	<b>2018</b>	
	<b>T</b>	<b>T</b>	<b>Target/ Cible</b>
<b>Frequency of Youth Re-Occurrences</b>			
<b>2</b>	<i>Percentage of Youth Offenders who re-offended in the next 18 months</i>		
	<b>2017</b>	<b>2018</b>	
	<b>T</b>	<b>T</b>	<b>Target/ Cible</b>
<b>Youth Occurrences - Time to re-offend</b>			
<b>3</b>	<i>Percentage of re-offenders who were involved in a subsequent occurrence within the next 6 months</i>		
	<b>2017</b>	<b>2018</b>	
	<b>T</b>	<b>T</b>	<b>Target/ Cible</b>
<b>Youth Occurrences - Nature of Re-Contact</b>			
<b>4</b>	<i>Percentage of Young Offenders that were involved in a subsequent occurrence that was considered more severe than the first occurrence</i>		
	<b>2017</b>	<b>2018</b>	
	<b>T</b>	<b>T</b>	<b>Target/ Cible</b>



## **FISCAL and PROFESSIONAL ACCOUNTABILITY**

The Codiac Regional RCMP is guided by the Mission, Vision and Core Values of the Royal Canadian Mounted Police.

### **MISSION**

The RCMP is Canada's national police service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide quality service in partnership with our communities.

### **VISION**

The RCMP will:

- be a progressive, proactive and innovative organization
- provide the highest quality service through dynamic leadership, education and technology in partnership with the diverse communities we serve
- be accountable and efficient through shared decision-making
- ensure a healthy work environment that encourages team building, open communication and mutual respect
- promote safe communities
- demonstrate leadership in the pursuit of excellence

### **CORE VALUES OF THE RCMP**

Recognizing the dedication of all employees, we will create and maintain an environment of individual safety, well-being and development. We are guided by:

- integrity
- honesty
- professionalism
- compassion
- respect
- accountability

The following Key Performance Indicators (PKIs) are meant to measure the Regional Police Services performance concerning accountability.

## FPA KPI: Calls for Service

<b>Objective:</b>	Monitor call volume
<b>Target:</b>	N/A

### Observations

- An increase in calls for service can be partially attributable to increase in population, and transient population. We expect calls for service will also increase with the new Down Town Centre.
- False alarms are also included in total calls for service.

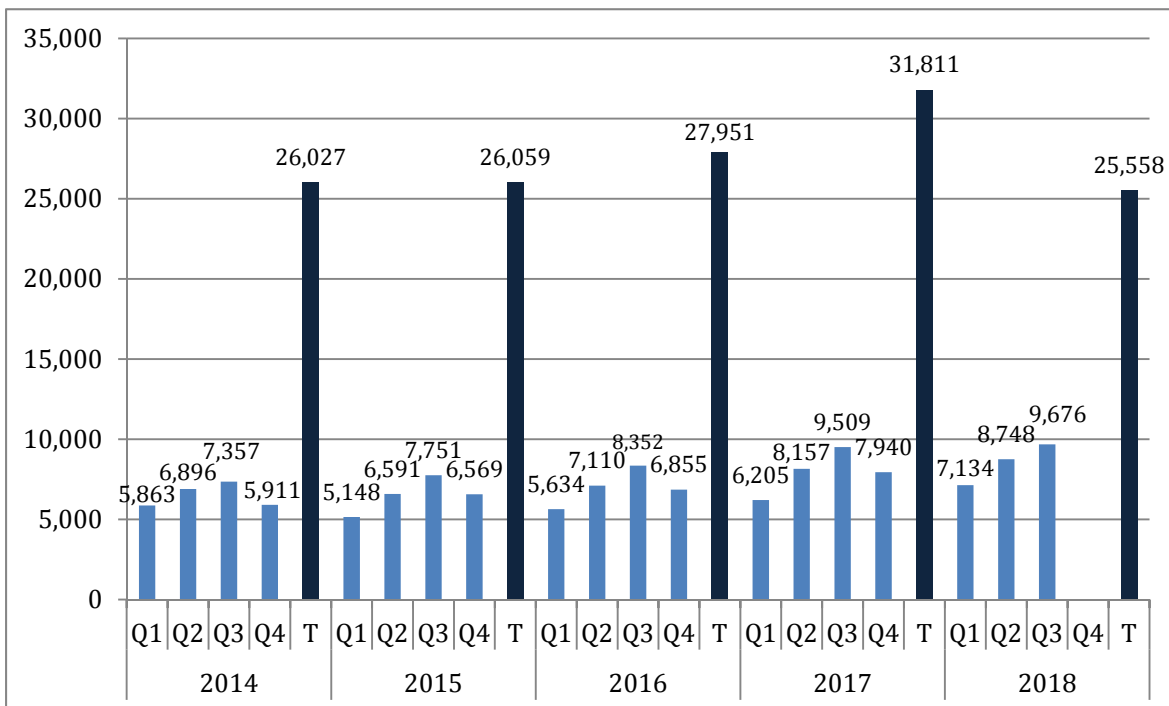


Figure 9 - Calls for Service



## FPA KPI: Percentage of calls for service that result in a public complaint

<b>Objective:</b>	Reduce number of complaints from public
<b>Target:</b>	Less than 1%

### Observations

- The number of public complaints continues to be extremely low

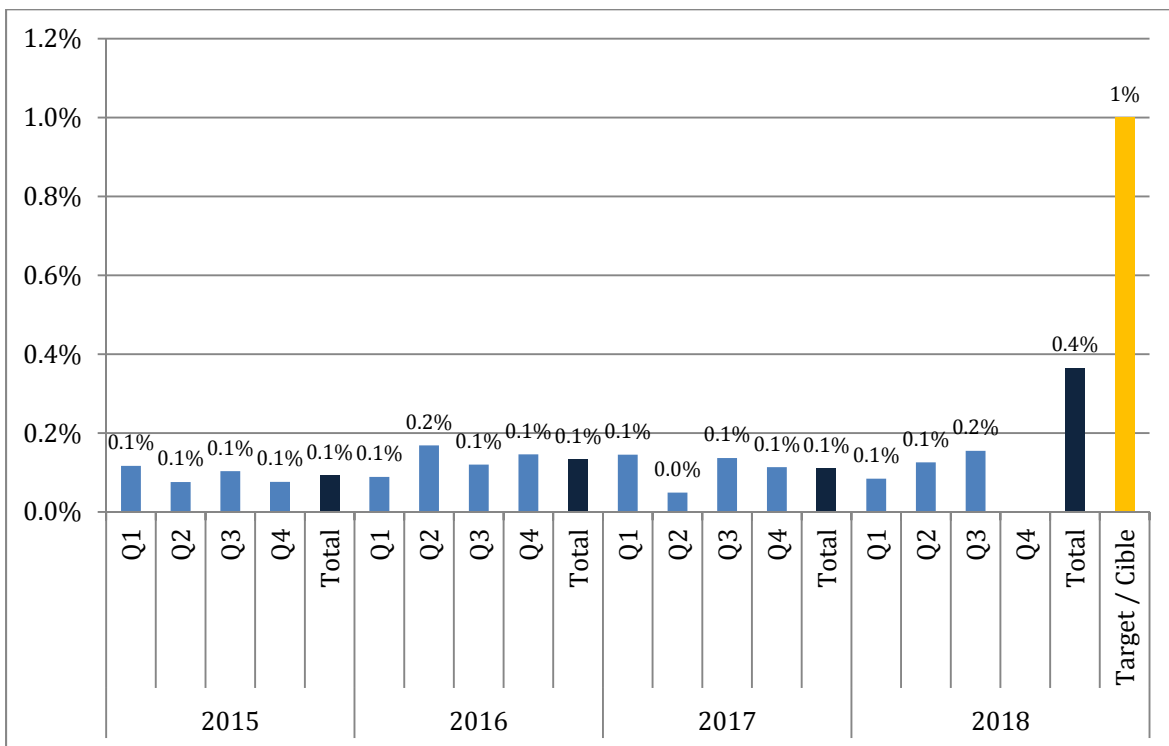


Figure 10 - Percentage of calls for service that result in a public complaint

## FPA KPI: OT - Percentage of budget (All Staff)

<b>Objective:</b>	Control OT expenditure levels to municipalities
<b>Target:</b>	5% or below of total budget

### Observations

- The forecast is currently 6.1% for 2018, however OT may spike with a significant amount of special events planned this fall.
- Using the OT Percentage displayed below, it should be noted that only 28% of the OT would be attributed to staff shortage – while 62% would be for special investigations, Stats, Court etc.

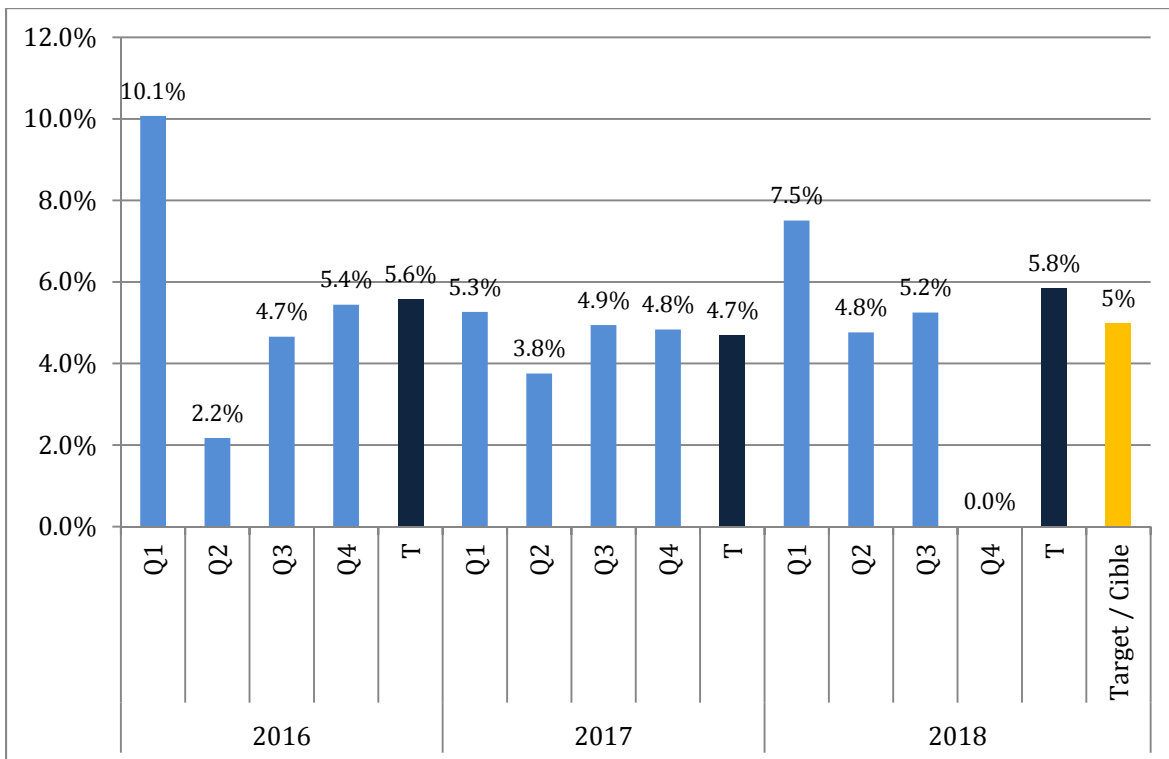


Figure 11 – Percentage of budget (All Staff)

## FPA KPI: Percentage of 911 calls answered by OCC/911 operators within 20 seconds

<b>Objective:</b>	Ensure Service Delivery Standards of NB 911 Public Service Answering Point
<b>Target:</b>	85% of 911 calls answered within 20 seconds

### Observations

- Q3 results show that the OCC/911 center continues to exceed Service Delivery Standards in the Codiac region

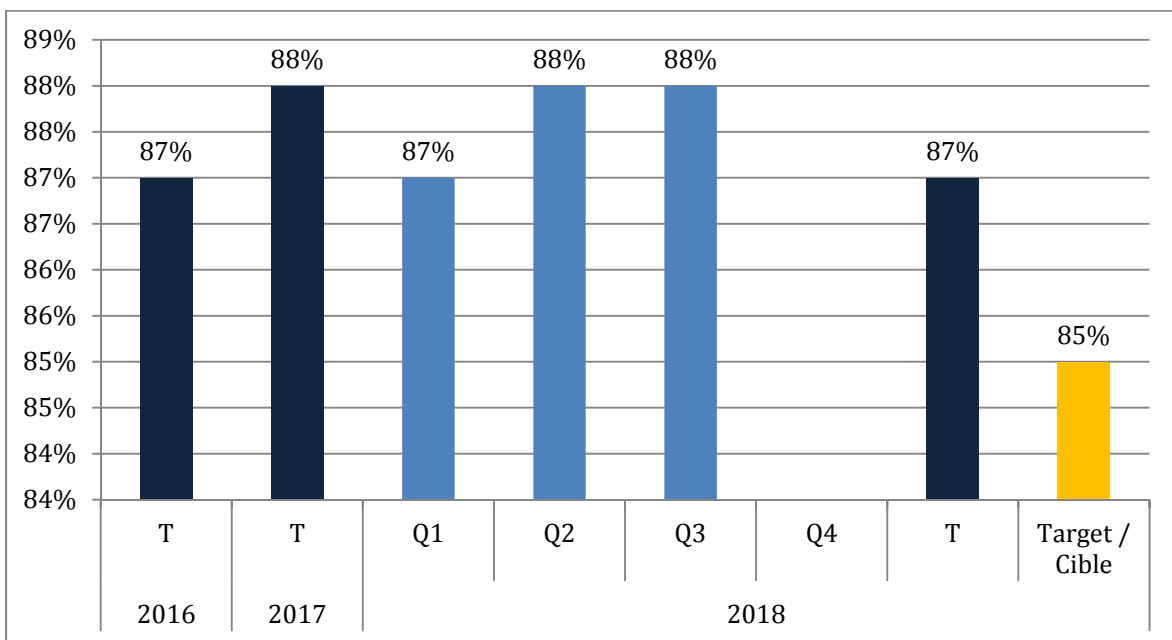


Figure 12 – Percentage of 911 calls answered within 20 seconds

## FPA KPI: Percentage of front-line shifts that do not meet the minimum staff threshold

<b>Objective:</b>	Ensure that enough front-line members are available for duty
<b>Target:</b>	10% or less of front line shifts do not meet the minimum staffing threshold (prior to issuing OT)

### Observations

- Codiac Senior Management Team will look at options and analyze further to address the situation

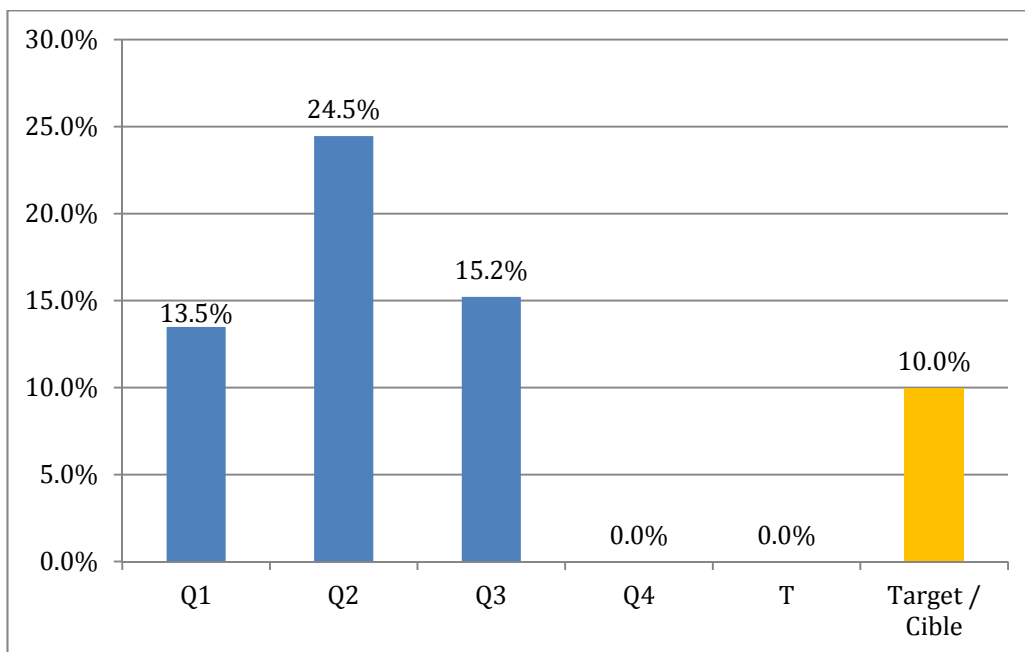


Figure 13 – Percentage of front-line shifts that do not meet the minimum staff threshold