# RCMP-GRC 3



# Codiac Regional RCMP **Quarterly Report** 02 - 2019



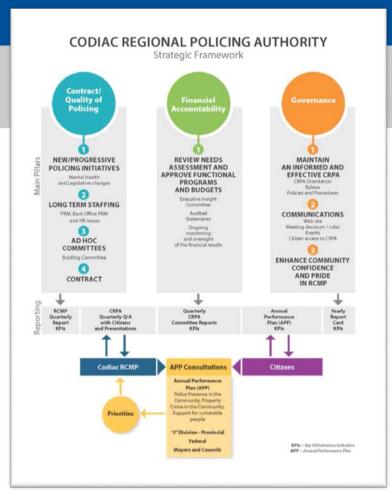








#### STRATEGIC FRAMEWORK



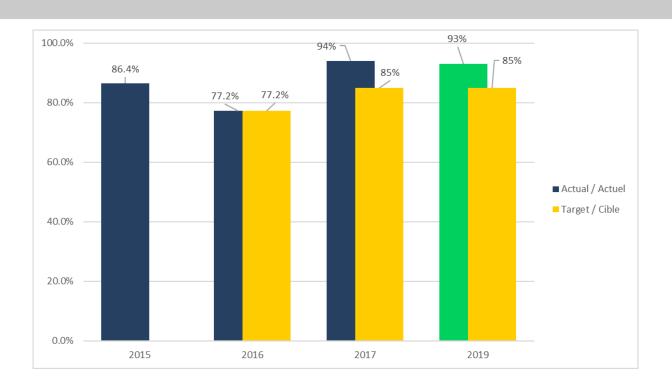
This report is made up of information gathered from the Codiac Regional RCMP's Annual Performance Plan, an internal RCMP document that focuses on issues important to the community above and beyond core policing functions.

#### The high level objectives are:

- 1. Increase Community Safety
- 2. Reduce Property Crime (Victimization)
- 3. Support Vulnerable People
- 4. Healthy & Supportive Workplace

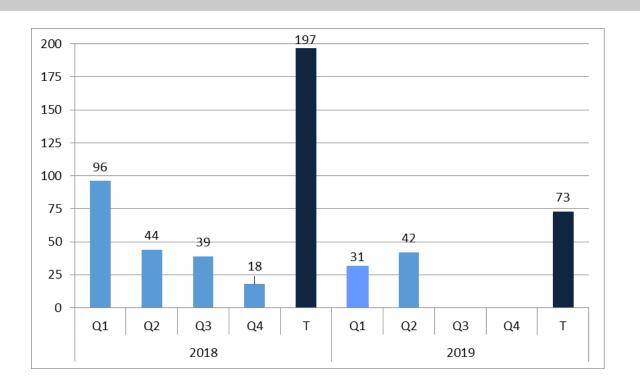
### Percentage of Citizens Who Feel Safe in the Codiac Region

93 % of residents felt safe in their neighborhood in 2019.



## RS KPI: Strategic Traffic Initiatives by Municipality

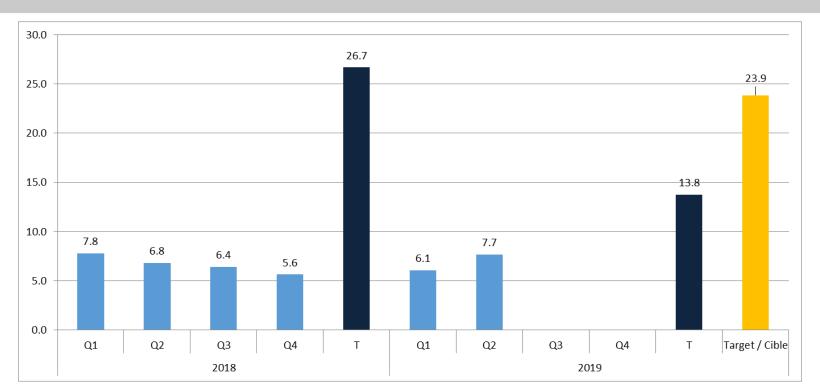
Objective: Increase visibility in the community and raise public awareness of road safety



#### RS KPI: Number of Non-Fatal Traffic Collisions per 10,000 Population

Objective: Decrease number of non-fatal traffic collisions

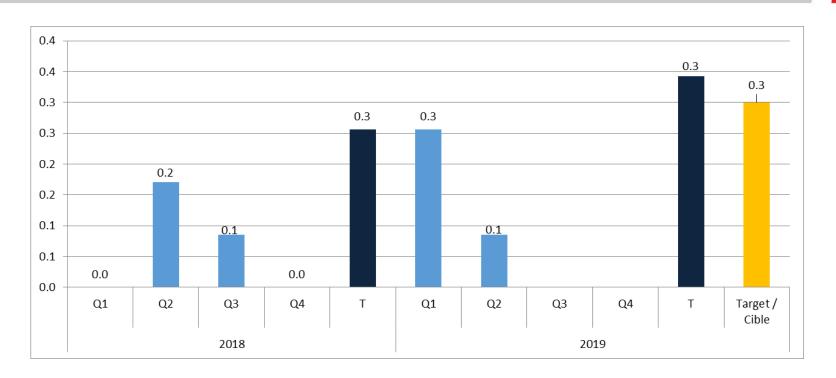
Target: Below 23.9 per 10,000 population



#### RS KPI: Number of Fatal Traffic Collisions per 10,000 Population

Objective: Decrease number of fatal traffic collisions

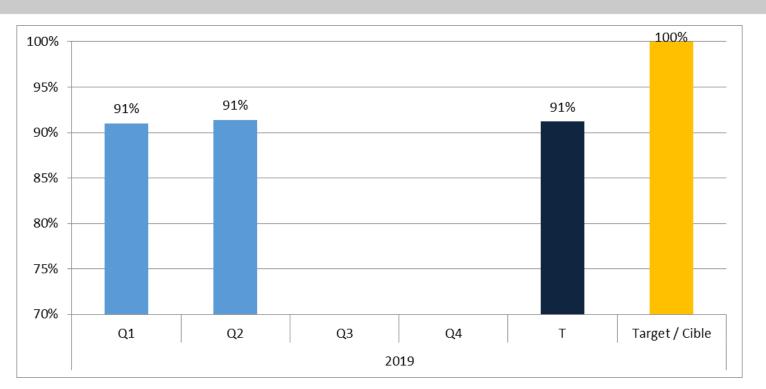
Target: Below previous year average rate of 0.3 per 10,000 population



#### CRP KPI: Percentage of Curfew Checks Completed

Objective: Ensure curfew checks are completed to enforce compliance of offenders on conditions

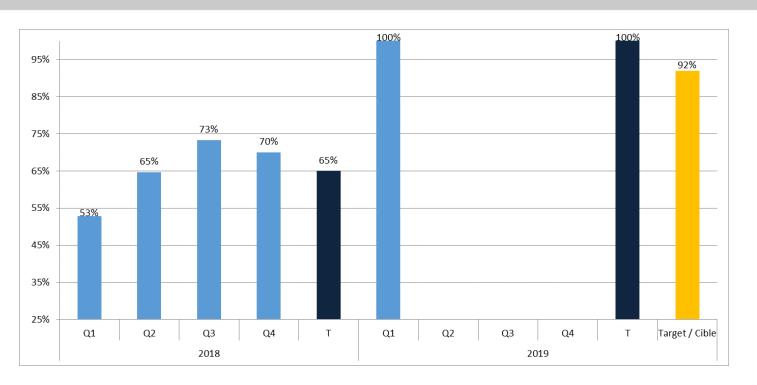
Target: 100% of assigned curfew checks are completed



#### CRP KPI: Percentage of Prolific Offenders Arrested

Objective: Increase the percentage of prolific offenders arrested leading to lower property crimes

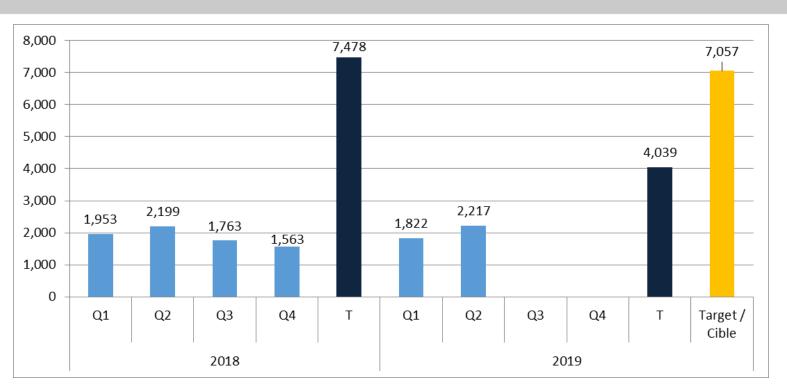
Target: Arrest 92 % or more of prolific offenders identified



#### **CRP KPI: Property Crime**

Objective: Make the Codiac region an even safer place to live & work by reducing property crime

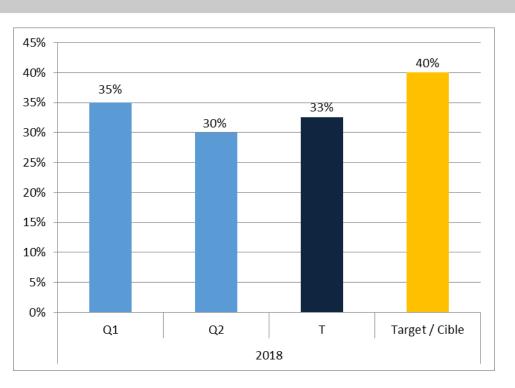
Target: To reduce the number of property crimes year over year



#### CRP KPI: Percentage of Violent Crime Solved Within 12 Months

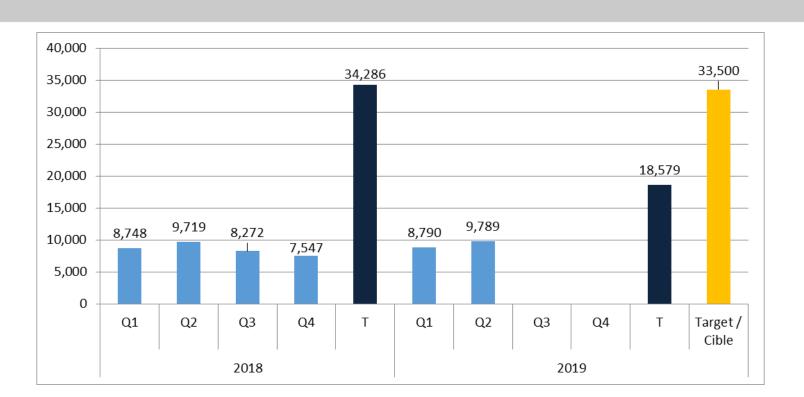
Objective: Increase solvency of violent crimes against persons

Target: 40% or more of crimes against person files solved within 12 months



#### FPA KPI: Calls for Service

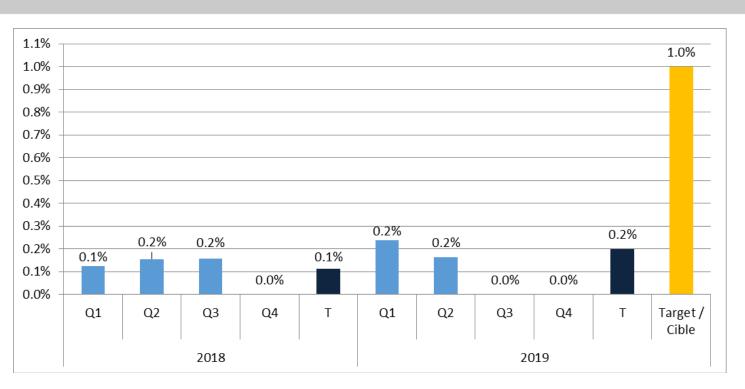
Objective: Monitor call volume



#### FPA KPI: Percentage of Calls for Service That Result in a Public Complaint

Objective: Reduce number of complaints from public

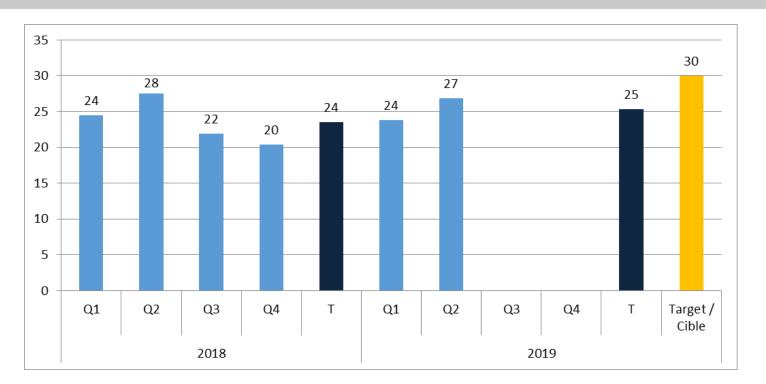
Target: Less than 1%



#### FPA KPI: Criminal Code Incidents per Officer

Objective: Total number of Criminal Code offences per officer should not exceed 30

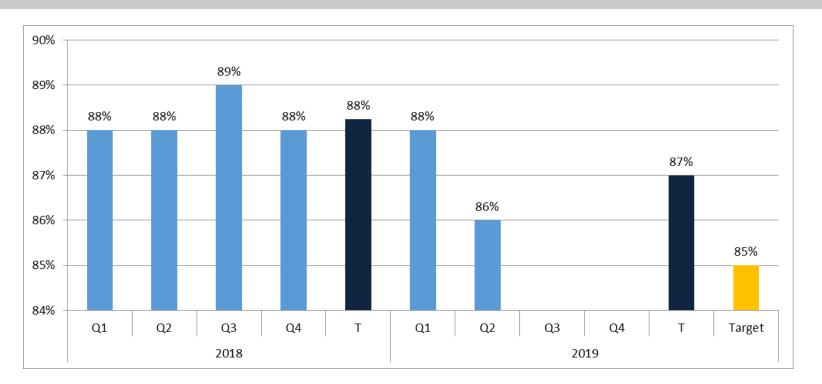
Target: 30 Criminal Code incidents or less per officer



#### FPA KPI: Percentage of 911 Calls Answered Within 20 Seconds

Objective: Ensure Service Delivery Standards of NB 911 Public Service Answering Point

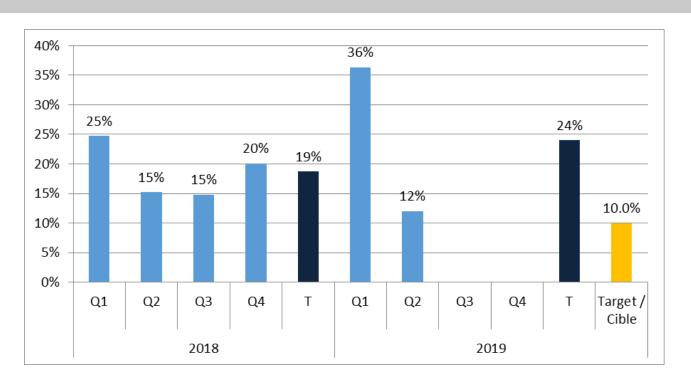
Target: 85% of 911 calls answered within 20 seconds by OCC/911 operators



#### FPA KPI: Percentage of Front-Line Shifts Not Meeting the Minimum Staff Threshold

Objective: Ensure that enough front-line members are available for duty

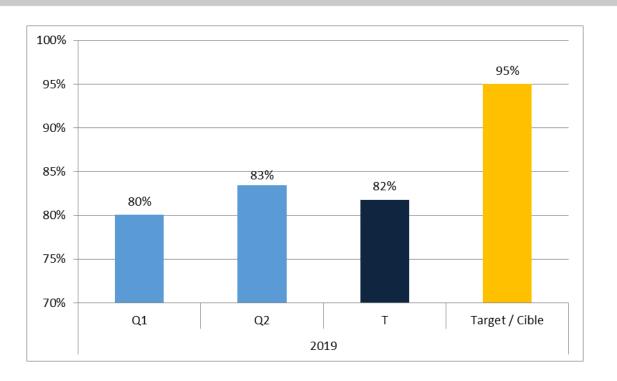
Target: 10% or less of front line shifts meet the minimum staffing threshold (prior to issuing OT)



#### FPA KPI: Percentage of Deployable Resources

Objective: Ensure that enough resources are available and ready for deployment

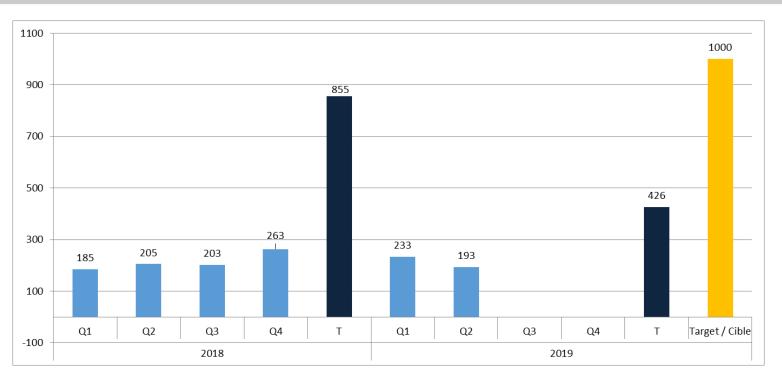
Target: 95% or more of front line resources are deployable



#### FPA KPI: Hours of RM Re-allocated to Other Services due to Mobile Crisis Intervention

Objective: Re-allocate regular member hours to other services with the assistance and partnership of Mobile Crisis Unit (MCU) intervention

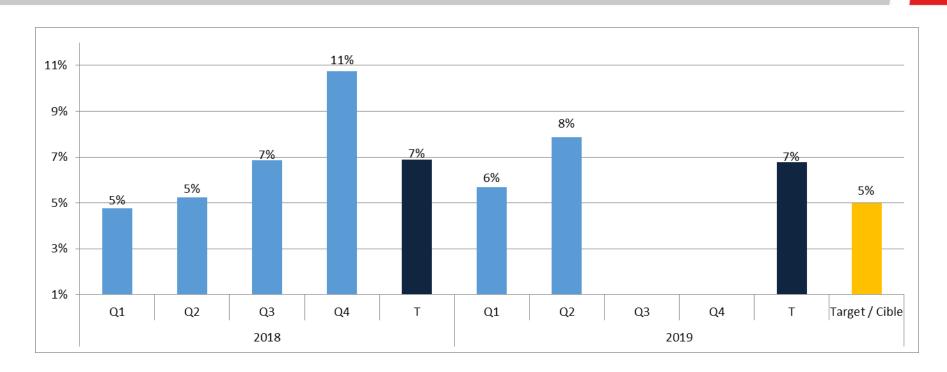
Target: Re-allocate 1000 hours or more



### FPA KPI: Percentage of Overtime Budget (All Staff)

Objective: Control overtime expense

Target: 5% or less of total budget





# Codiac Regional RCMP